

PATHWAYS TO

EMPOWERMENT

The logo for isans features the word "isans" in a bold, teal, lowercase sans-serif font. A small green dot is positioned above the letter "i".

Immigrant Services
Association of Nova Scotia

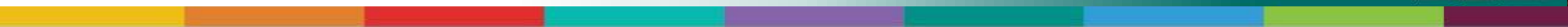


Mission & Vision

Helping immigrants build a future
in Nova Scotia

A community where all can
belong and grow

Empowering a stronger
Nova Scotia together





Land Acknowledgment

We acknowledge that ISANS is on unceded, traditional Mi'kmaq territory, and we are grateful for the Peace and Friendship treaties. At ISANS, as we work to settle newcomers to Nova Scotia, we honour and respect the Indigenous people of this land.



Who we are

- Staff who are dedicated, diverse, highly professional, qualified, and experienced in their fields, serving immigrants for over 43 years


Some numbers:

- 15,000+ clients served
- 400+ employees
- Over 200 programs and services
- 3,823 language learners in 168 active classes

Wrap Around Support

- 400+ Staff
- 350 volunteers
- 84 Interpreters





**Innovative Approaches to Language
Learning: Empowering Newcomers
Through Agile Supports**

National Healthcare Language Program

- **Communication Strategies for Patient Interactions (CSPI)**
 - International Medical Graduates and International Pharmacy Graduates
 - Improve communication skills for Objective Structured Clinical Exam (OSCE)
 - 8- week with asynchronous coursework & online evening classes 2X a week
 - Patient centered communication skills with simulated patients
 - Feedback from profession language instructors
 - Minimum CLB 6/6/6/6
 - **Exploring AI (Cyberpatient) for simulated patient environment



CSPI Testimonials

“I just wanted to let you know that I did very well on my NAC OSCE! I especially did well in my communication. I want to thank you once again for the CSPI course, as it played a big part in my success in this exam.”

~ IPG Client

“I just wanted to let you know that the NAC OSCE results were released yesterday and my result was a Superior Pass. I am really grateful for your help during the preparation process. If only we could get more funding to keep this program running smoothly and FOREVER!”

~ IMG Client

National Healthcare Language Program

- Professional Communication Skills for Nurses (PCSN)
 - For Internationally Educated Nurses
 - 8 weeks of asynchronous coursework
 - Focus on speaking and listening to patients
 - Improve communication skills for workplace
 - Minimum CLB 6/6/6/6
 - **Piloting use of AI –Cyberpatient for nurses to practice Speaking skills in a life-like setting.



Strategies for CELBAN

- Professional Communication Skills for Nurses (PCSN)
 - For Internationally Educated Nurses
 - Improves strategies to help pass CELBAN
 - Improve communication skills for workplace
 - 4 Modules
 - Speaking CLB 7+ | Asynchronous | 16 weeks | Online classes 2X week
 - Reading CLB 7+ | Asynchronous | 10 weeks
 - Listening CLB 7+ | Asynchronous | 16 weeks
 - Writing CLB 6+ | Asynchronous | 10 weeks



Strategies for CELBAN Testimonials

“I am writing to you to give you an update on my CELBAN exam and result... Now the good news is that I have achieved my required score in the CELBAN test... I have scored 10 in listening, 9 in speaking, and 8 in reading and writing.”

~ IEN Client

“Thank you so much for all your support and guidance during CELBAN writing course. I improved a lot after taking this course.”

