

**PATHWAYS TO PROSPERITY CONFERENCE
WORKSHOP PRESENTATION**

LESSONS LEARNED FROM RECENT LARGE-SCALE ARRIVALS, INCLUDING
COMPARATIVE PERSPECTIVES.

**Charting a new beginning:
Facilitating journey of success
for large-scale arrivals.**

**Tracer un nouveau départ : faciliter le
parcours vers la réussite des
arrivées à grande échelle.**

TUESDAY NOVEMBER 21 AT 2:15 PM TO 3:30 PM.



OPERATION UKRAINIAN SAFE HAVEN
OPÉRATION HAVRE DE PAIX POUR LES UKRAINIENS

SPEAKERS

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OPERATION UKRAINIAN SAFE HAVEN

OPÉRATION HAVRE DE PAIX POUR LES UKRAINIENS

THEMES

Theme 1. Emergency Response: Policy communications, knowledge mobilization:
Sub-theme 1.2: Reliable and fast Communications channels

Theme 2: Strengthening non-traditional partnerships and collaborations



OPERATION UKRAINIAN SAFE HAVEN
OPÉRATION HAVRE DE PAIX POUR LES UKRAINIENS

THEME 1

Emergency Response: Policy
communications, knowledge mobilization:

Sub-theme 1.2: Reliable and fast Communications channels



OPERATION UKRAINIAN SAFE HAVEN

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Chronologie du programme d'AVUCU

En réponse à l'invasion à grande échelle de l'Ukraine par la Russie, IRCC a introduit des mesures d'immigration spéciales visant à fournir un soutien continu aux personnes fuyant la guerre en Ukraine.



01

24 février, 2022

La Russie a lancé une invasion militaire à grande échelle de l'Ukraine.



02

17 mars, 2022

L'Autorisation de voyage d'urgence Canada-Ukraine (ACUCU) a été introduite pour soutenir les personnes fuyant la guerre en Ukraine.



03

9 avril, 2022

Le premier ministre a annoncé des mesures de soutien supplémentaires pour ceux qui viennent au Canada dans le cadre d'AVUCU, notamment des vols nolisés du gouvernement du Canada, jusqu'à 2 semaines d'hébergement temporaire et une aide financière transitoire.



04

13 avril, 2022

L'éligibilité aux services d'établissement a été élargie aux résidents temporaires ukrainiens et les personnes à leur charge.



05

2 juin, 2022

Lancement d'une aide financière transitoire



06

4 juillet 4, 2022

Un hébergement temporaire financé par le gouvernement fédéral est devenu disponible pour les clients éligibles d'AVUCU dans certaines villes.



07

22 mars, 2023

La date limite d'arrivée au Canada dans le cadre d'AVUCU a été prolongée jusqu'au 31 mars 2024.



08

15 juillet, 2023

Le clôturage de la réception des demandes d'AVUCU et l'annonce de la voie d'accès à la RP

Theme 1. Emergency Response: Policy communications, knowledge mobilization:

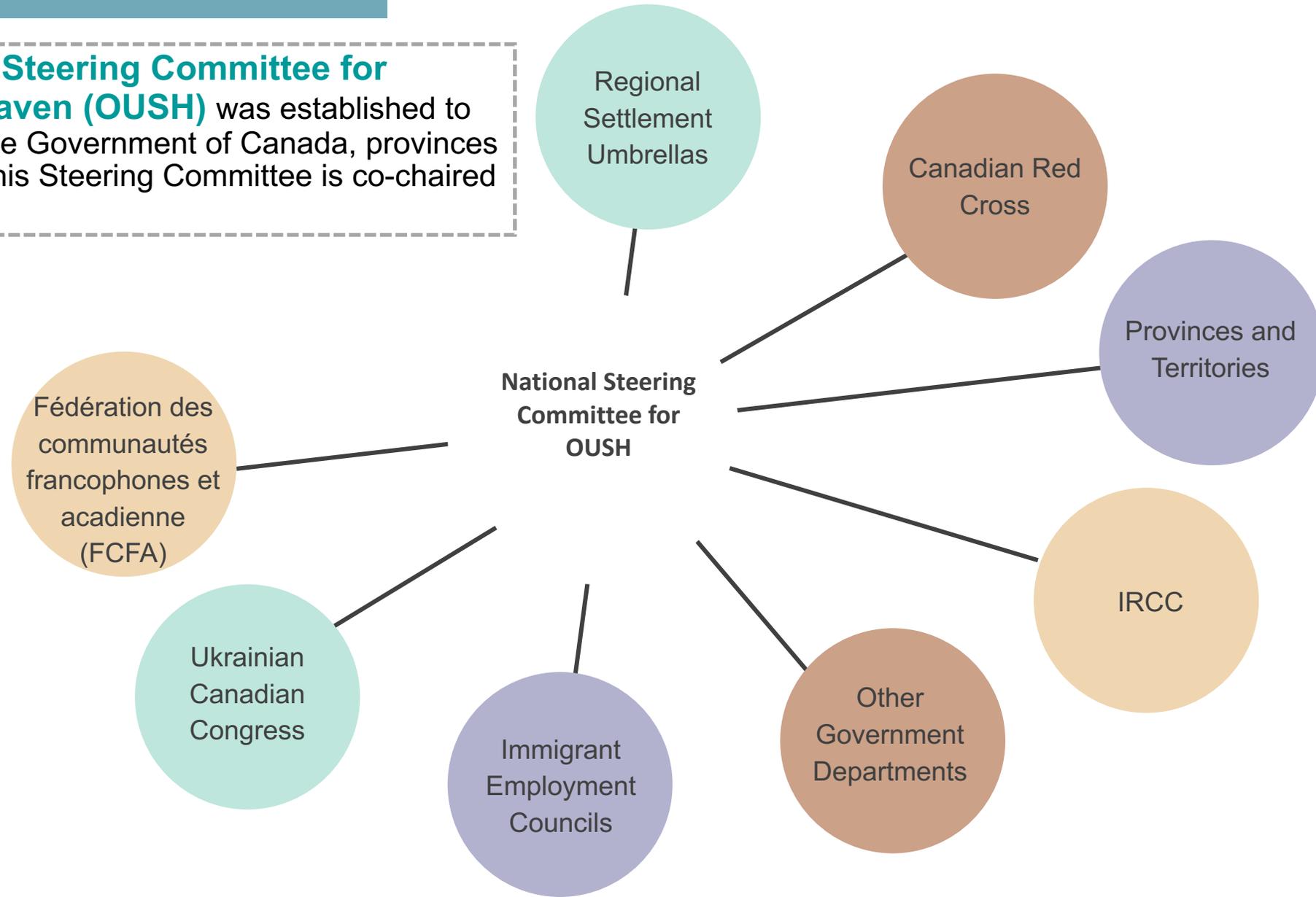
In March 2022, the National Steering Committee for Operation Ukrainian Safe Haven (OUSH) was established to facilitate collaboration between the Government of Canada, provinces and territories and civil society. This Steering Committee is co-chaired by IRCC and AMSSA.

