



OLIP OTTAWA LOCAL
IMMIGRATION PARTNERSHIP
PLIO PARTENARIAT LOCAL POUR
L'IMMIGRATION D'OTTAWA

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OLIP Progress Report: 2022-23

Content

01

Introduction to OLIP

High level introduction to OLIP for those of you who may be new to the Partnership.

02

2022-23 Accomplishments

The last two years have been intense and productive for our Partnership. We distilled 5 accomplishments to share with you.

03

Progress Pathways

Although our focus in this presentation is on the last two years, I will bring your attention onto some of the progress pathways charted by OLIP in the early years of our history and still in development.

04

Partners' Feedback

We have conducted a partnership evaluation in 2022. This is part of our regular practice of assessing our work every five years, after completing a Strategy Cycle. I will share with you what partners said about the work of OLIP.

05

Recognition

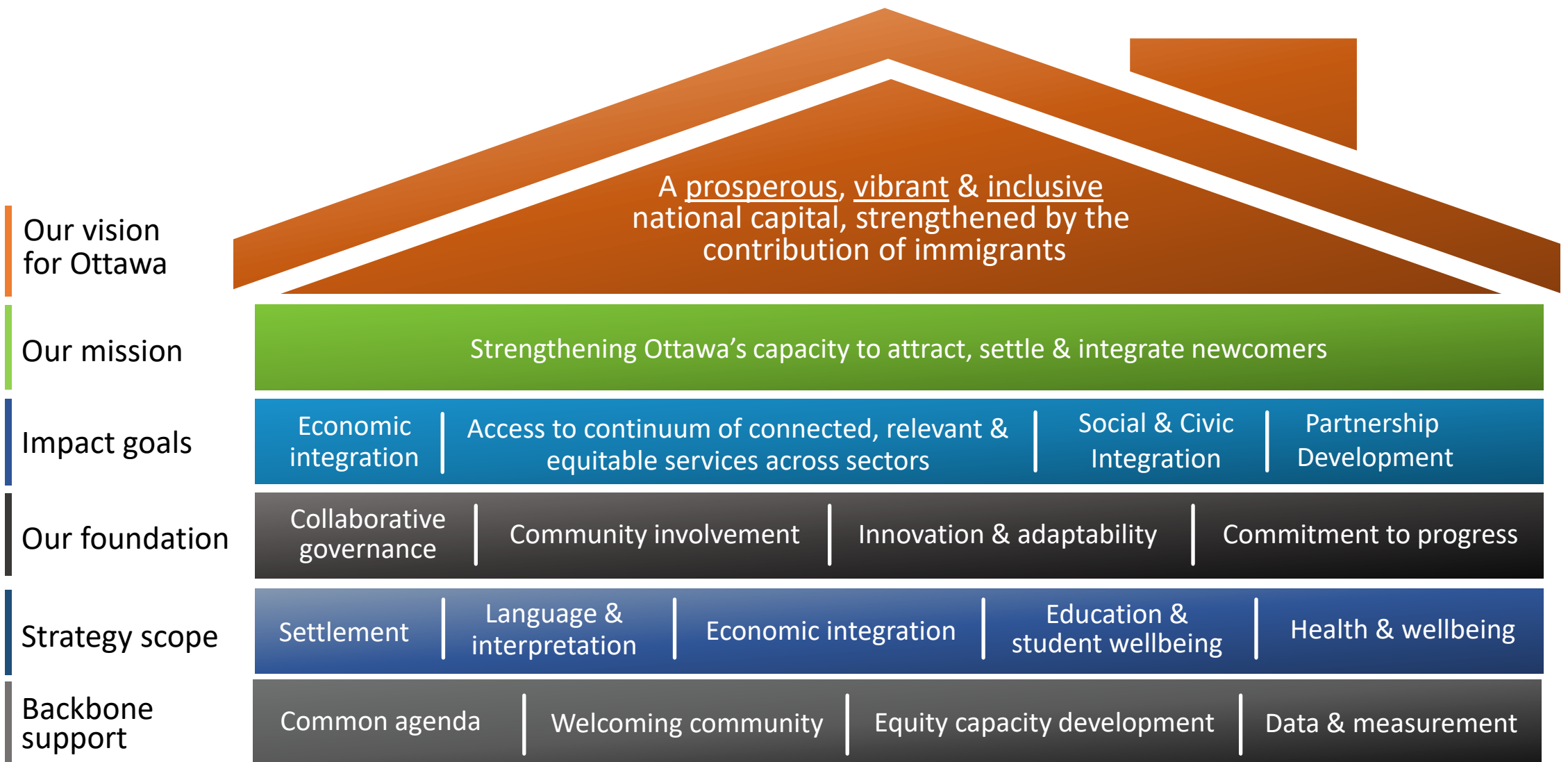
To produce this 2-year period's results, we have relied on the commitment, time, and intellectual contribution of OLIP partners; on core funding from IRCC; on project funding from multiple sources; and on the leadership and insights of immigrant civic leaders.