~ IEN Client



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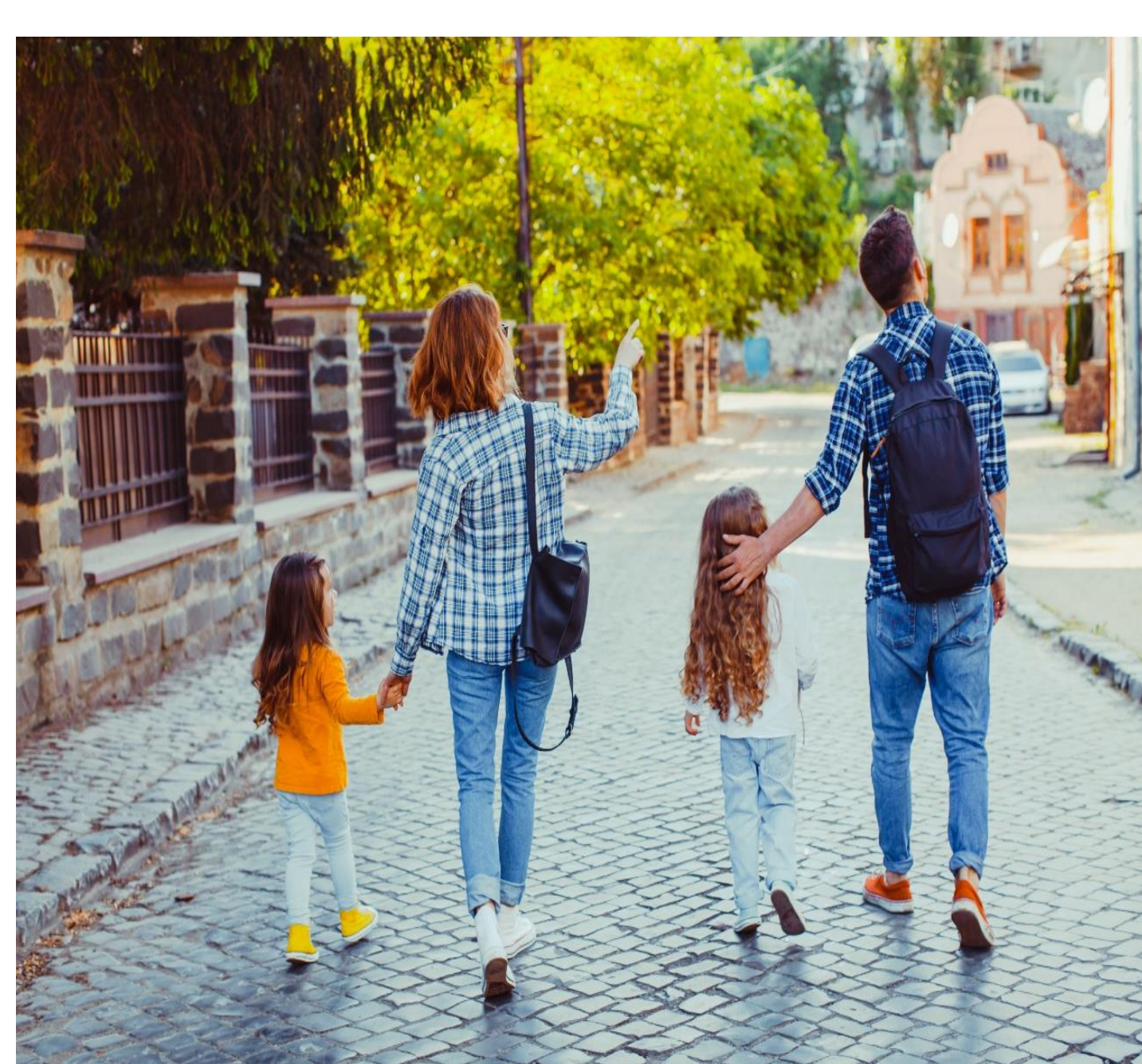
Language Acquisition for Deaf

- Society for Deaf and Hard of Hearing Nova Scotia
- ASL Interpreters
- **2 classes – high and low level comprising of combined CLB's (blended)

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Outreach Program

- One-on-one instruction at home for literacy to CLB 4 clients
- Mothers, seniors or vulnerable clients with healthcare/mobility issues
- Versatile and specific in what we teach
- Outing in the community



Bi-Literacy and Program

- First - Language literacy instruction
- Uni- or multilingual EAL foundational literacy classes
- Literacy concepts in the learner's first language.
- Classes are led by EAL instructor with instructional assistants



Accessibility Support Program (ASP)

Offers a tiered model of support for both literacy and mainstream clients:

