



Umbrella Multicultural Health Cooperative

Member-driven • Culturally-connected • Equitable health care.



Esther Hsieh, Executive Director

Integrating Cultural Health Brokers in Primary Health Care Teams

Who are we?

- Community Health Centre
- Based in New Westminster
- Serve racialized ethnocultural immigrant communities



What is a Cultural Health Brokers?

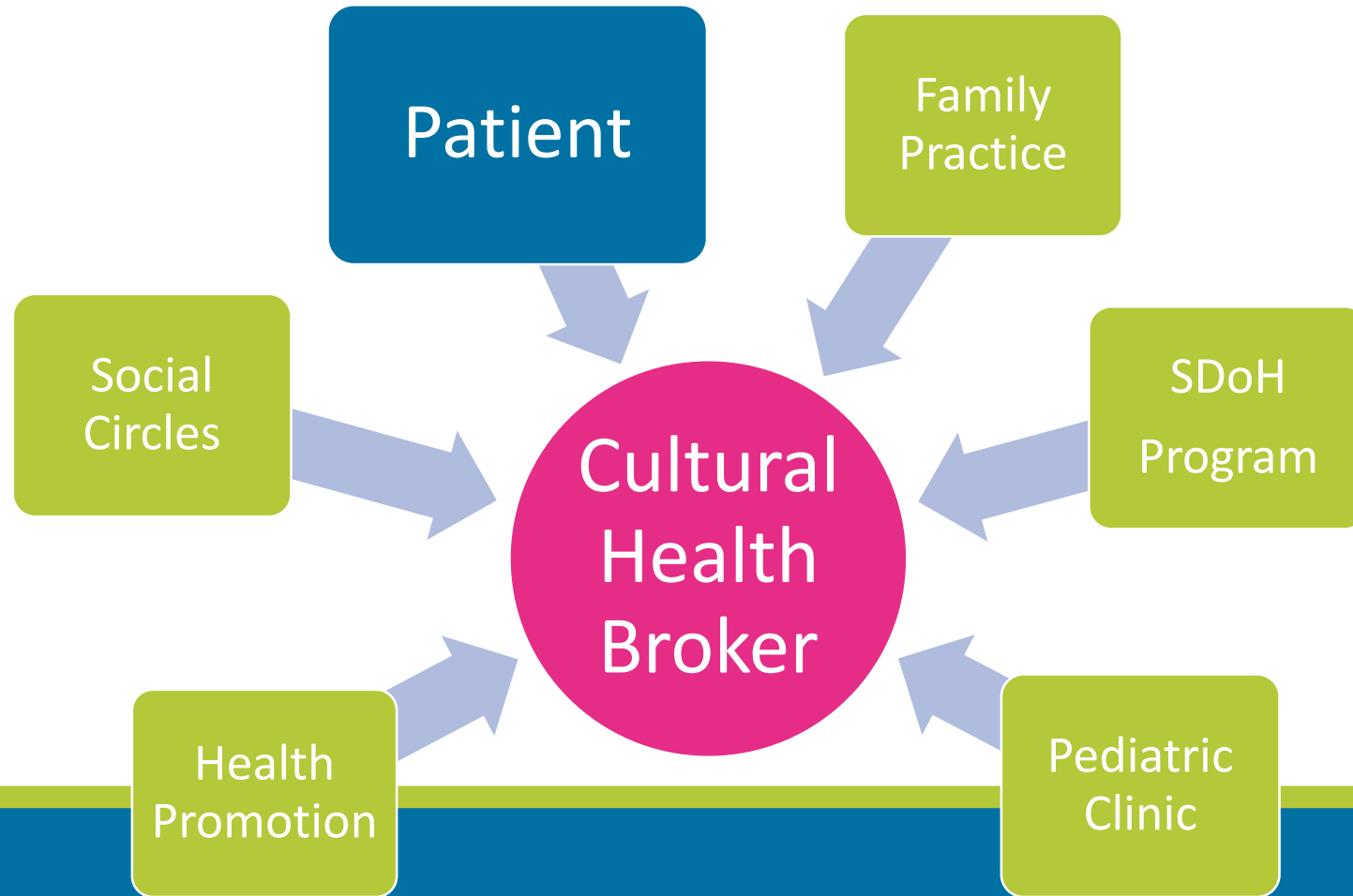
Cultural Health Brokers

- Bilingual/bicultural health workers who bridge language and cultural barriers
- Self-identify as being from the community they serve
- Build intersectional trusting relationships with practitioners/service providers and patients/communities
- Holistic approach to health, trained in social determinants of health