The National Steering Committee for Operation Ukrainian Safe Haven (OUSH) brings together key stakeholders to:

Share the latest information and updates on Ukraine immigration-related issues;

Identify local and regional challenges; and

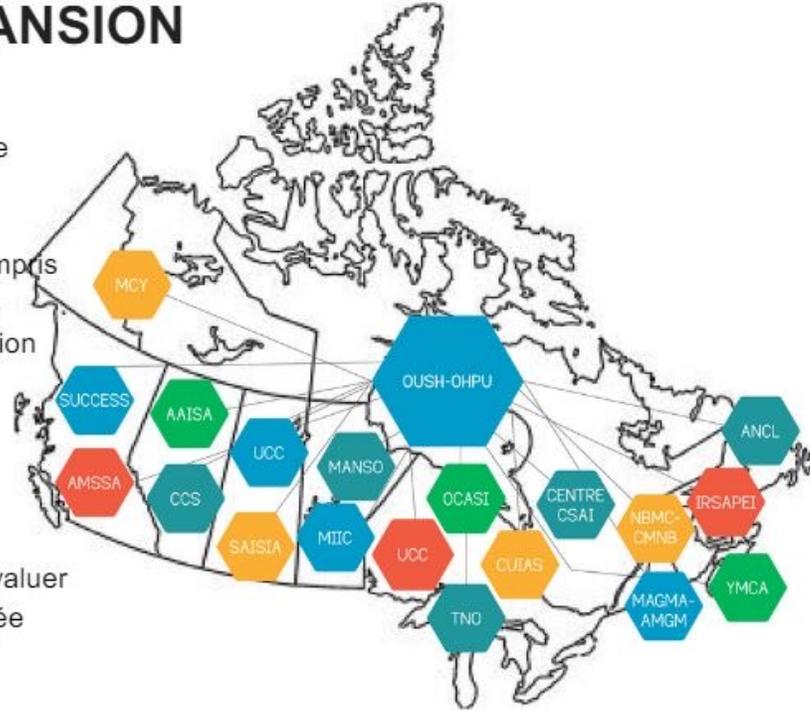
Facilitate links between national bodies and local initiatives.



Thème 1. Intervention d'urgence : communications politiques, mobilisation des connaissances :

UNE STRUCTURE EN ÉTOILE : UN RÉSEAU DE PARTENAIRES EN EXPANSION

- 24 partenaires provinciaux et territoriaux
 - Organisations faitières et prestataires de services de réinstallation
- Coordonner la réponse :
 - Dons d'entreprise et en espèces, y compris l'allocation, la distribution et les rapports
 - Partage des connaissances et mobilisation des ressources
 - Communication et narration
- 26 réunions de coordination provinciales et territoriales bihebdomadaires
 - Notes du lendemain
- Une retraite organisée en avril 2023 pour évaluer les enseignements tirés de la première année



20 protocoles d'accord signés avec des organisations faitières et des agences de réinstallation.



Theme 1. Emergency Response: Policy communications, knowledge mobilization:

Facebook Post (Top Left):
Organic impressions: 58 impressions | Preview results
This post doesn't qualify for boosting. [Learn more](#) | Boost
Posted by Anais Bénard · 9/22/2023
OUSH-OHPU 609 followers · 1mo · 🌐
Exciting news! Canada and Ukraine have reached a trade agreement to support Ukraine's economic recovery. Our organization, Operation Ukraine Safe Haven, helps the Displaced Ukrainians in Canada. Let's continue to work with U...see more
Justin Trudeau 🇨🇦 · 3rd+
Prime Minister of Canada | Premier ministre du Canada
1mo · 🌐
To support Ukraine's economic recovery, and to strengthen the partnership between our two countries, President Zelenskyy and I signed the modernized Canada-Ukraine Free Trade Agreement today. ...see more
[See translation](#)