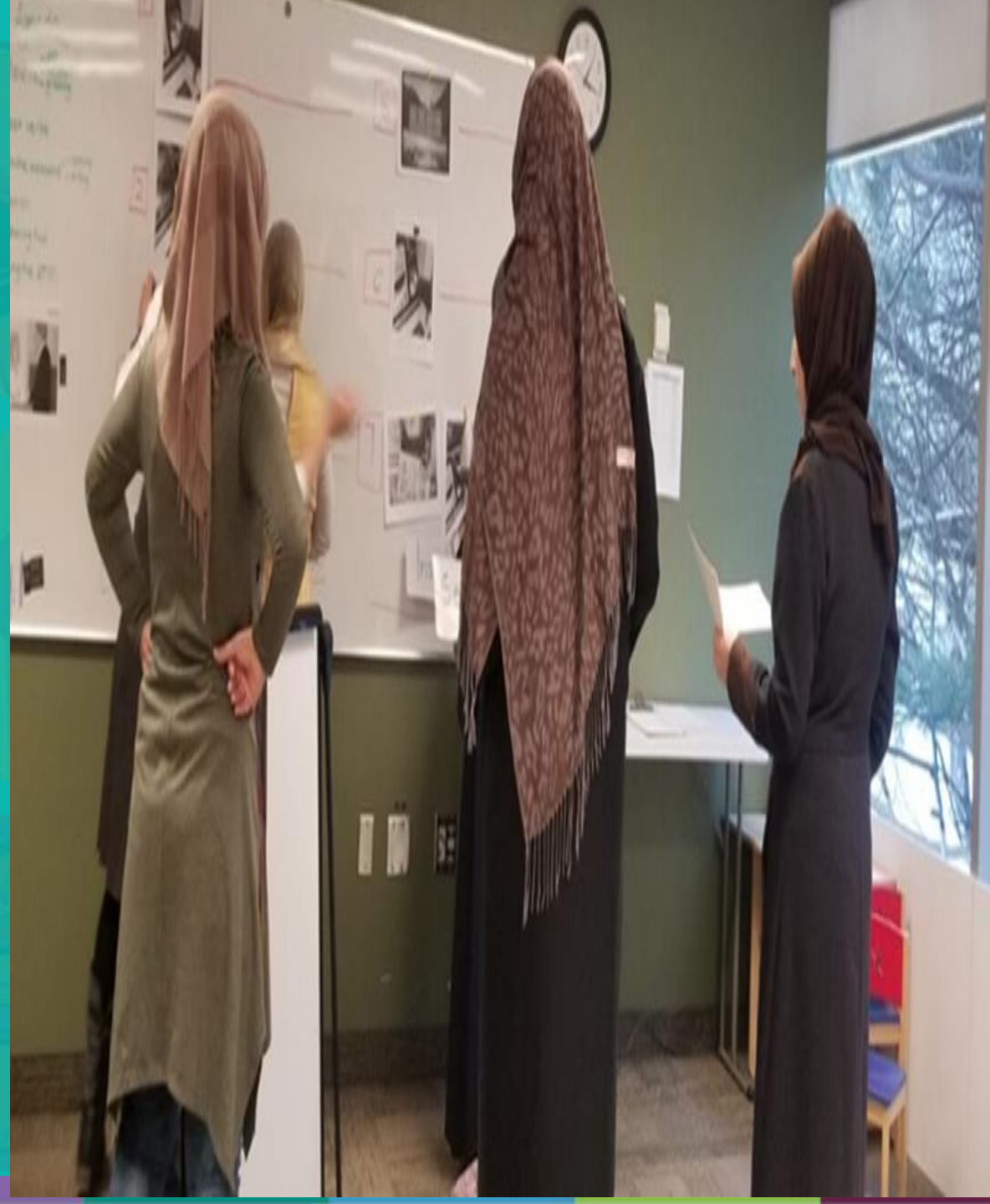
- Tier 1:
 - Offer ISANS PD Sessions
 - Develop UDL resources and curriculum
 - Maintain multi-sensory lending library
- Tier 2:
 - Fully integrated clients with barriers in the classroom
- Tier 3:
 - One-on-support for a set period with goal of community integration or sheltered employment



Integrated Sight loss Teacher Toolkit

In the toolkit, teachers will find

- Information on common eye conditions,
- Practical classroom tips , suggestions for low and high tech supports, and examples of adapted lesson plans for multiple Canadian Language Benchmark (CLB) levels.
- <https://isans.ca/integrated-sight-loss-teacher-toolkit/>





Danke

Gracias

Merci

Thank you

Grazie

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Спасибо

Teşekkür ederim

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Köszönöm

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