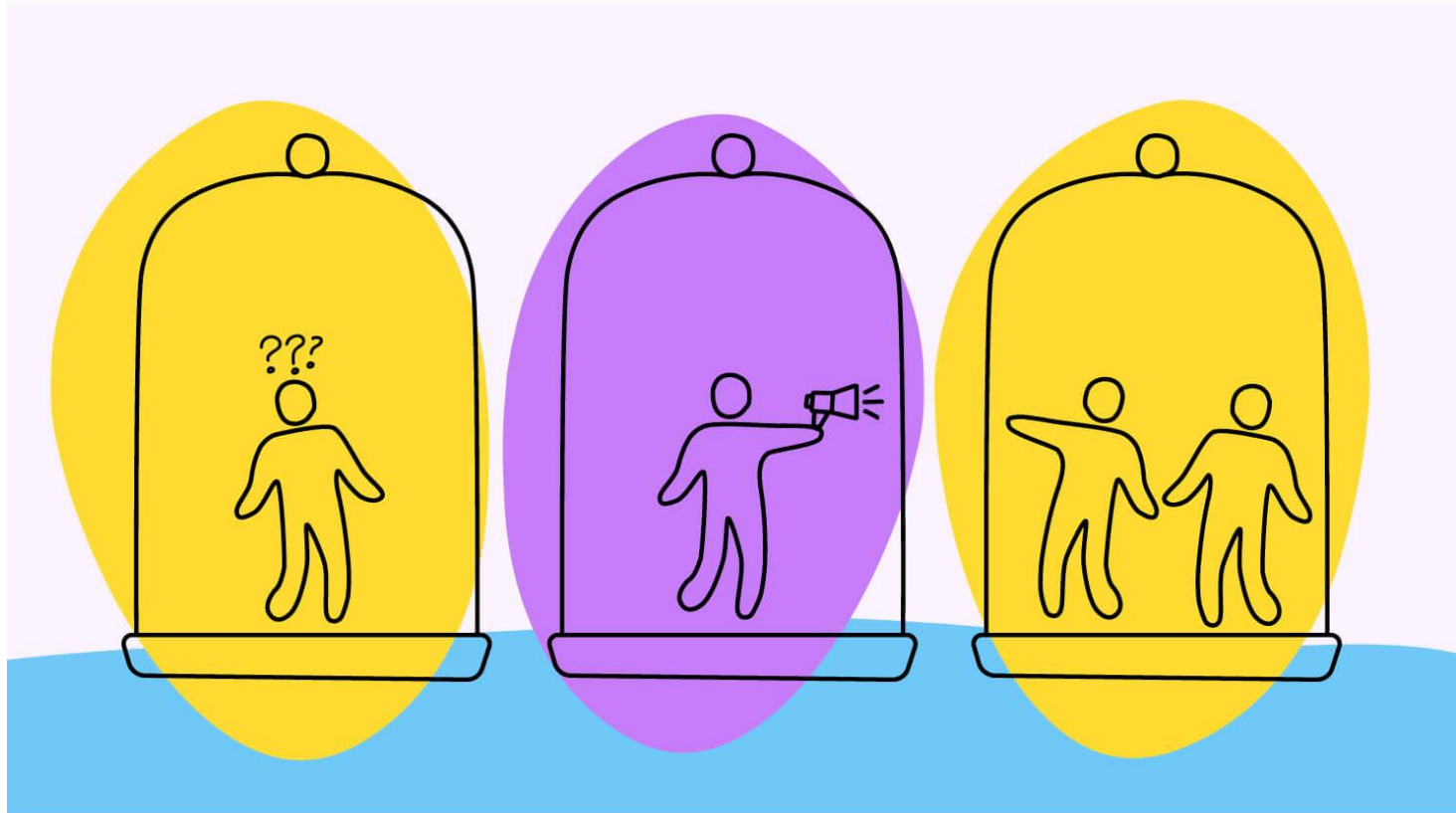


The Problem:

Lack of an efficient system to ensure collaboration between LIPs and RIF



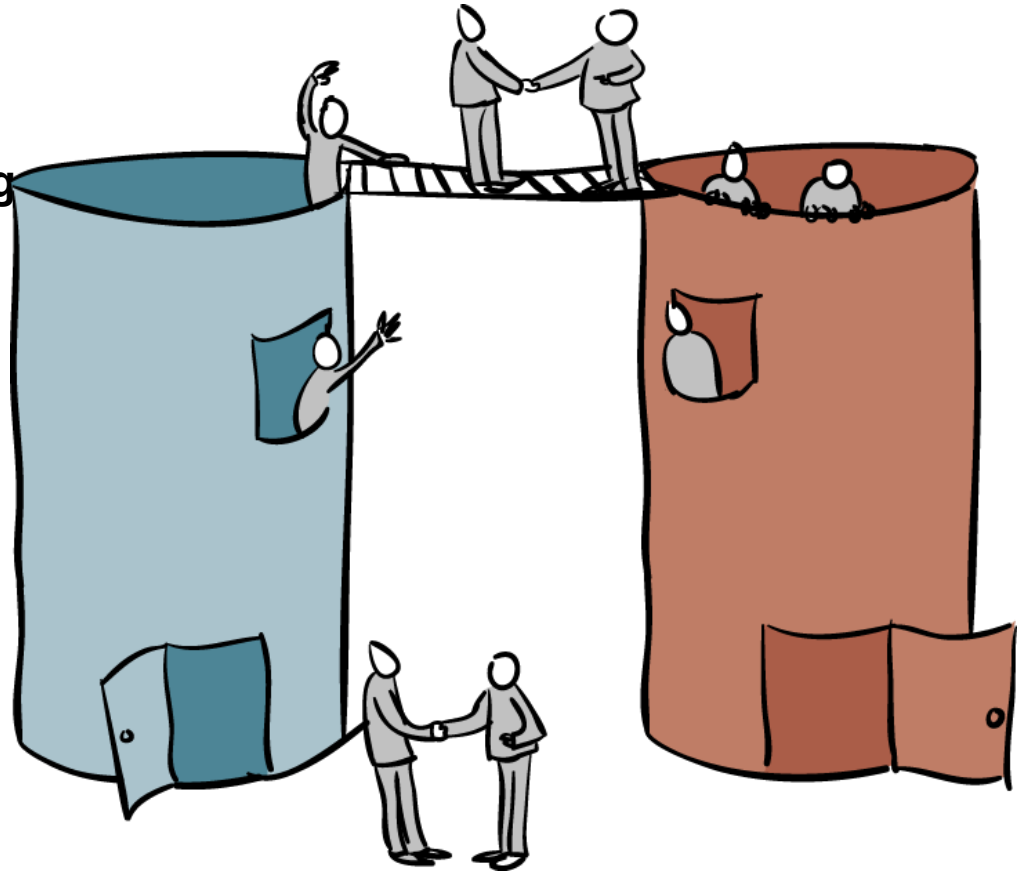
Working in Silos



The Solution: Immigrant Harmony Network (IHN)

Key Features:

1. Regular Collaboration Meeting
2. The Harmony Podcast:
3. Harmony Dashboard:
4. Cultural Mash-Ups:



Regular Collaboration Meetings:

- Quarterly joint meetings bring together RIFs, LIPs, and partners to discuss challenges, share solutions, and coordinate proposals.
- These meetings include focused discussions on emerging needs, referral pathways, and joint funding strategies.



The Harmony Podcast:

- A quarterly podcast co-hosted by RIF and LIP staff, featuring guest speakers from settlement agencies, local government, and the newcomer community.
- Topics include success stories, community issues, and upcoming initiatives, fostering transparency and engagement across communities.



Harmony Dashboard:

- A centralized digital tool for tracking referrals, monitoring outcomes, and maintaining a shared calendar for meetings and events.
- This dashboard ensures transparency, reduces duplication, and provides real-time data to identify service gaps.



Cultural Mash-Ups:

- Collaborative community events blending Francophone and Anglophone cultures, such as bilingual storytelling nights and food fusion festivals. These events build connections and showcase the strengths of unified communities.



PERFORMER

Grupo America

Watch them perform live!

Latin Dance

Saturday - July 30, 2022 (1:00 pm)

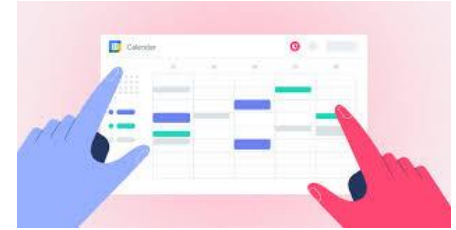
KPI Langley
20885 Langley Avenue



Implementation and Outcomes

Implementation Steps:

1. Begin quarterly collaboration meetings within the first three months.
2. Launch the Harmony Podcast within six months to engage stakeholders and the wider community.
3. Introduce the Harmony Dashboard to track progress and referrals by the end of the first year.



Expected Outcomes:

- Clearer referral pathways for Francophone clients, reducing delays and improving satisfaction.
- Stronger collaboration, with joint proposals and shared problem-solving becoming standard practice.
- Enhanced community integration through increased participation in cultural events and initiatives.
- Regular joint funding applications and planning sessions.
- Increased newcomer satisfaction and retention.



Why It Works

The **Immigrant Harmony Network** creates a new, sustainable system that prevents recurring challenges by fostering **regular communication, joint problem-solving, and collaboration.**

Regular Communication:

Quarterly meetings ensure ongoing dialogue, aligning RIFs, LIPs, and partners to review referral pathways, address challenges, and adapt to emerging needs. This proactive approach eliminates the disconnects that currently hinder collaboration.

Joint Funding Applications:

By emphasizing collaboration in grant proposals, agencies can pool resources, secure larger funding, and create innovative programs. This reduces competition and ensures equitable resource distribution.

Proactive Awareness of Issues:

Tools like the **Harmony Dashboard** and discussions in meetings and podcasts provide real-time data and insights, enabling early identification and resolution of service gaps or new trends.

Sustainability and Long-Term Engagement:

A system of regular interaction, shared tools, and collaborative projects creates a framework that adapts to evolving needs, ensuring consistency even with staff or leadership changes.

This model replaces fragmented efforts with **a unified, forward-thinking approach**, fostering a resilient network that continuously improves settlement services for newcomers while building a stronger community. **Thank you!** I'd be happy to answer any questions.



The Spruces - P2P 2024



Regrets from those who had to leave before the photo:



More to come in Halifax 2025...