

THE ENGLISH AT WORK MODEL

Pathways to Prosperity Conference
Nov 25-26, 2024



Regional Connections

IMMIGRANT SERVICES



Pembina Valley
Local Immigration
Partnership



Dauphin & Area Welcoming
Communities Coalition



Manitoba IEC
IMMIGRANT EMPLOYMENT COUNCIL

REGIONAL CONNECTIONS IMMIGRANT SERVICES

- Vision: Building Community Together
- In-person services: 9 communities
- Online & remote services: additional communities
- Services: Settlement, RAP, Case Management, SWIS, HIPPY, Employment, Language (Assessment, LINC, Workplace), Childcare, Community Connections
- Indirect projects: Pembina Valley Local Immigration Partnership, Dauphin & Area Welcoming Communities Coalition, Manitoba Immigrant Employment Council

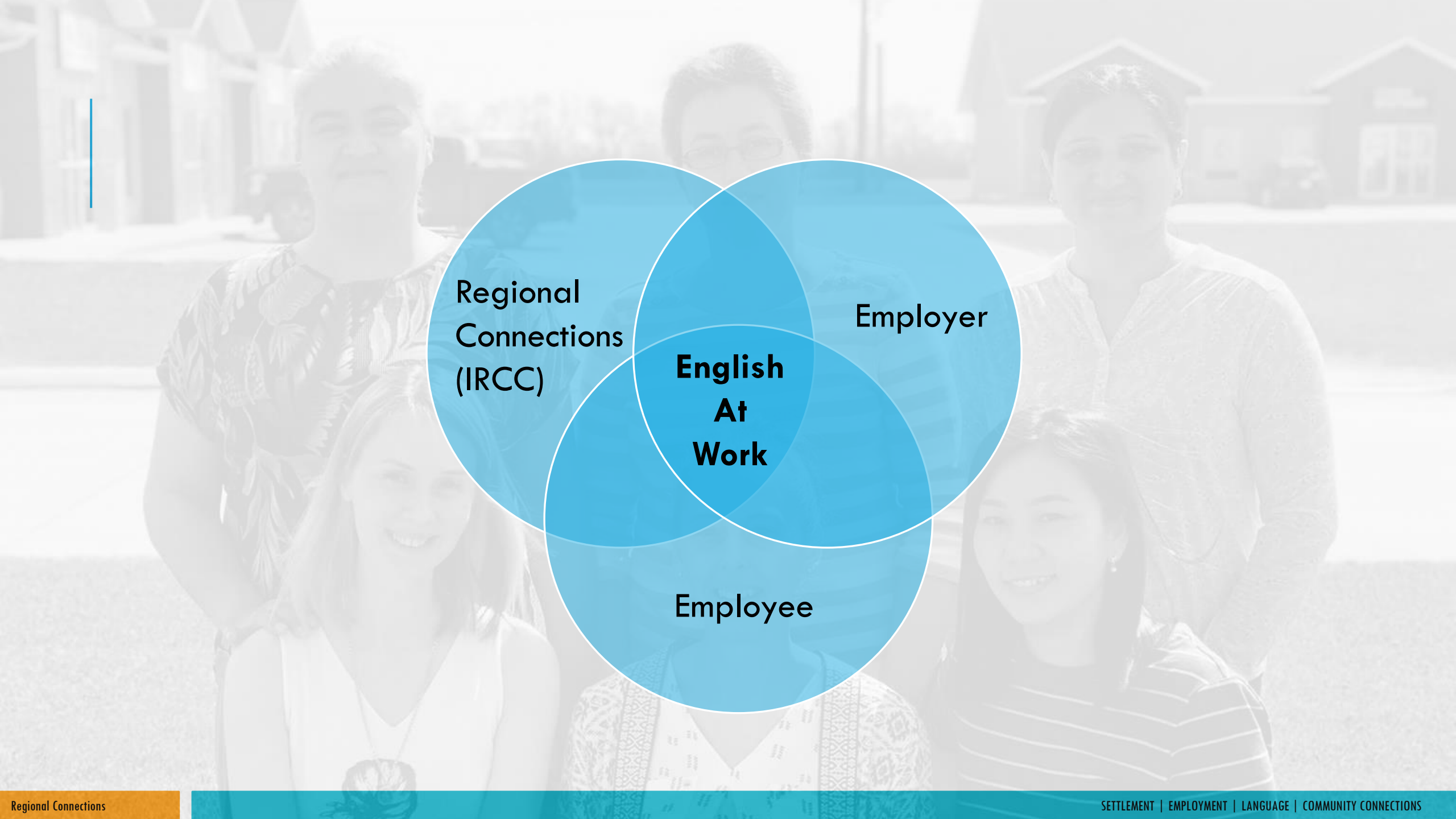


ENGLISH AT WORK

- **English at Work has been in Manitoba for 40+ years**
- **Co-funded place-based Workplace Language Training**
- **At Regional Connections each year:**
 - 5-10 employer partners
 - 7-12 classes
 - 150-250 learners

ENGLISH AT WORK

- **Flexibility – to accommodate workplace logistics and achieve high occupancy**
- **Frequently successful format in manufacturing:**
 - 90-minute class 2x per week for 6 months
 - Class covers time frame from day shift to evening shift – starts 45 minutes before end of day shift, concludes 45 minutes into the evening shift
 - All parties are contributing:
 - Regional Connections w/ IRCC funding – designs, manages, delivers the program
 - Employer – funds 50% of instructor costs, pays 50% of learner time in class, hosts the class, makes management/leadership staff available, coordinates on enrollment
 - Employee – 50% of time in class is personal (unpaid)



**Regional
Connections
(IRCC)**

Employer

**English
At
Work**

Employee

ENGLISH AT WORK

- **Core Components**

- Workplace needs assessment – identifies company needs and goals
- Learner needs assessment – identifies learner needs and goals
- Customized curriculum - task-based; PBLA; prioritizes realia from the workplace
- Skills for independent learning & negotiating meaning
- Supports connections and communication beyond the classroom, e.g. Hot Seat Guest Activity
- Integrating learner participation into employer processes (onboarding, performance reviews, expectations, training plans)

- **Optional Components**

- Supplementary online learning via Avenue or Google Classrooms
- Self-directed learning (non-classroom hours); including learner commitment to program expectations

ENGLISH AT WORK

- **Intercultural Communication**

- EAW has led to several intercultural communication projects and activities as the assessment process often identifies this, and not just official language skills, as a core communication challenge
- Friesens Corp – hosting Intercultural Communication training for leaders at the same time as newcomer employees are enrolled in English at Work

THANK YOU!

Website: www.regionalconnections.ca

Facebook: www.facebook.com/RegionalConnections

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