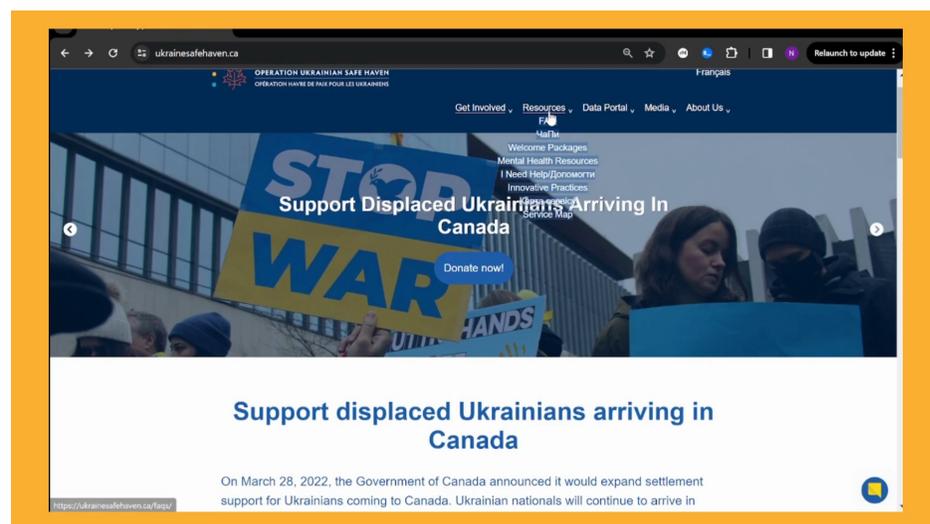
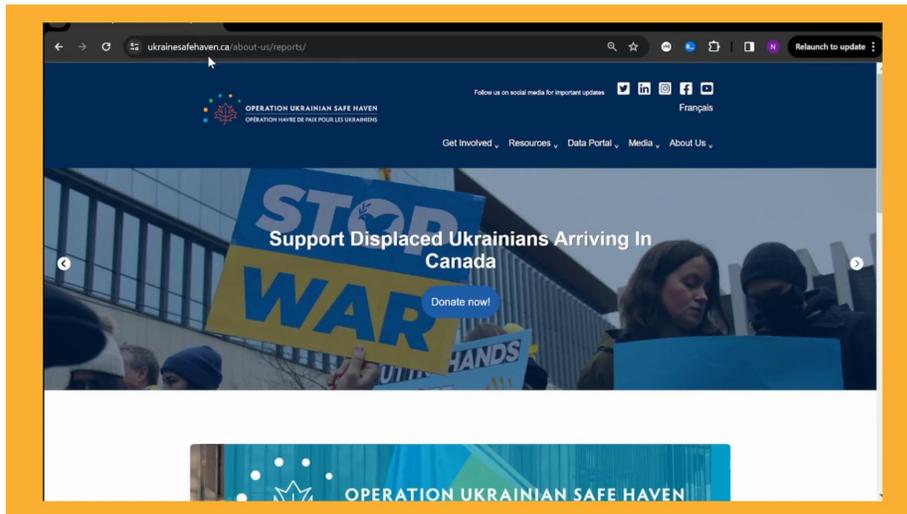
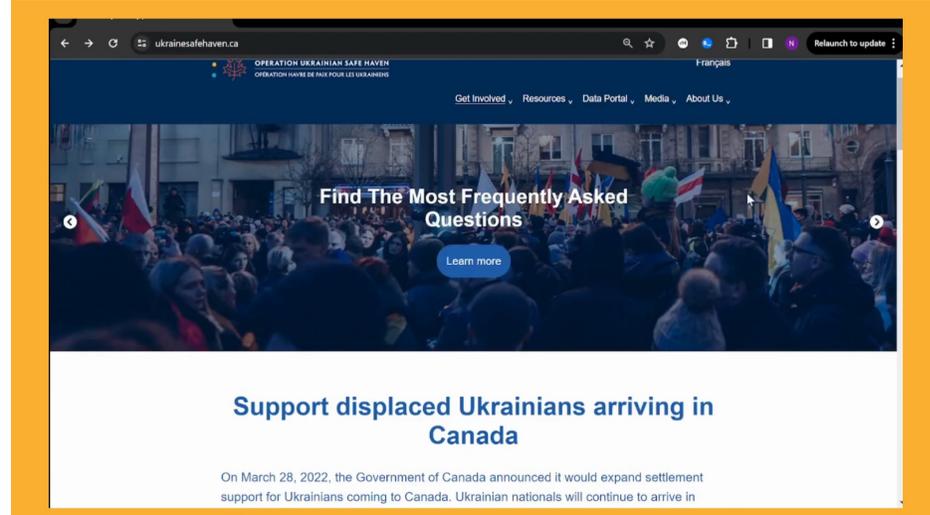
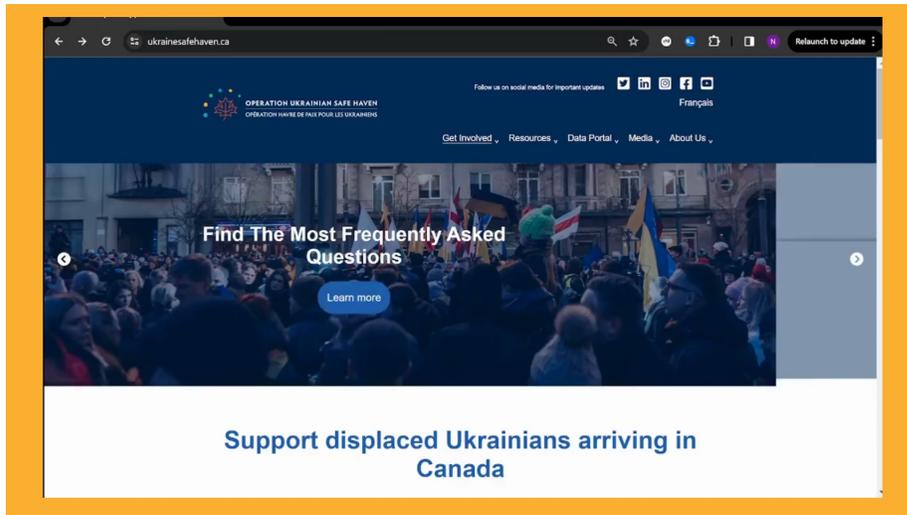
Facebook Profile (Top Right):
← **OUSH-OHPU**
849 posts
Following
Operation Ukrainian Safe Haven - l'opération havre de paix pour les Ukrainiens