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OLIP Partnership @ a Glance



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Selected OLIP Accomplishments: 2022-23

Partners' Feedback

We have conducted an evaluation of the Partnership in 2021/2022. We present partners' views on the work of the OLIP Secretariat, to convey the value OLIP provides to partners as they strive to respond to the needs of immigrants.

KM & Data Capacity Development

The past two years have seen a real progress in OLIP's on-going data capacity development work, thanks to partnership with IRCC and collaboration with LIPs across Canada

Expanded WOW Geographic Scope

The annual Welcoming Ottawa Week has been growing since its launch in 2013. In the last two years, OLIP partners hosted 113 events focused on bridging connections and building shared understanding newcomer integration. We have also added new components to the activity series and began expanding WOW to neighboring communities.

Strategy Renewal: 2023-27

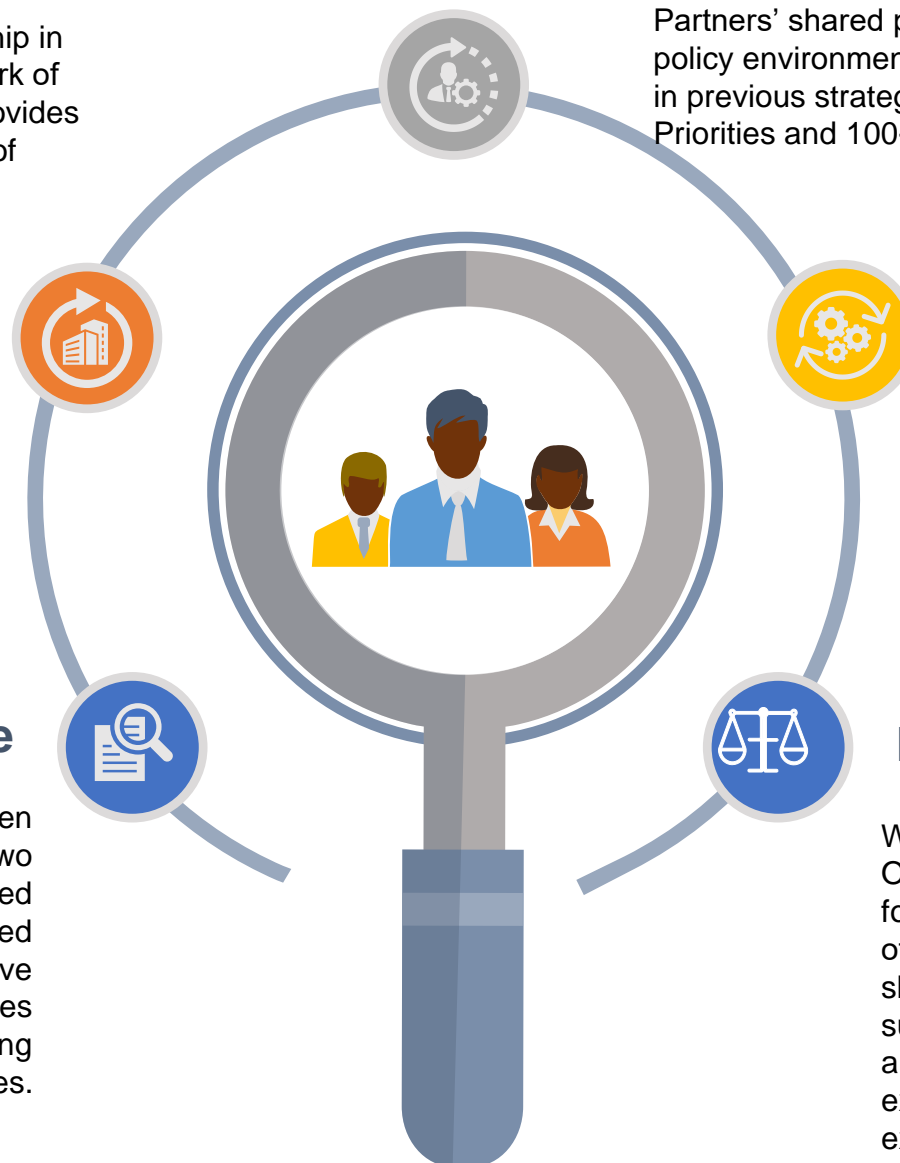
OLIP Partners renewed the Ottawa Immigration Strategy. Partners' shared priorities are updated to adapt to an evolving policy environment and to incorporate and build on gains made in previous strategy cycle. The renewed OIS consists of 32 Priorities and 100+ actions.

