Toward Newcomer Socioeconomic Integration Through Effective Language Training

Roundtable
Tuesday, November 21st, 8:15-9:30am









Our moderators



Rob McBride - New language Solutions Founder and Executive director



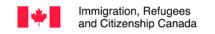


Frédéric Boulanger - Collège Boréal Director of Immigration Programs and Services



Our time keeper











About New Language Solutions



- Registered charity founded in 1984
- Create technology-based solutions to assist newcomers
- Develop Canadian-centric resources and courseware that support online or blended (hybrid)
- Provide language educator accredited training and professional development
- Specialize in supporting frontline providers to deliver settlement language training



About Collège Boréal



- Public college of applied arts and technology established in Sudbury in 1995
- 36 sites including 7 campuses
- Implement a socioeconomic integration approach
- Offer content that is geared to education and employment
- Specialize in:
 - Post-secondary programs
 - Employment services
 - Immigration and integration services
 - Literacy and Basic skills
 - Continuing education and corporate training
 - Academic Upgrading



We want to hear from you!

By show of hand, please tell us:

- who is a service provider?
- who works for a University?
- who is a funder?
- who knows what Avenue is?
- who has heard of Collège Boréal?







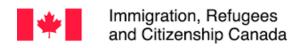


Discussion









Key questions addressed

The following questions will promote a discussion on empowering newcomers through impactful language training:

- 1. What tools and functions can Avenue.ca solution provide for building customized learning and teaching solutions?
- 2. How can employment-themed modules meet the needs of diverse learners?
- 3. Do you integrate the 9 Skills For Success in language training? If so, how?
- 4. What challenges are providers facing in the implementation of innovative language training?
 - Time allocation: 8-10 minutes per question



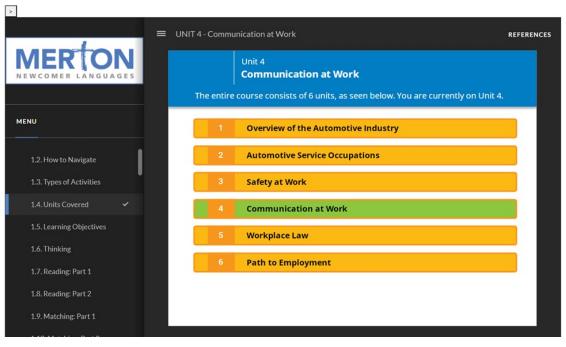




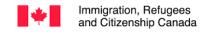


What tools and functions can Avenue.ca solution provide for building customized learning and teaching solutions?

Automotive Trades Unit 4: Communication at Work





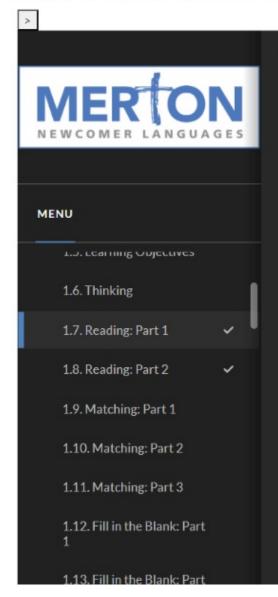








Automotive Trades Unit 4: Communication at Work



UNIT 4 - Communication at Work

REFERENCES



Unit 4 **Communication at Work**

Read the text. Hover over the blue words to hear the pronunciation

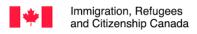
Communication Is Important

You might think that workers in the automotive industry spend all of their time working with machines, engines and tools. It's true—that is a big part of the job. Knowledge of vehicles and repair procedures are extremely important. However, it may surprise you to know how important communication skills are in this industry.

Safety is one reason that communication skills are so important. When you work in a busy, noisy **environment** with a lot of powerful tools and machines, it is essential to communicate with your coworkers. If you are not **aware** of a repair going on behind you, or if you are not alert, disaster can **ensue**.

Automotive workers absolutely must be able to communicate clearly and often with others in the shop.



