

# Operation Ukrainian Safe Haven

NATIONAL SECRETARIAT

WHAT HAVE WE LEARNT SO FAR....

Pathways to Prosperity Conference -  
November 15, 2022

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# Successes

Since April 2022:

- ❑ National Steering Committee established - 90 members  
[ bi-weekly, bi-lingual & same day notes ]
- ❑ Weekly P/T hub coordinating meetings
- ❑ Corporate & Cash Donation Structure/Process  
[ ISED Portal - over \$1.5million received and distributed to date ]
- ❑ Communications & Engagement  
[ national 4 lang website, dashboards, use of tech - 54 FAQ chat bot ]
- ❑ Data Analysis Projects - eg pre and post arrival survey

# Challenges

- ❑ As of Oct 26, 645,392 CUAET applications, 338,276 approved, 70+k settled in Canada
- ❑ As a Temporary Resident movement, no centralized data source for pre-arrival planning, ability to press pause, handle like refugee movement but not refugees
- ❑ Housing availability - immediate and long-term - and no IRCC funded settlement program for housing search
- ❑ Pre-Arrival Services - how to get critical information to those contemplating settling in Canada? Is there a way to link Ukrainians to potential employers before arriving in Canada? How do we encourage settlement outside larger urban settings?
- ❑ Access to National Settlement Program versus growing wait-list in language assessment and LINC classes, as one example
- ❑ Post-Arrival Survey - critical insights including the fact that 84% of respondent (1,600 respondents out 4,000) would like to convert to permanent residency after their CUAET visa expire



# Lessons learned

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Being prepared for future humanitarian movements .... *"moving away from building the car (operation) while driving"*

- ❑ The importance/strengthening traditional/non-traditional partnerships/collaboration e.g. Fed depts, private sector
- ❑ Existing infrastructure to enable a quick response
- ❑ Consistent transparency among all stakeholders
- ❑ A centralized national point of contact
- ❑ Rapid communication
- ❑ Importance of data
- ❑ Everyone benefits from the sharing of promising and innovative practices