Alignments, Dialogues & Collaborative Actions

We embarked on the 1st year of implementation of the renewed Ottawa Immigration Strategy. We hosted multiple community dialogues, aligned with nine partner strategies, and are now developing targeted planning focused on immigrant subgroups.

Equity Action Support

We have completed the 4th Phase of Equity Ottawa Community of Practice. This Phase focused on supporting Equity Ottawa Community of Practice members' equity actions, based on a shared Equity Action Planning Framework. Peer support, knowledge mobilization, custom tools and resources and one-on-one guidance to executives assisted partners to design and execute internal plans to advance equity.



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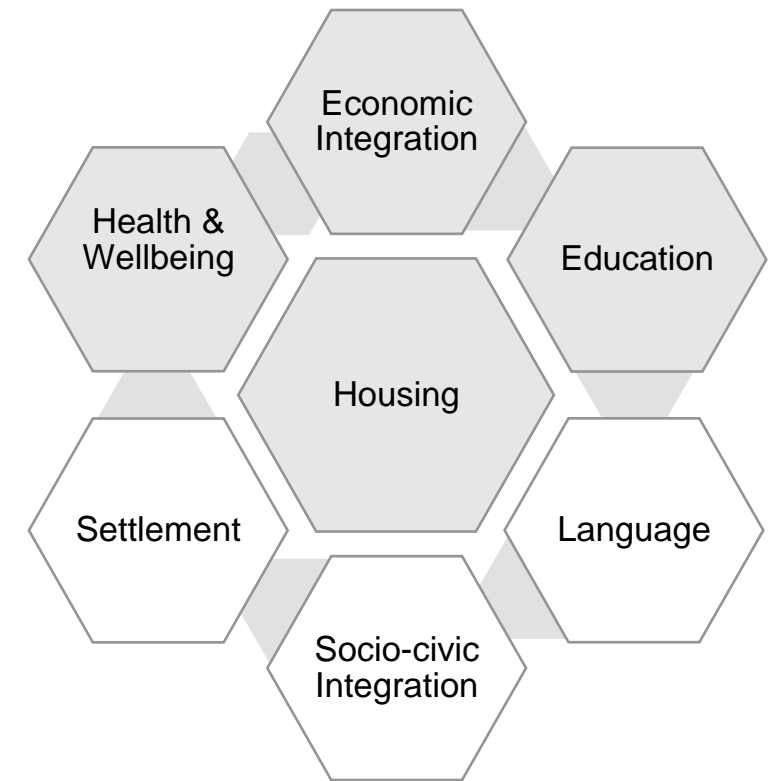


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Strategy Renewal: 2023-27 Leadership, Participation, & Scope

