DEVELOPING AN EVIDENCE BASE
AND SHARING SETTLEMENT AND INTEGRATION PRACTICES THAT WORK
NOMINATION FORM

<mark>*For information purposes only. Responses must be submitted online here.*</mark>

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Welcome to the online nomination form for the Pathways to Prosperity (P2P) research project *Developing an Evidence Base and Sharing Settlement and Integration Practices that Work*. A new call for nominations is now open and you are invited to participate in this research project through self-nomination of one or more promising practices.

P2P is seeking nominations of promising practices from a variety of stakeholders involved in the settlement and integration of immigrants and refugees across Canada. Practices do not have to be IRCC funded to be nominated. A set of promising practices will be selected and featured on the P2P website through videos and accompanying briefs (click here for examples).

Definition of a Promising Practice:

Promising practices are *innovative* practices that have an objective basis for claiming effectiveness in achieving their stated aims and that have the potential for replication. Thus, promising practices are defined in terms of their innovation and effectiveness, which can be empirically measured as successful outcomes of the practice. Because the areas of practice we are profiling in this round are focused on responses to the pandemic and the changes it has required, preliminary evidence of effectiveness will be accepted in this round.

Areas of Practice:

In the current round, promising practices should focus on one (or more) of the following areas:

Providing Settlement Services Online
Most agencies had a week or less to suddenly shift their entire organization to a remote and digital service delivery model as a result of the pandemic. There have been challenges and successes. You may have been more, or less, ready to make this move. What were you doing with technology before the pandemic that made this shift fairly easy? If you were caught less prepared, but feel you have been successful in the shift online, what does your service delivery model look like now, and how will you maintain what you have learned post-pandemic in a hybrid or blended service delivery model?

Providing Information to Newcomers During the Pandemic
Settlement agencies, LIPs and RIFs, and other organizations working with immigrants are often system navigators and points of reference for newcomers and local communities. During the pandemic and the shift to remote/digital work, what role did you play in helping newcomers to understand the supports available to them from the government and understand how they could access supports from agencies? In addition, what role did you play in providing useful, authoritative, up-to-date, and relevant information about COVID itself, and how to deal with the pandemic?

Collaboration Among Service Providers During the Pandemic
How did you step up your collaboration with other agencies in your community to ensure that client and community needs were met? What role did technology play in helping you to do that?

Pandemic Supports Provided by LIPs and RIFs
LIPs and RIFs are by design community convening and research bodies. While agencies were busily and hastily trying to figure out the shift to remote/digital service delivery, what role did you play in helping them do that? What role were you able to play to identify the technical literacy and digital equity challenges and opportunities among newcomer communities in your city or region?

Addressing Digital Equity
Throughout the pandemic the sector has become more aware of and is working to address digital equity/inclusion and the digital divide in our communities. It is clear that digital equity intersects with other systemic equity issues, such as racism, poverty, discrimination, etc. How have you been working to address this challenge in your work with newcomers and communities you serve? What projects or solutions have you come up? Where have you been innovative and inclusive?

Note: Videos will be shot online in February – April 2021. Videos will feature several individuals who developed and/or utilize the practice discussing the details of the practice, including the essential ingredients that would need to be replicated in order to transfer the successful practice to other locations and to related areas of practice. The videos will also focus on the outcomes that were targeted and assessed.

The Call for Nominations will close on January 29, 2021 at 11:59 pm (PST).

1. **Name of host organization:**

2. **Phone number of host organization:**

3. **Website of host organization:**

4. **Name of practice:**

5. **Location of practice:**

   a. Province / Territory
   b. City / Town

6. **Area of practice:**

   a. Providing settlement services online
   b. Providing information to newcomers during the pandemic
   c. Collaboration among service providers during the pandemic
   d. Pandemic supports provided by LIPs and RIFs
   e. Addressing digital equity

7. **Briefly describe the practice:**

   [maximum 1,500 characters]

8. **Why do you consider this to be a promising practice:**

   [maximum 1,500 characters]

9. **What was the impetus for developing the promising practice:**

   [maximum 1,500 characters]

10. **Approximate length of time that the practice has been in existence:**

    a. Less than 1 year
    b. 1-2 years
    c. 3-5 years
    d. 6-10 years
    e. More than 10 years

11. Funder of the practice:

   a. IRCC
   b. Other federal government department
   c. Provincial government
   d. Municipal government
   e. Other

12. If the practice is implemented with one or more partner organizations, please list these partners:

Definition of a promising practice:
A promising practice is an innovative practice that has an objective basis for claiming effectiveness in achieving its stated aims and that has the potential for replication. Thus, a promising practice is defined in terms of its innovation and effectiveness, which can be empirically measured as successful outcomes of the practice.

13. Does the practice have the following features:

Features:	Yes	No
a. Effective: accomplishes or produces the intended purpose or result		
b. Efficient: performs in the best possible way with the best use of time, resources, and effort		
c. Relevant: meets the intended needs of an identifiable group of people		
d. Sustainable: has the capacity to endure or be sustained		
e. Transferable: can easily be incorporated in or replicated by other organizations or related areas of practice		
f. Innovative and forward thinking: has unique or novel features that contribute to its success		
g. Differs in definable ways from other similar practices		
h. High client uptake		
i. High client retention (where applicable)		
j. Strong evidence of successful outcomes		
k. Managed based on outcomes and indicators of success		

14. Have the outcomes of the practice been monitored or assessed? This can be through either an external evaluations or within-organization measurement of outcomes.

   Note: Please only check "yes" if the evaluation or measurement of outcomes can be shared by January 22, 2021.

15. Briefly describe how you track the progress and outcomes of the practice:

   [maximum 1,500 characters]

16. Where would the assessments described in questions 14 and 15 be available (e.g., website URL; you would be able to send it; or who can be contacted to obtain it):

In order to provide your name and contact information for possible follow up, we will be collecting this information in a separate file. To be able to later link this information to your responses, please provide here a 6-character code that represents your parent #1's initials (2), your parent #2's initials (2), and your month of birth (2).

Note: Once you submit your nomination form, you will be redirected to a new page, where you will be asked to provide your contact information. Please note that only the principal and co-investigators will have access to your contact information.

1. **6-character code provided in the online nomination form (code that represents your parent #1's initials (2), your parent #2's initials (2), and your month of birth (2)):**

2. **Name of host organization:**

3. **Name of practice:**

4. **Name of contact person:**

5. **Email of contact person:**

6. **Phone number of contact person:**

Thank you for contributing this practice for consideration to be included in the collection of Settlement and Integration Practices that Work. We appreciate the time you have spent completing this nomination.