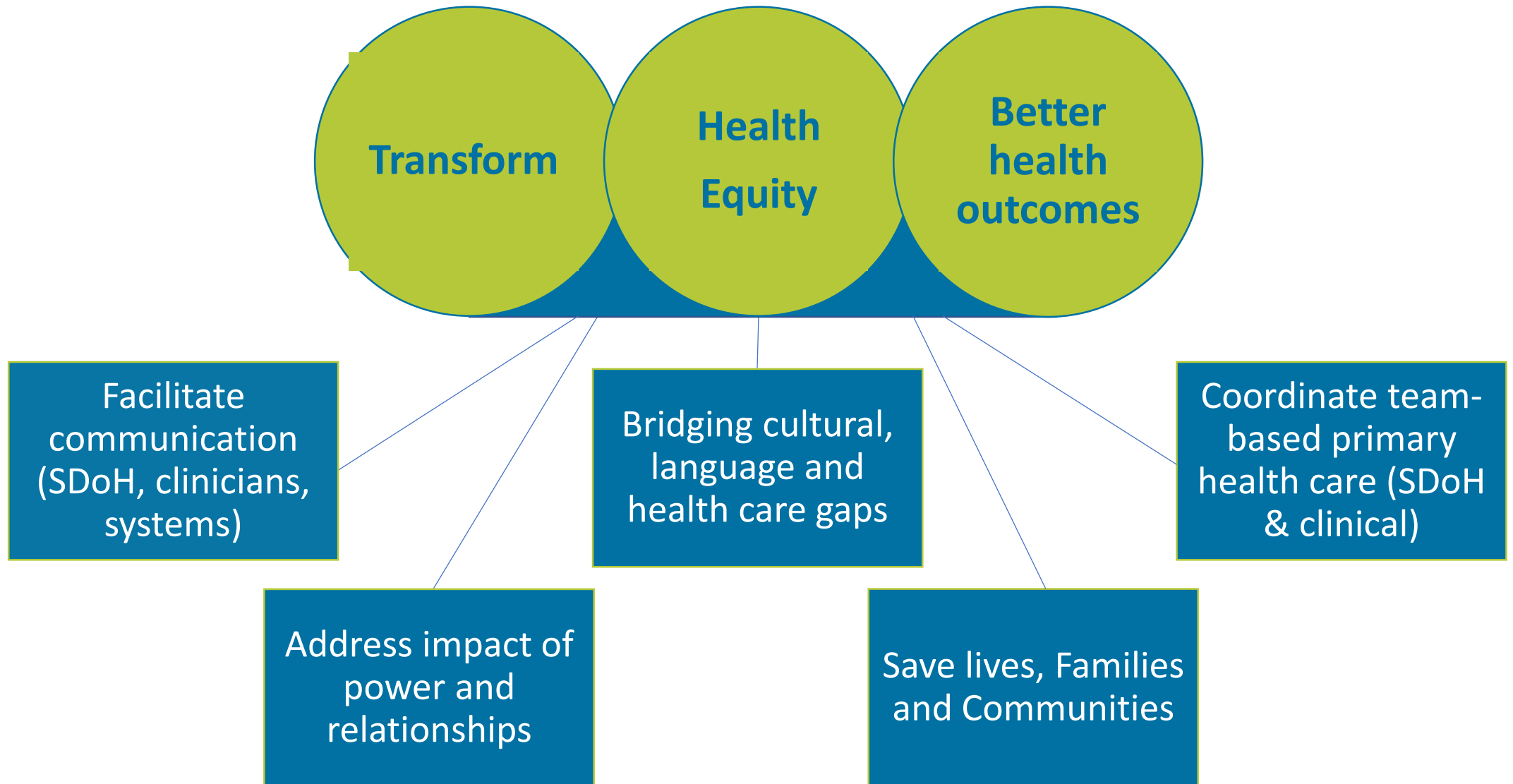


CCHBs in a CHC:

Cross Cultural Health Brokers in a Community Health Centre



Cross Cultural Health Broker (CCHB) Model



Qualities of a Cross Cultural Health Brokers

A Health Broker is:



Supporting and working with Health Brokers:
Lessons from our October 2017 visit to
Multicultural Health Brokers Cooperative



THANK YOU

Umbrella Multicultural Health Co-op
umbrellacoop.ca