- Leadership & Participation**
 OLIP partners working in five sectors have renewed their shared priorities and defined action ideas to pursue together in the next five years (2023-27). The renewed Ottawa Immigration Strategy (OIS) consists of 32 Priorities and 100+ action ideas. The OIS functions as a roadmap and guide for the development of alignments, collaborative actions & collective impact.
- Knowledge Mobilization**
 The renewed OIS benefits from massive COVID learning, consolidated through dialogues with leaders across sectors and through expertise mobilized at the 6th Biennial Ottawa Immigration Forum.
- Stronger Relationships**
 Intense and close collaboration throughout the pandemic has created stronger relationships between partners and organizations. This enabled more fluid knowledge sharing, stronger collaborative definition of challenges, and more strategic alignments.
- Expanded Scope**
 The renewed OIS includes new priorities and actions in the areas of housing, skills development, and safety, in direct response to COVID learning. The sectors affected by these additional priorities are the Economic Integration, Health & Wellbeing, and Education sectors.



OIS is renewed every 5 years, to incorporate gains, learning, and new capacities. This is the 3rd renewal of the OIS since its launch:

- 1st Strategy Cycle: 2011-15
- 2nd Strategy Cycle: 2016-22
- 3rd Strategy Cycle: 2023-27



Accomplishment Category #2

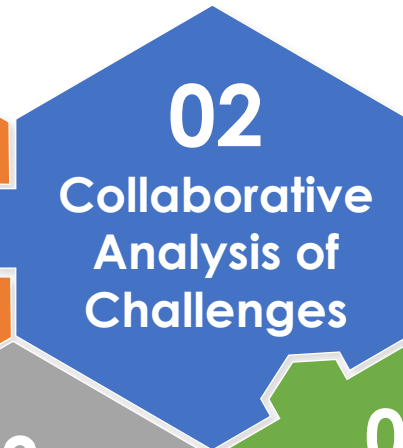
Alignments, Dialogues, & Collaborative Actions Build Synergies & Coordinated Impact

- Regional Newcomer Attraction Strategy**
 We joined forces with LIPs in neighboring rural communities to develop a new strategy that will guide collaborations between communities focused on strengthening the region's ability to attract newcomers.
- Economic Development Strategy**
 OLIP helped shape the City of Ottawa's Economic Development Strategy. We facilitated alignment of priorities and plans centered on attracting newcomers and in strengthening access to economic opportunities. Joint plans & initiatives are expected to ensue from these alignments.
- Primary Care Access: Evidence, Innovation & Adaptation**
 OLIP partners engaged healthcare system leads to build evidence on primary care access challenges in Ottawa. Collaborative actions are being pursued to leverage Ontario Health East's health equity plans and investments to address urgent gaps in primary care access for newcomers. The new plans are building on past success and grounded on community needs clarified through dialogues. Targeted health plans focused on black communities are being defined in collaboration with Ontario Black Health Alliance.
- Mental Health & Addictions Crisis Response**
 OLIP played a leadership role at the Guiding Council (a coalition of community networks leading the development of a new alternative response to mental health crisis and addictions) as 12 networks joined forces to co-create a new crisis response strategy a designed a pilot implementation of the new strategy.

Accomplishment Category #3

Knowledge Mobilization & Translation To Inform Robust Solutions

OLIP's knowledge mobilization and translation work includes dialogues with immigrant communities to listen to their experiences and translate their needs into actionable plans for partners to implement collaboratively.



OLIP Sector Tables members engage in collaborative definition of challenges regularly to unpack barriers and determine optimal solution pathways.



Collaboration with IRCC has allowed OLIP to source a large amount of data on settlement service system and on newcomer population. Over 80 dashboards and countless data tables are designed, and they will be released shortly.



OLIP develops frameworks, tools and resources to support reflection and action planning in areas covered by the Ottawa Immigration Strategy



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Accomplishment Category #3

Data Capacity Development: 2019-23



Leveraging Data for Equitable Outcomes,
through Sustainable Partnerships

Chief Data
Officer
Branch

Direction générale du
Dirigeant principal
des données



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Immigration, Réfugiés
et Citoyenneté Canada

Canada

- Data partnership with IRCC
- Six data consultations to clarify data needs
- Feasibility study on data availability
- Data Strategy, with progress milestones
- On-going data development
- Data delivery now imminent – over 80 dashboards, and countless data tables created.