Facebook Profile (Bottom Left):
OUSH OHPU
292 likes · 638 followers
Message Like Search
Posts About Mentions Reviews Followers Photos More

Instagram Profile (Bottom Right):
o_ush_ohpu Follow Message
186 posts · 416 followers · 57 following
OUSH-OHPU
We are Operation Ukrainian Safe Haven - Nous sommes l'opération havre de paix pour les Ukrainiens
🌐 linktr.ee/oush_ohpu
POSTS REELS TAGGED
Did you know?
The CUAET visa was free for Ukrainians and their family members. If I apply now, do I have to pay for a visitor visa?
Dans leurs propres mots
In their words



Theme 1. Emergency Response: Policy communications, knowledge mobilization:



Theme 1. Emergency Response: Policy communications, knowledge mobilization:

The new post-arrival in Canada survey

As of November 14th, 2023

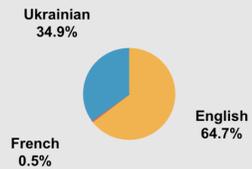
6,858 family units ~ **18,008** CUAET holders

Canada-Ukraine Authorization for Emergency Travel (CUAET) Survey

Post-arrival in Canada

Introduction	In October 2023, in collaboration with Immigration, Refugees and Citizenship Canada (IRCC) and the Ukrainian Canadian Congress (UCC), Operation Ukrainian Safe Haven (OUSH-OHPU) developed a survey for CUAET visa holders. The primary objectives include revealing the demographics structure of CUAET visa holders, gaining insights into the intentions of those who haven't yet arrived in Canada, and estimating their anticipated arrival patterns. Additionally, the survey aims to provide a snapshot of displaced Ukrainians in Canada, assessing their immediate needs, observing settlement trends, and evaluating the effectiveness of the settlement services provided.
Demographics	The survey was distributed via IRCC's push notification system to randomly chosen 50% all CUAET holder family units.
Settlement	
Language & Education	As of November 2, 2023 we received valid responses from 6,791 family units, representing 17,920 individual CUAET who are currently in Canada.
Employment	
Employment Status	
Access to Services	
Future Plans	

Survey Response Languages



"I think, Canada really support and help to Ukrainian people, thank you!"

"I just want to thank the Canadian government for the opportunity. My family is safe and I live in a beautiful place. I would advise Ukrainians to look for work and housing in smaller cities, and to develop small local communities."

"I really like Canada! This is our new home! There are problems with work and the language barrier, but I am sure that this is temporary! Many thanks to Canada for hosting us! The main thing is that we feel safe!"

See our interactive dashboard

ukrainsafehaven.ca/data



Icons created by <https://www.flaticon.com>



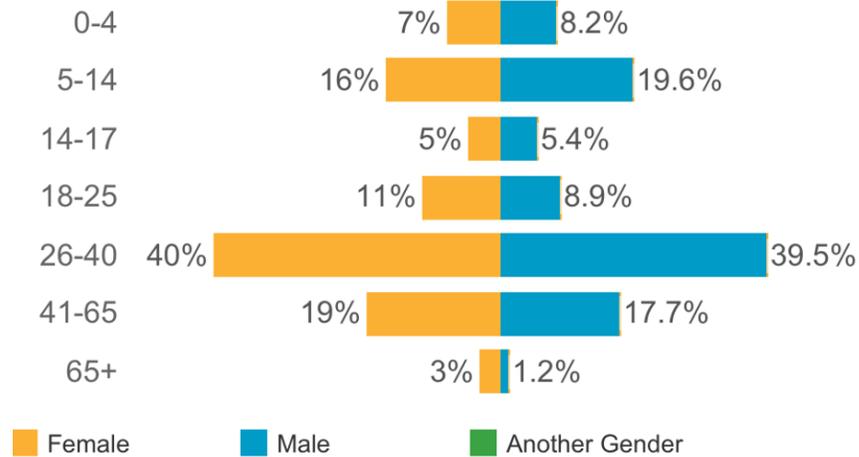
 Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada



Theme 1. Emergency Response: Policy communications, knowledge mobilization:

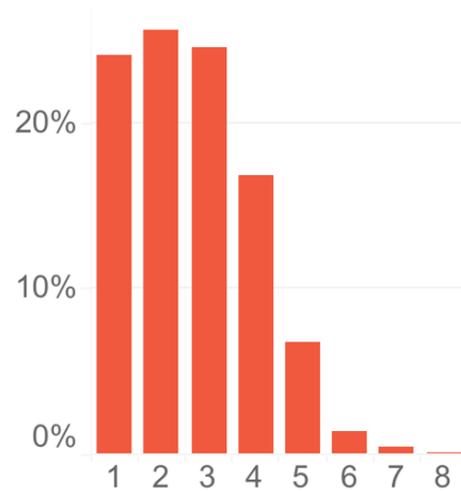
Post-arrival in Canada: Demographics

Age/Gender



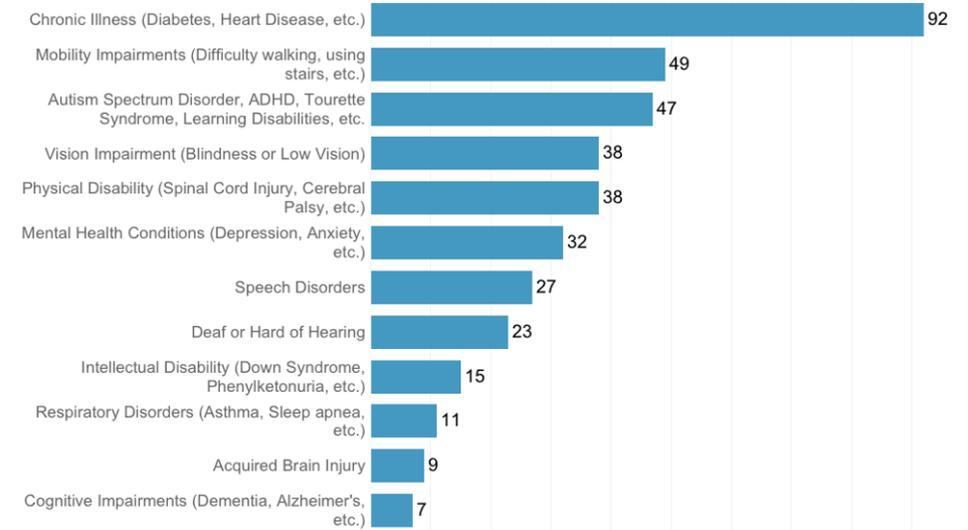
3.8% of CUAET holder families have had babies in Canada.

Household Size



The average household size is **2.6** individuals.

Special Needs and Disability



5% of families have at least one member who has special needs or a disability.

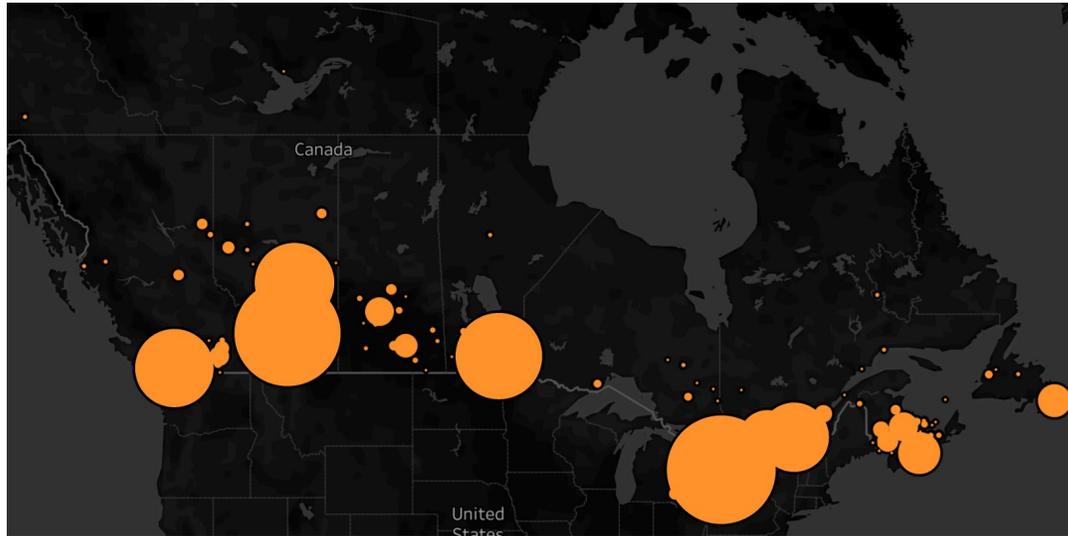


Theme 1. Emergency Response: Policy communications, knowledge mobilization:

Post-arrival in Canada: Settlement

Arrived in Canada

FY 2022 Q4	1.4%
FY 2023 Q1	21.4%
FY 2023 Q2	18.2%
FY 2023 Q3	14.4%
FY 2023 Q4	22.5%
FY 2024 Q1	9.6%
FY 2024 Q2	9.8%
FY 2024 Q3	2.8%



Province

ON	28.4%
AB	26.1%
BC	13.2%
MB	12.0%
QC	9.4%
NS	3.3%
SK	2.8%
NB	2.6%
NL	1.9%
PEI	0.2%
YU	0.0%
NT	0.0%

City

Toronto	16.1%
Calgary	15.3%
Winnipeg	10.2%
Edmonton	8.6%
Vancouver	8.3%
Montreal	6.5%
Ottawa	4.5%
Halifax	2.4%
St. John's	1.5%
Moncton	1.2%
Saskatoon	1.1%
London	1.0%
Victoria	1.0%
Hamilton	1.0%
Kitchener	0.8%
Regina	0.8%
Nanaimo	0.6%
Saint John	0.6%



76.5% of individuals arrived in Canada between April 1st 2022 to March 31st 2023.



