# CCIS

### FUNDAMENTALS OF OUTCOME BASED PROGRAMMING

Fariborz Birjandian CEO | Calgary Catholic Immigration Society Pathways to Prosperity Project 2019

- Full understanding of client needs
- Environmental Scan
- Stakeholder Engagement
- Research and Data
- Managing Expectations
- Capacity Beyond Funding



### CULTURAL BROKERAGE PROGRAM

- Increase the cultural responsiveness of the child protection system
- Support newcomer families that are engaged with the child protection system
- Engage ethno-cultural communities to support families

• Assigned Roles & Responsibilities

• Building In-house Capacity

• Reaction of other Agencies

• Government Contracts and Timelines

## CHALLENGES

• Workplace Skills for Refugees

• Non-traditional Training Approach

• In-depth Employer Engagement



- Aligning what we do with Government Funding
- Diversity of Clients
- Continuum of Connected
  Intervention

## CHALLENGES

#### **THANK YOU** Fariborz Birjandian | fbirjandian@ccisab.ca