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Progress Pathways on Backbone Community-Wide Initiatives

Collaborative Advancement on Progress Pathways

In keeping with our commitment to progress, OLIP curates collaborative and multifaceted advancements towards the Partnership's priority impact goals. In the last two years, we have pursued numerous initiatives and actions to strengthen the following four progress pathways:

1. Cultivating Inclusive & Equitable Organizations
2. Fostering a welcoming community that is attractive to newcomers and responsive to their needs
3. Improving access to a continuum of relevant, accessible, and equitable services across sectors, from settlement, healthcare, education, and economic integration.
4. Building more effective approaches and supports for newcomers to access employment and entrepreneurship opportunities.

We will illustrate our intentional curation of progress in the first **two impact goals**: (1) equitable and inclusive organizations, and (2) welcoming community. Other progress pathways we are curating include newcomer attraction, access to employment and entrepreneurship opportunities, interpretation, tailored and bridged access to primary care and mental health counselling.



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Progress on Key Pathways: Cultivating Equitable & Inclusive Organizations

2012: Common Purpose

In response to OIS priority to improve service organizations' capacity to serve immigrants and racialized populations, 12 OLIP partner organisations joined forces to improve their practice of equity and inclusion.

01

2013-2016: Establishment of Equity Ottawa Community of Practice (CoP)

OLIP & Centretown CHC pooled money from their budgets and established EO CoP. A year later, the partners secured more stable funding to pull together a team, including an academic advisory and a dialogue facilitator, and a project lead.

02

2016-2019 Equity Partnership Expansion

With three years of sustained dialogues and analysis, the partners agreed to scale up the work and invite in more organizations and community leaders, and to define a shared plan. Membership grew to 34 organizations and 100+ community leaders joined as stakeholders to the collective progress being charted by the Equity Ottawa Partnership.

03

2019 – 2021: Equity Action Framework

Equity Ottawa member organizations and community leaders co-created an Equity Action Framework, which defines seven domains of change organizations can undertake to improve internal capacity for equity and inclusion. The domains of change include organizational culture, community engagement, governance and organizational leadership, human resources and employment, service planning and delivery, monitoring and accountability.

04

2021-23 Equity Action Support

With funding from the federal department of Canadian Heritage, the Equity Ottawa partner organizations embarked on the implementation of the Equity Action Framework, with multi-faced support from peers and from the OLIP Secretariat.

05

2024-27 NEW Plans

Equity Ottawa partners have defined new plans for the next five years, as part of OIS Renewal

06



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Equity Action Support: 2021-23

To Cultivate Inclusive & Equitable Organizations

Supporting Partners' Equity Plans & Actions to build inclusive & equitable organizations, through peer support, expert knowledge, community engagement, and collaborative progress monitoring

Community of Practice

20 CoP sessions

To facilitate learning, enable peer support, and validate good practice

Expert Knowledge Events

10 knowledge events

to support deep learning / unlearning, and to challenge assumptions

Action Support Tools & Resources

50+ custom tools and resources

In Equitable Service Planning & Delivery, Governance, HR, and Equity Data

Equity Actions & Progress Monitoring

One-on-One Guidance for Executives

to support their equity initiatives.