87% of respondents arrive to Canada directly from Ukraine or from a third country where they have spent less than two years.



6.1% of individuals live in small population centres.



Theme 1. Emergency Response: Policy communications, knowledge mobilization:

Post-arrival in Canada: Access to services

Services Accessed by Age Groups

	14-17	18-25	26-40	41-65	65+
Employment support programs	27%	48%	48%	50%	23%
Government-provided temporary hotel	27%	44%	40%	33%	9%
Information on life in Canada	45%	52%	51%	59%	45%
Language training	45%	45%	53%	64%	68%
Programs connecting you with others	9%	8%	13%	14%	18%
Translation and interpretation services	18%	4%	7%	11%	
Transportation assistance	9%	17%	19%	20%	23%

Beneficial Services

Employment support programs	56.7%
Government-provided temporary hotel	98.3%
Information on life in Canada	73.3%
Language training	82.3%
Programs connecting you with others	67.0%
Translation and interpretation services	69.5%
Transportation assistance	86.6%



68% of individuals over 65 years of age have utilized language training programs in Canada.



Theme 1. Emergency Response: Policy communications, knowledge mobilization:



OUSH P/T Hubs

Creation of Focal Point Agencies

- 30 Focal Points Established
- Process of Collaboration

Action Tables

- Ontario Weekly Action Table
- Bi-Weekly Ontario Sector Ukrainian Table

Assessing Provincial Needs

- Weekly Data Collection
- Needs and Information Dissemination

Centrés / OUSH P/T

Création d'agences points focaux

- ▶ 30 points focaux établis
- ▶ Processus de collaboration

Tableaux d'action

- ▶ Table d'action hebdomadaire de l'Ontario
- ▶ Table ukrainienne bimensuelle du secteur de l'Ontario

Évaluation des besoins provinciaux

- ▶ Collecte de données hebdomadaire
- ▶ Besoins et diffusion de l'information

THEME 2

Strengthening non-traditional partnerships and collaborations



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OPÉRATION HAVRE DE PAIX POUR LES UKRAINIENS

Collaboration avec les provinces et territoires (PT) et d'autres ministères et organismes gouvernementaux (AMG)

Gouvernements provinciaux et territoriaux

- Engagement bilatéral
- Engagement multilatéral

Autres ministères et organismes gouvernementaux

- **L'Agence des services frontaliers du Canada (ASFC)**
 - Facilitation de l'accès au port d'entrée
- **Affaires mondiales Canada (AMC)**
 - Soutien diplomatique, économique et humanitaire
- **Le Ministère de la Défense nationale et les Forces armées canadiennes**
 - Soutien militaire
- **Innovation, Sciences et Développement économique Canada (ISDE)**
 - Portail de Soutien de l'industrie canadienne à l'Ukraine
- **Service Canada**
 - Aide financière transitoire; NAS service
- **Emploi et Développement social Canada (EDSC)**
 - Portail de l'Emploi pour l'Ukraine
- **Ressources naturelles Canada (RNCan)**
 - Partenariat scientifique Canada-Ukraine
- **Agence du revenu du Canada**
 - Allocation canadienne pour enfants, Crédit pour la taxe sur les produits et services/taxe de vente harmonisée (TPS/TVH), Crédit d'impôt pour personnes handicapées (CIPH), Impôt et crédits provinciaux et territoriaux pour les particuliers, Régime enregistré d'épargne-études (REEE)

Theme 2: Strengthening non-traditional partnerships and collaborations

Collaborative Efforts

Collaboration

- Community Advisory Committees Established
- The Focal Points created unique referral processes
- Share information widely
- Work in consultation
- Leverage data and collection strategies

Communication

- Relay information in a timely manner
- Create a forum to discuss rising needs
- Holistic and wraparound approach to settlement services
- Consultations with IRCC - In Person meetings

True Partnerships

- New and existing partnerships are formed (UCC, Ukrainian Settlement Providers, food and clothing agencies)
- Lasting relationships

Cross Collaboration Examples

- Stories and Gratitude

Collaboration

- ▶ Comités consultatifs communautaires établis
- ▶ Les points focaux ont créé des processus de référence uniques
- ▶ Partager largement les information
- ▶ Travail en concertation
- ▶ Tirer parti des données et des stratégies de collecte

Communication

- ▶ Transmettre les informations en temps opportun
- ▶ Créer un forum pour discuter des besoins croissants
- ▶ Approche holistique et globale des services d'établissement
- ▶ Consultations avec IRCC

