



# **Migrant Worker Support Program - Community Capacity Building Project**

Together we advance an inclusive and  
thriving Canada



**MOSAIC**

# Land Acknowledgment

MOSAIC serves and protects migrant workers on the traditional and unceded Coast Salish Territories, the ancestral lands of the s̓k̓w̓x̓w̓ú7mesh (Squamish), sel̓ílwitulh (Tsleil-Waututh), x̓w̓m̓əθk̓w̓əy̓əm (Musqueam), q̓iq̓éyt (Qayqayt), sc̓əwaθən məsteyəx (Tsawwassen), kw̓ik̓w̓əłəm (Kwitwetlam), q̓íc̓əy̓ (Katzie), q̓'wa:n̓ł'ən' (Kwantlen), SEMYOME (Semiahmoo) and Matsqui nations.



# The origin:

**Why does Rolando come to  
BC?**

**How and why was the Migrant  
Worker Program created at  
MOSAIC ?**



## 2017 – 2018 High volume of HR abuses reported by Migrant Workers to NGOs and Consulates

- Over 70% of migrant worker housing in the agricultural sector was substandard.
- High volume of complaints of bullying and harassment from employers to migrant workers in every industry.
  - Mainly agriculture, construction, caregiving and hospitality.
- Lack of support and information regarding how to access the health system.
- Lack of access to exercise any type of right in their own language
- Unawareness of what their rights were.
- Inadequate or inexistant coordination among authorities, agencies or any institution employing or servicing Migrant Workers.
- Need to update all related policies.



## Agencies and Consulates call for action:

- Emergency meetings with Federal, Provincial and Municipal authorities.
- Permanent lines of communications were created.
- Support teams were created address emergencies
- Working teams to address policy issues were created



# Two main results:

- Employment and Social Development Canada created a unique grass roots pilot program that welcomed all NGOs, authorities, consulates and related institutions to work together.
- Consular Alliance: the diplomatic corps unite to protect their national



# BC Community Capacity Building Project to Support Migrant Workers

- Service Delivery
  - Migrant Workers' Hub
  - Outreach Services
  - Migrant Worker Forums
  - Resource Fairs
  - Newsletters
- Redistribution of Funds
  - Various Funding Streams
  - Monthly Meetings with 22 Collaborating Agencies
  - Building Connections
  - Sharing Best Practices and Addressing Challenges



# Migrant Workers Served

Time Period	# TFWs served
Fiscal 1 (April 2019 – March 2020)	11,597
Fiscal 2 (April 2020 – March 2021)	28,383
Fiscal 3 (April 2021 – March 2022)	49,991
Fiscal 3 (April 2022 – .....)	12,950 ----

**Total: 102,841 ..... and counting**





# Emergency Response: BC Floods

- Collaborative efforts between agencies, consulates, Ministry of Agriculture, churches, community groups
- Delivery of groceries, warm winter clothing, and other essential items to displaced workers
- Transportation support in cases of emergency evacuation
- Led MOSAIC to be the first settlement agency to become part of the Integrated Disaster Council of B.C.



# BC Floods



# Success stories of the Program:

- Sharing information to protect Migrant Workers.
- Connect with Federal and Provincial authorities as a united front:
  - To advocate for necessary changes in policy.:
    - A) Temporary Foreign Worker Protection Act.
    - B) Housing overview through consultations.
  - COVID19 Pandemic:
    - To work with Provincial authorities in coordinating the arrival of workers to hotels near YVR during the COVID19 Pandemic.
- Connect with 22 agencies that support workers throughout BC in emergencies and severe abuse cases through MOSAIC.

**MOSAIC represent Migrant Workers on the Board of Agsafe.**



# Mental health in the post-covid era:

- Lack of possibility to connect due to isolation.
- Reduced access to culturally sensitive mental health support.
- Leaving family back home creates extra stress.
- Fear of stigma prevents workers from reaching out for help.
- Lack of financial resources might prevent them from reaching out.
- Language barrier to access services is common.

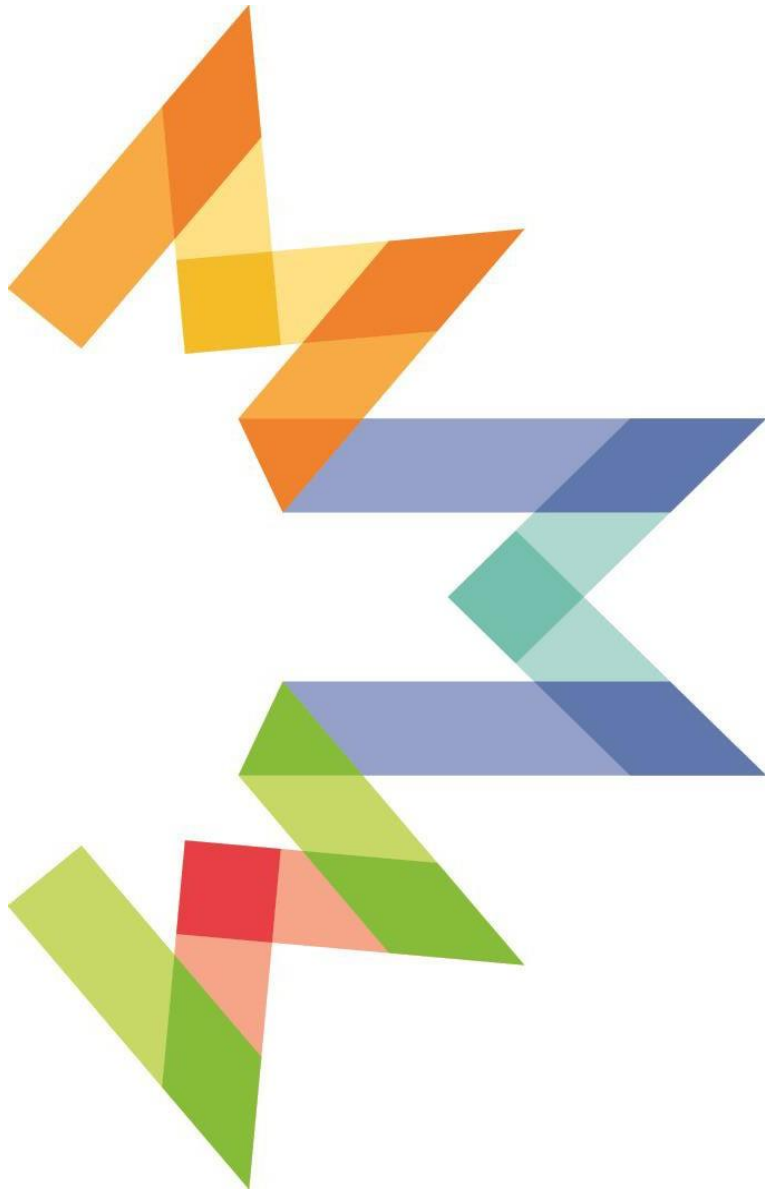


# Canada

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# Thank You



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