Novel progress monitoring framework



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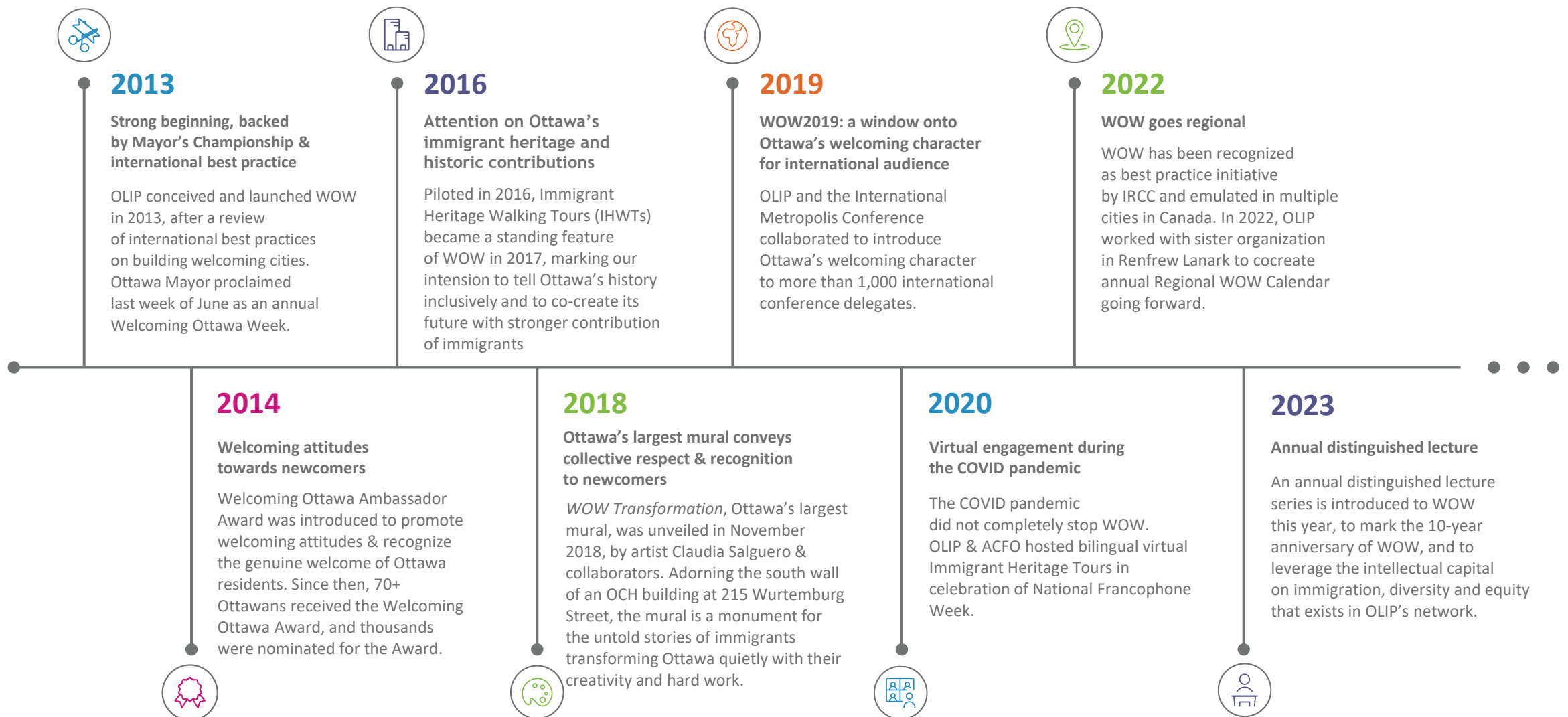


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Progress Pathways: Fostering a Welcoming Ottawa 2013-23



10-Years of Curated Growth & Innovation to Foster a Vibrant & Welcoming Ottawa

Highlights of WOW 2022-23

- Strong community connections platform - with 113 WOW Events hosted in 2022 and 2023, by 50+ organizations.
- WOW goes regional! Expansion of WOW to neighboring small communities.
- 10s of thousands of participants
- Strong Mayoral championship
- Welcoming Ambassadors Award: 70+ Ottawa residents recognized
- NEW Annual Lecture Series added
- Partnership with CBC allows a wide reach of WOW activities



Discoveries. Dialogues. Connection.