Partenariats

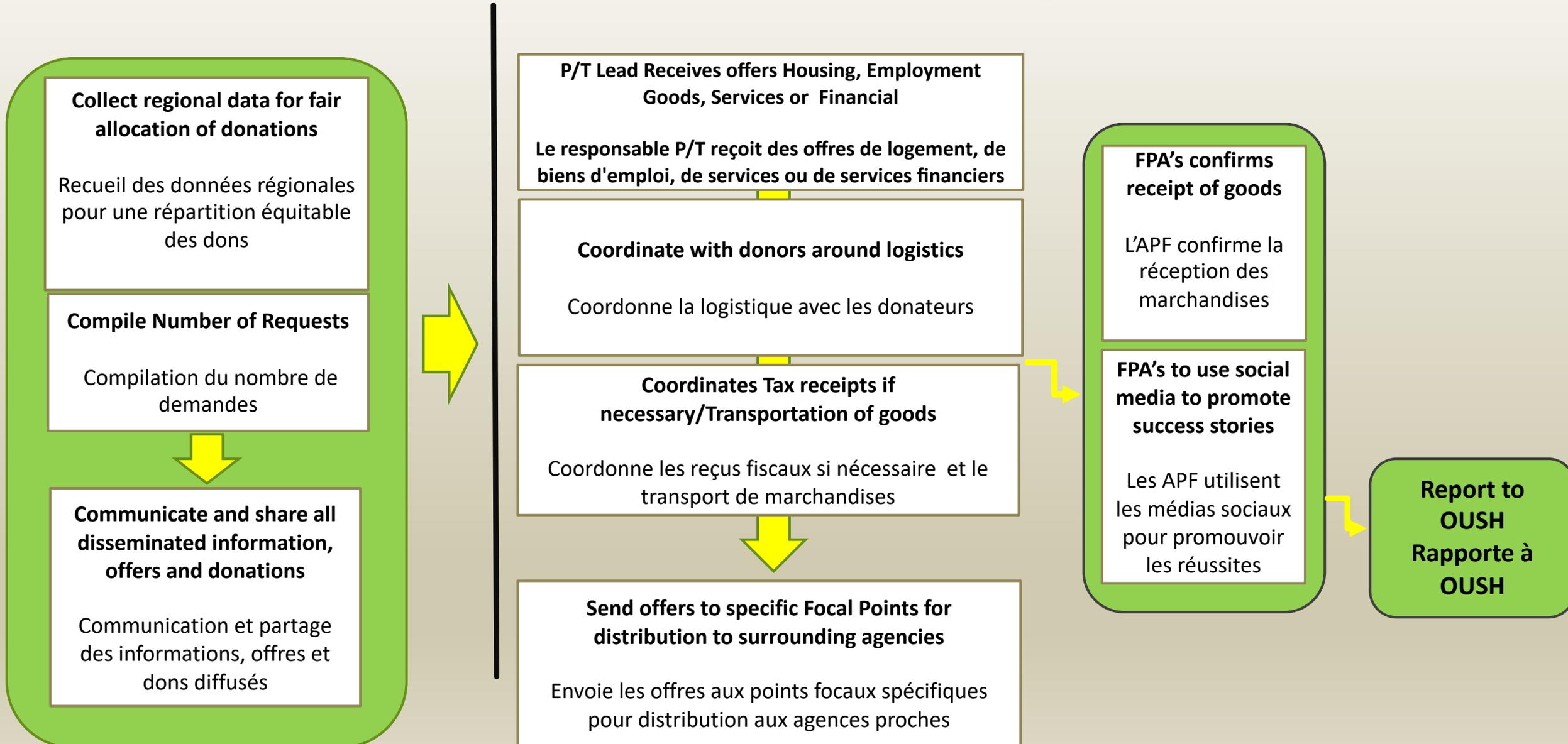
- ▶ Des partenariats nouveaux et existants sont formés (UCC, fournisseurs ukrainiens d'établissements, agences alimentaires et vestimentaires)
- ▶ Des relations durables

