

SKILLS FOR SUCCESS IN FOOD SERVICES AND ACCOMMODATION

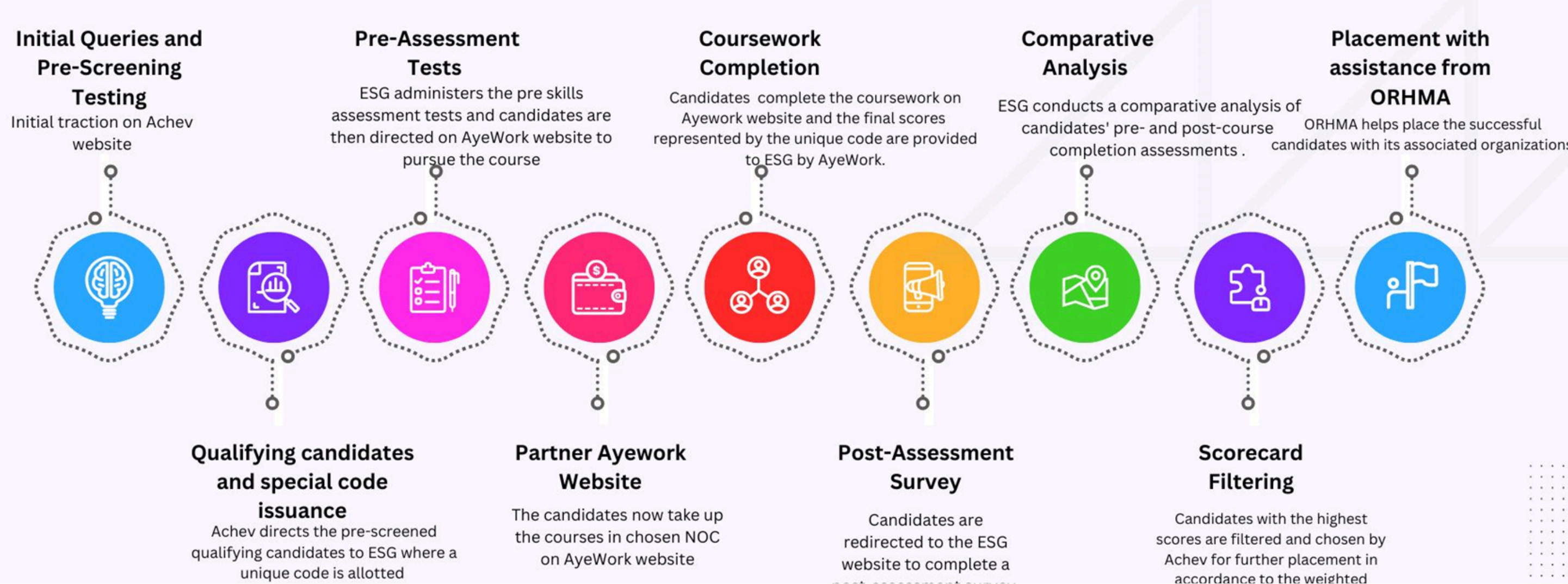
Skills for Success in Food Services and Accommodation program aims to help Canadians at all skill levels improve their foundational and transferable skills for all nine Skills for Success, with an emphasis on the social and emotional skills, to better prepare for, get, and keep a job, and adapt and succeed at work. Project's target group includes newcomers, women, youth, and racialized individuals with PR or Citizenship status in Canada.



Program Objective:

- Addressing immediate labour market gaps.
- Equipping underrepresented groups with essential skills.
- Driving economic integration while promoting lasting livelihoods.

The Technical Workflow: Skills for Success in Food Services and Accommodation



Best Practices

- Conducted comprehensive occupational scans and collaborated with Ontario Restaurant, Hotel and Motel Association (ORHMA) to identify three in-demand occupations.
- The program has successfully created an engagement workflow, assisting the partners to contribute effectively and efficiently towards the project goals.
- The curriculum developed for the three in-demand occupations to be made available to Achēv clients effective March 2025.

Intended Project Outcome

- 2,000 participants access the project's developed training resources
- 1,600 (80%) participants complete one of the project's developed training mini-credential
- 35 participants from under-represented groups engage in integrated learning and work placement opportunities, of which 28 (80%) secure employment

Specialized Training and Tools

- Three in-demand occupations: Housekeeping Room Attendant, Hotel Front Desk Clerk, Food and Beverage Server
- 100% asynchronous online self-paced program with (pre-/post training skills assessment, mandatory occupation specific training)
- In-person placement opportunities for 35 top performers
- Courses and tools will be made available online in English and/or in an alternate accessible format at no cost to Canadians.