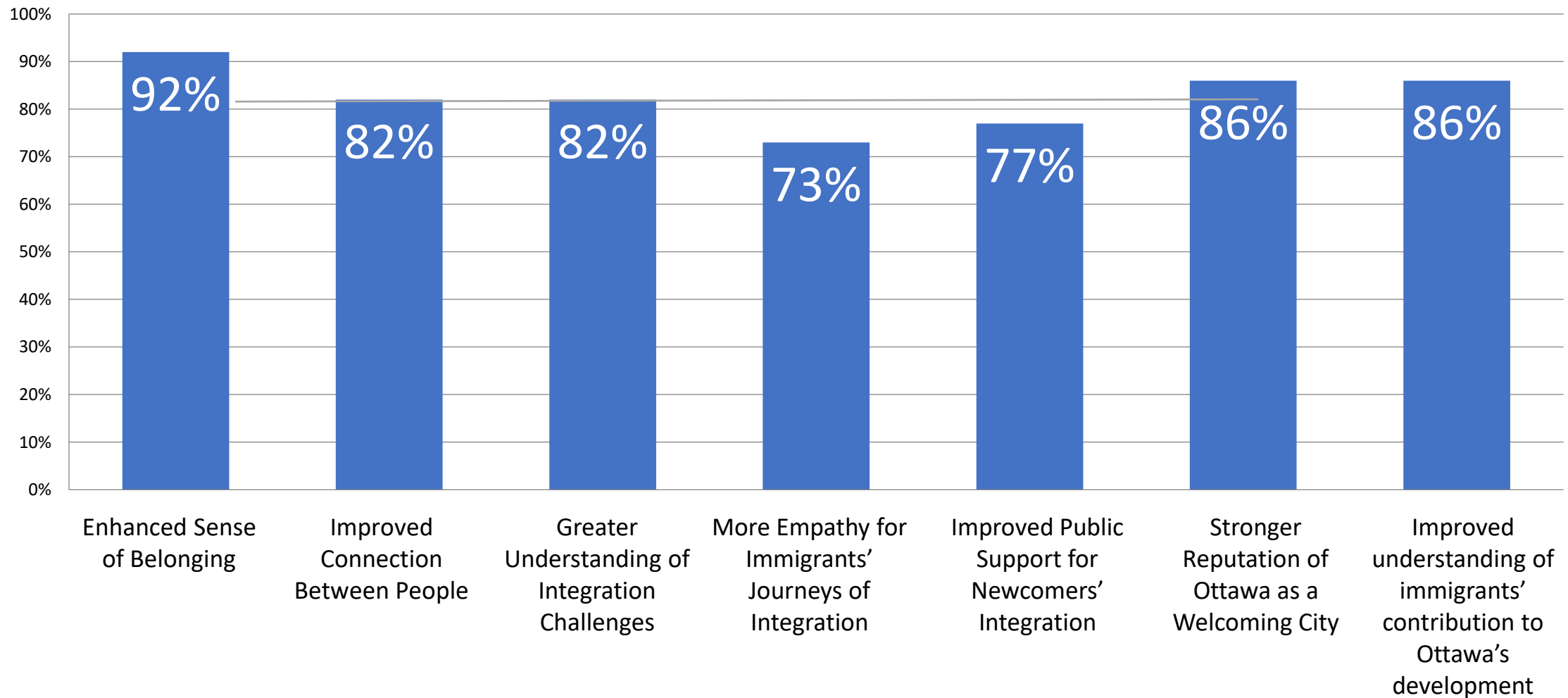
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WOW Impacts: Participants' Views

Participants of OLIP's annual Welcoming Ottawa Week were asked whether they agreed that the WOW activities are contributing to the seven long term goals of WOW. The chart below aggregates participants views. The figures represent the percentage of respondents who agreed that WOW activities are having a positive impact on WOW's long seven term goals as listed below.



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OLIP is US!