Répondre aux besoins des nouveaux arrivants

- ▶ Histoires et gratitude

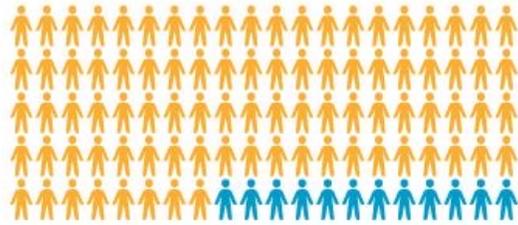
ONTARIO DONATION PROCESS MAP for FPA's

CARTE DE PROCESSUS DE L'ONTARIO pour les APF

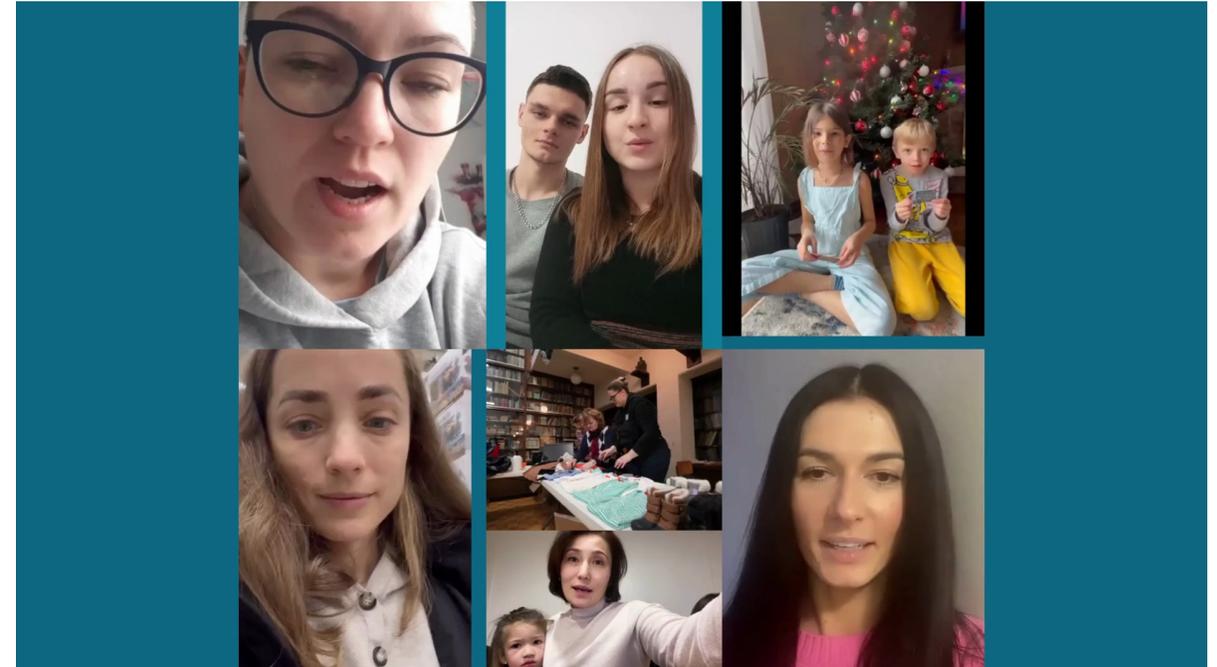
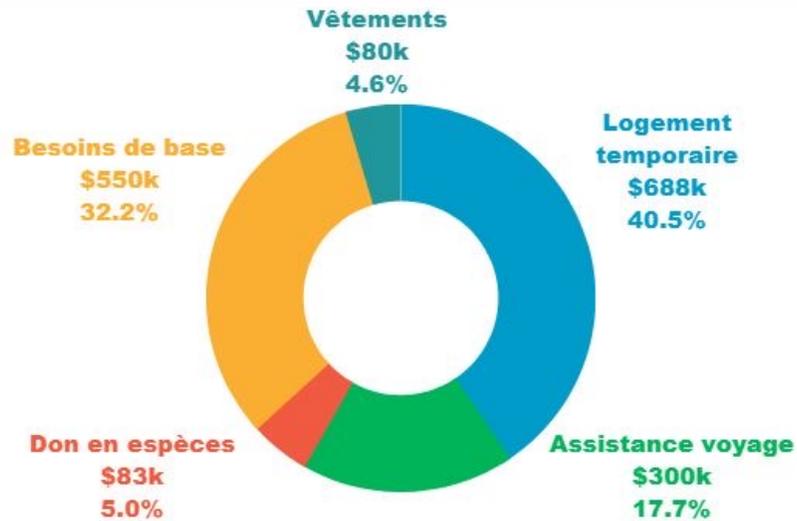


Theme 2: Strengthening non-traditional partnerships and collaborations

Thème 2 : Renforcer les partenariats et les collaborations non traditionnels

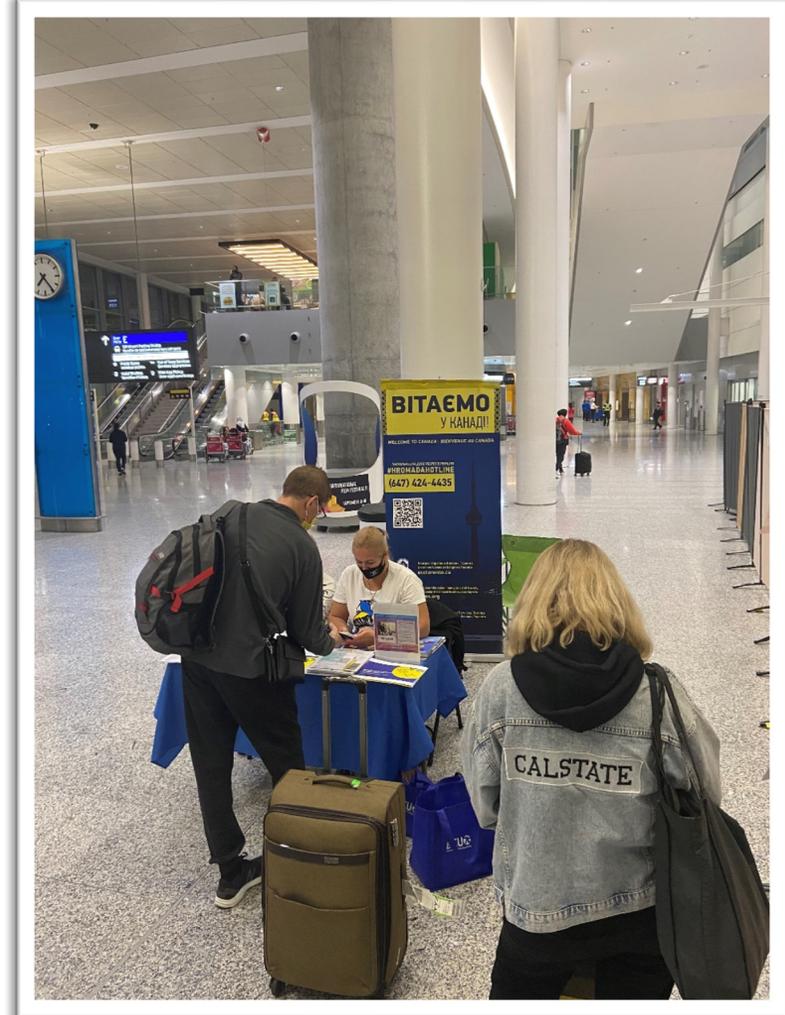


Sur les 164 626 Ukrainiens déplacés arrivés au Canada dans le cadre du CUAET, plus de 19 000 personnes ont reçu de l'aide grâce à des dons d'entreprises.



Theme 2: Strengthening non-traditional partnerships and collaborations

What's next?



THANK YOU

MERCI

Q & A



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