



# Coffee, Conversation, & Community Campaign

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A Multilingual Approach  
to Solving Isolation and  
Building Connections

## **Problem Statement**

**Traditional needs assessments often rely on surveys, resulting in limited engagement and failing to build meaningful relationships.**

**Newcomers face barriers like distrust, isolation, and inaccessible systems when sharing their needs.**

# **Our Solution: Coffee, Conversation, and Community Campaign**

- **A bilingual campaign connecting newcomers with local RIF and LIP partners over coffee.**
- This transforms needs assessments into moments of connection, gathering rich, qualitative data while fostering belonging and meaningful relationships.

# Key Features

- **Bilingual support** ensures accessibility for Francophone and Anglophone newcomers.
- **Partnerships** with RIF, LIP, and community organizations amplify engagement.
- **Coffee sponsorship** keeps the approach resource-light and accessible.
- **Guided conversation framework** **gathers actionable insights** and **forms connections**.
- **Solves isolation through** **personal, human-centered engagement**.

# Implementation Strategy

1

## **Pilot Testing:**

Launch in 2–3 newcomer-dense communities to refine the approach.

2

## **Partner Activation:**

Train community hosts and distribute campaign toolkits.

3

## **Rollout:**

Expand across key communities with coffee sponsorship and guided questions.

4

## **Feedback Loop:**

Share findings and celebrate successes to build long-term trust.

# Expected Outcomes

- Builds trust and connection within newcomer communities.
- Provides actionable, qualitative data for better services and resource planning.
- Fosters belonging and reduces isolation.
- Creates a replicable model for long-term community engagement.