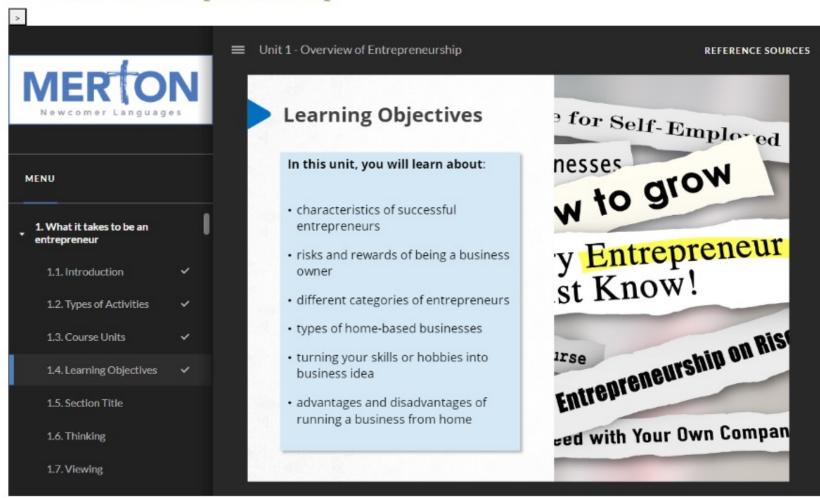








Overview of Entrepreneurship



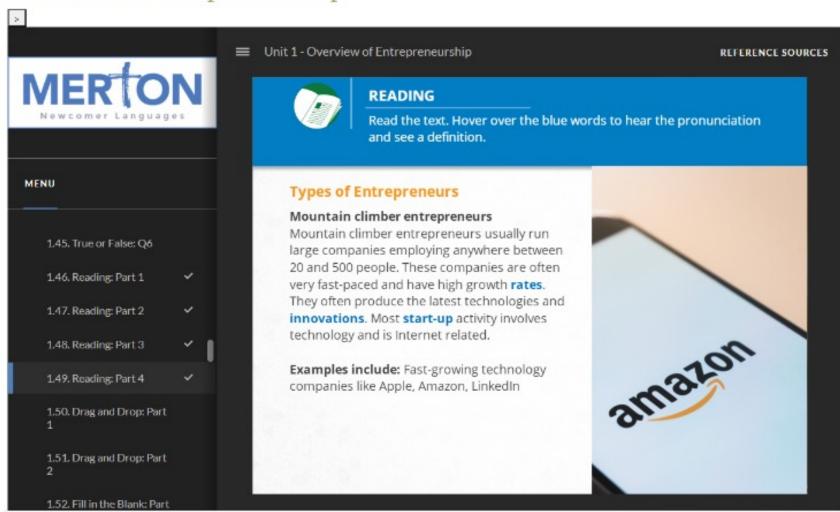








Overview of Entrepreneurship









Padlet Q1



How can employment-themed modules meet the needs of diverse learners?

Workplace Meetings



Participating in a Brainstorming and Problem-Solving Meeting

- CLB 5
- CLB 5, CLB 6
- New Language Solutions

















8 mins

Padlet Q2



Employment



Communicate about Work Schedules

CLB 2

CLB 2

Avon Maitland District School Board

Employment



Driving for Work: Apologize for a Delay

♂ CLB 3

CLB 3, CLB 4

Avon Maitland District School Board

Employment



Driving for Work: Arrive at a Warehouse

CLB 3, CLB 4

Avon Maitland District School Board







Employment



Follow Instructions and Directions at Work

♂ CLB 3

■ CLB 3, CLB 4

Employment



Follow Instructions at Work













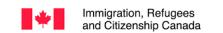








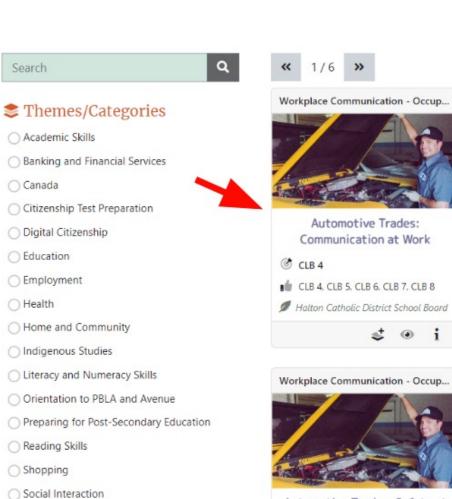




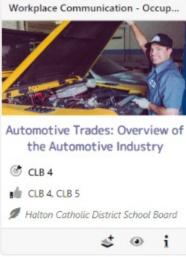


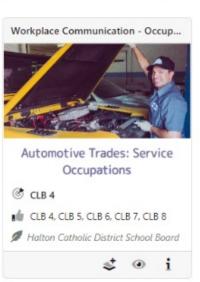


























Starting a Business

Transportation

Specific



















Do you integrate the 9 *Skills For Success* in language training? If so, how?











Padlet Q3



Skills for Success: Communication















Skills for Success: Adaptability















Skills for Success: Problem solving















Employment-Specific Courses (containing modules)



Automotive Trades: Communication at Work

- ♂ CLB 4
- CLB 4, CLB 5, CLB 6, CLB 7, CLB 8
- Halton Catholic District School Board

Workplace Communication - Occup...



Early Childhood Education: Behaviour Management

- CLB 5
- **■** CLB 5, CLB 6, CLB 7, CLB 8
- Halton Catholic District School Board

Workplace Communication - Occup...

Food Manufacturing: Communicate with Coworkers

- CLB 3
- CLB 3, CLB 4
- Mohawk College



Workplace Communication - Occup...

- CLB 5
- CLB 5, CLB 6, CLB 7
- Mohawk College

Workplace Communication - Occup...



Food Services Occupations: Workplace Law, Health and Safety

- CLB 5
- **■** CLB 5, CLB 6, CLB 7, CLB 8
- Halton Catholic District School Board

Workplace Communication - Occup...



Hairstylist Industry: Communication at Work

- **♂** CLB 5
- Halton Catholic District School Board

Workplace Communication - Occup...



Housekeeping: Responding to Guest Requests

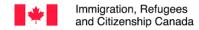
- CLB 3
- CLB 3, CLB 4

Workplace Communication - Occup...



Personal Support Worker: Participating in Job Interviews

- **♂** CLB 5
- CLB 5, CLB 6, CLB 7, CLB 8
- Limestone District School Board









Workplace Communication - Occup...



Retail Sales: Communication Skills

♂ CLB 3

CLB 3, CLB 4, CLB 5, CLB 6, CLB 7, CLB 8

Halton Catholic District School Board

Workplace Communication - Occup...

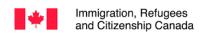


Travel Industry: Accommodation, Food and Beverage





Halton Catholic District School Board









Skills for Success: Communication and collaboration



























What challenges are providers facing in the implementation of innovative language training?













Padlet Q4



Follow up questions?









Thank you for your participation







