

Equity Ottawa: Institutional Anti-Racism Capacity-Building and Innovative Toolkits

Pathways to Prosperity Conference

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Government of Canada

Gouvernement du Canada

Workshop Panelist



Chair: Muna Osman, Ottawa Local Immigration Partnership

Panelist:

- Wendy White, Director of Services, Children's Aid Society of Ottawa
- Amy Bennett, Director of People and Culture, Children's Aid Society of Ottawa
- Naïka Thomas, Health Equity Specialist, Ottawa Public Health
- Denise Deby, Independent Consultant

Introduction to OLIP



Multi-sectoral partnership of 60 local organizations in 5 sectors, working together across jurisdictions on common vision and shared priorities



collaborative
governance system
(structure & process &
norms) allows partners
to connect regularly, set
shared priorities and
plan strategic actions in
the implementation of
priority goals



Targeted Collective Impact Goals:

- 1. Economic Integration
- 2. Seamless <u>continuum</u> of <u>relevant</u> and accessible service
- 3. Inclusive & Equitable Organizations
- 4. Fostering a Welcoming Ottawa: Public support for immigration & increased opportunities for connection and civic engagement.





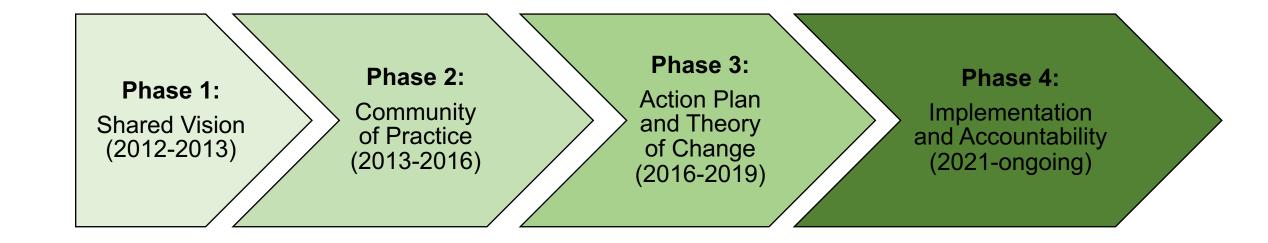
EQUITY OTTAWA PARTNERSHIP: GOALS

- To cultivate equitable and inclusive organizations where:
 - i) immigrants and racialized populations can <u>access relevant</u> <u>and high-quality services</u> tailored to their needs; and where:
 - ii) immigrants and racialized populations can <u>participate in the leadership and workforce</u> of organizations.
- 2. To create collective attention on addressing structural and systemic challenges that inhibit progress on equity; and to build together a supportive environment to counter systemic inequities.





Equity Ottawa Phases - 2012-2023



Theory of Transformational Change



Organizations

Embed equity in organizational cultures, governance, human resources, service delivery, community engagement

Provide peer support & cultivate leadership

Acknowledge & address institutional racism & bias, power relations

Collect & use disaggregated data for decisionmaking & accountability

Communities

Improve engagement with diverse communities Build on leadership, assets & knowledge Progress on Equity

Enabling environment & system

Address legislation, policies, funding, socio-economic conditions, crosssector peer support & leadership

Public

Address public awareness, attitudes & actions

Promote connections among residents

Levers for change: A multifaceted, systemic approach





Collective Action Plan - 7 Domains

Organizational Domain and Strategies for Equity

- 1. Establish the Foundations of an Equitable Organization
- 2. Sustain Effective Community Engagement
- 3. Build Equity in Governance and Organizational Leadership
- 4. Integrate Equity in Human Resources and Employment
- 5. Ensure Equity in Service Planning and Delivery
- 6. Strengthen Equity Outcomes Through Monitoring and Accountability
- 7. Contribute to an Enabling Context for Equity





Equity Ottawa:

Innovative Approach to Cultivating Inclusive & Equitable Organizations

<u>Supporting Partners' Actions on Equity</u> to build inclusive & equitable organizations, through peer support, expert knowledge, community engagement, and collaborative progress monitoring

Community of Practice

- Safe space for reflection & shared learning
- Peer support
- Community engagement

Expert Knowledge Events

- Guest experts at CoP & learning events
- Good practices development in selected domains

Action Support Tools & Resources

- Custom tools and resource
- Validation of good practices
- Progress Monitoring support





Resource and Toolkit Development

Resources & Toolkits Focusing on 3 Domains of Organizational Change:

Three experienced
 consultants leading the
 development of tools on
 service delivery, HR
 management and
 employment, and inclusive
 leadership and governance

DOMAINS OF INTERNAL ORGANIZATIONAL CHANGE

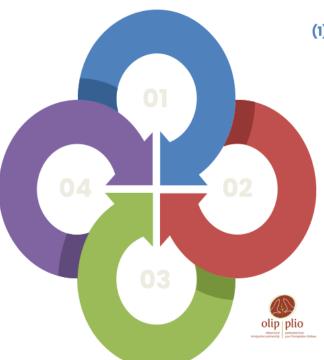
TO CULTIVATE EQUITABLE & INCLUSIVE ORGANIZATIONS

(4) COMMUNITY CONNECTIONS

Strong relationship with constituents including immigrants and racialized populations. Sharing knowledge & power with racialized populations. On-going listening, co-creation of goals and narratives, responsiveness to expressed needs,

(3) SERVICE PLANNING & DELIVERY

Responsive service planning grounded in knowledge of needs and challenges. Disaggregated service access & satisfaction data, equity impact assessments of service planning and decisions, and disaggregated data &



(1) GOVERNANCE & LEADERSHIP

Diverse leadership, equity accountability metrics for leaders, inclusive governance practices, equity coherent policies, and inclusive organizational culture.

(2) HR MANAGEMENT

Equitable HR policies, equitable HR planning and practice, HR goal setting and capabilities to affect equitable hiring, promotion, and representation at all ranks. HR systems audits, disaggregated data collection & use to monitor progress

Thank you!



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OLIP Partners' Shared Vision & Approach



Vision

"Working across jurisdictions to build a more <u>vibrant</u>, <u>prosperous</u>, <u>and inclusive</u> national capital, strengthened by the contribution of immigrants"

Approach

- Collective & collaborative
- Two-way street
- Transformational; not transactional
- Long term priorities, medium-term strategy, and short time plans
- Disciplined in pursuit of impact