 613-819 Black Hub	 African Canadian Association of Ottawa	 Afro-Canadian Black Chamber of Commerce	 Algonquin College	 Aphasia Centre of Ottawa	 Big Brothers Big Sisters Ottawa (BBBSO)	 Bryère Academic Family Health Team	 Canadian Construction Association	 Capital Rainbow Refugee	 Carleton University	 Catholic	 Causeway Work Centre	 World Skills Employment Centre	 Vanier Community Service Centre	
 Youth Services Bureau Ottawa (YSB)	 Centre for Canadian Language Benchmarks	 Centre Le Cap	 Centretown Citizens Ottawa Corporation	 Centretown Community Health Centre	 Champlain Community Support Network	 Children's Aid Society of Ottawa	 Children's Hospital of Eastern Ontario	 Christie Lake Kids	 City for All Women Initiative	 City of Ottawa	 Collège La Cité	 Conseil des écoles catholiques du Centre-Est	 Conseil des écoles publiques de l'Est de l'Ontario	 Conseil Économique et Social d'Ottawa Carleton
 Conseil scolaire de district catholique de l'Est ontarien	 Coopération Intégration Canada	 Crossroads Children's Mental Health Centre	 Cultural Interpretation Services for our Communities	 English Language Tutoring for the Ottawa Region	 Global Centre for Pluralism	 Heritage Ottawa	 Hire Immigrants Ottawa	 Immigrant Women Services Organization	 Immigration, Refugees and Citizenship Canada	 InclusivePath Inc.	 Invest Ottawa	 Jewish Family Services	 Lanark-Renfrew LIP	
 Lebanese and Arab Social Services Agency	 Lowertown Community Resource Centre	 MCC of Canada	 Immigration, Training and Employment Centre	 Canadian Muslims	 Osgoode Community Centre	 DCISO LINC Program	 Ontario Health East	 Ontario Health	 Orléans-Cumberland Community Resource Centre	 Ottawa Birth and Wellness Centre	 Ottawa Carleton District School Board	 Ottawa Catholic School Board (OCSB)	 Ottawa Chinese Community Service Centre	
 Ottawa Community Foundation	 Ottawa Community Housing	 Ottawa Community Loan Fund (OCLF)	 Ottawa Employment Hub	 Ottawa Food Bank	 Ottawa Newcomer Health Centre (ONHC)	 Ottawa Police Service	 Ottawa Public Health (OPH)	 Ottawa Public Library	 Parents partenaires en éducation	 Pinecrest-Queensway Community Health Centre	 Psychiatric Survivors of Ottawa	 Public Service Alliance of Canada	 QuakeLab	
 Vitesse Canada	 Volunteer Ottawa	 Réseau de soutien à l'immigration francophone	 Réseau des services de santé en français	 Rideau Rockcliffe Community Resource Centre	 Sandy Hill Community Health Centre	 Social Planning Council of Ottawa	 Somali Centre for Family Services	 Somerset West Community Health Centre	 Sound Care Wellness	 South-East Ottawa Community Health Centre	 The Ottawa Hospital	 The Royal	 United Way Central/Estrie/Ontario	 University of Ottawa

Partnership Evaluation: What Partners Said About OLIP...

“OLIP is a strong organization making an impact in the community - where partnerships are important, and all voices are heard. An important table supporting newcomers to the community - well done!”

“Being a part of OLIP allows us to be at the forefront of emerging innovation and information through its partners and stakeholders. Thanks to the OLIP Sector Table meetings, we get to hear first-hand about gaps, information and resources impacting newcomers in Ottawa from the partner organizations that we join at the table. The information, resources and opportunities to collaborate with partners presented through OLIP has greatly enriched our program.”

“OLIP brings authenticity as it relies on evidence, data and lived experience lens; it is a respected voice.”

“One of the really important impacts of OLIP and the Equity Ottawa Initiative has been the sharing of tools and resources. I know there’s been incredible data research that you’ve done, and you’ve shared with the partners, and we’ve certainly benefitted from that.”

“I commend you for your dedication and commitment to this work and for the important strategic initiatives that you facilitate and enable to support full integration of immigrants, refugees and racialized people in Ottawa. Kudos to you. It’s a pleasure and honour to be part of the OLIP Tables/initiatives. Thank You!”



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Short-term Plans: 2024-25

- OIS implementation planning
- Charting progress on renewed OIS
- Governance review & adjustment
- Ottawa Black Health Plan
- 5-year Secretariat Plan, to pursue capacity development and greater sustainability of core activities aimed at catalyzing and supporting collective progress.

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OLIP Partners @ the 7th BOIF, Oct. 2023



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