



**PATHWAYS TO
PROSPERITY**
Promoting Welcoming Communities in Canada



**VOIES VERS LA
PROSPÉRITÉ**
Promouvoir des communautés accueillantes au Canada

The Accomplishments of the Local Immigration Partnerships — 2018

Presented at:

**P2P Preconference of Local
Immigration Partnerships**

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Bow Valley Immigration Partnership

Province or territory

Alberta

Year of establishment

2014

LIP is mainly:

Rural

Contract of the LIP is held by:

Municipal or regional government

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Major Achievements

- ◆ Labour Market Integration
- ◆ LIP Collaboration

We reported last year about our Workplace Inclusion Charter, which we were piloting with several organizations, including the majority of Banff hotels.

We've now concluded the pilot and the Red Deer LIP has begun work to launch a charter of its own. BVIP and RDLIP co-hosted a Workplace Inclusion Forum for over 50 business leaders and service providers. The event offered free professional development on plain language communication, intercultural communication, human rights in the workplace, and diverse workforce retention.

Early adopters of the Bow Valley charter were celebrated at an end-of-day press conference, and businesses from Red Deer and Bow Valley publicly indicated their intention to participate in the 2019 charter program. The partnership amplified the influence of both LIPs and will improve both charters. We hope to build on this collaboration with other LIPs.

More info: bvippartnership.com/charter



Burnaby Local Immigration Partnership (Burnaby Intercultural Planning Table)

Province or territory

British Columbia

Year of establishment

2007

LIP is mainly:

Urban

Contract of the LIP is held by:

Non-profit organization

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Social Media

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Major Achievements

- ♦ Community & Inter-cultural Relations

What Does Reconciliation Mean to You?

Goals: To bring together the Burnaby community to learn about its shared history and explore/enhance intercultural connections across and within communities.

The Community Forum was inspired by the recommendations of the Truth and Reconciliation Commission's Final Report and Calls to Action, which lay out reconciliation responsibilities for all Canadian citizens and institutions, including newcomers.

Charlene Seward, Community Engagement Manager for Reconciliation Canada, made a heartfelt presentation on the history and the current realities of Indigenous Peoples in Canada.

It was an educational and experiential exercise for attendees to learn about the historic and contemporary relationship between Indigenous and non-Indigenous peoples in Canada.

The forum was attended by 90 participants representing 40 organizations and local residents.



Calgary Local Immigration Partnership

Province or territory

Alberta

Year of establishment

2016

LIP is mainly:

Urban

Contract of the LIP is held by:

Municipal or regional
government

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Major Achievements

◆ Governance and Stakeholder Relations

Central to the 2018 CLIP Action Plan is the ongoing engagement of a broad range of stakeholders. The community plan was developed under the leadership of the CLIP Council, representing 20 different sectors (e.g., business, education, government). They helped engage the Operational Oversight Committee, working group members, and an immigrant sector advisory group. Over 150 people played a part in its creation.

The Action Plan priorities cascaded from surveys of newcomers and service providers, a settlement strategy, statistics and trends from 2016 Census data, and many focused conversations that identified the issues and opportunities in Calgary.

For more information, see www.calgarylip.ca. Here you will also find updates on CLIP's regional work on the development of a performance measurement reporting dashboard as well as its national work on the LIPs Network Community Data Program pilot. You can also connect with CLIP's researcher Sharon Stroick at the conference.



Cape Breton Local Immigration Partnership

Province or territory

Nova Scotia

Year of establishment

2017

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Cape Breton Partnership

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Major Achievements

- ◆ Coordination and Access to Services

The Cape Breton Local Immigration Partnership (CBLIP) has developed a service map for Cape Breton Island. CBLIP is different than most LIPs, as we serve an entire island, rather than a single city.

Our service map is a one-stop shop for newcomers looking for a range of important services, regardless of where they live on Cape Breton Island. Service categories include: Family & Individual services, Community & Social services, Settlement & Language services, Employment & Language services, Health & Wellness services, Business & Start-up services, and Government & Law services.

Development of our CBLIP service map is complete and will officially launch during the Cape Breton Immigration Summit on November 15, 2018.



Chatham-Kent Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2010

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Municipal or regional government

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Newcomers/play/cultural-
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Social Media

Facebook: [@CK.ON.LIP](https://www.facebook.com/CK.ON.LIP)

Twitter: [@CK_LIP](https://twitter.com/CK_LIP)

Major Achievements

♦ Evaluation

In October 2017, CK LIP began a research project to review the welcome-ability of Chatham-Kent and identify priorities for CK LIP action. The research involved a mixed-method approach, and included an analysis of the 2016 census data, a literature review, focus group discussions, and surveys. From the research, adopting a more focused action plan was recommended, with measurable indicators around the 17 characteristics of a Welcoming Community. The research showed health, social, and economic characteristics are priority areas of Chatham-Kent, and are identified metrics to measure progress by.

On March 20, 2018, CK LIP hosted the 2018 CK LIP Community Forum to release the findings of the research to local stakeholders and engage partners around the three priorities. CK LIP is using this research and indicators to implement an action plan using the Theory of Change model.



Durham Local Diversity and Immigration Partnership Council

Province or territory

Ontario

Year of establishment

2008

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Municipal or regional government

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Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Governance and Stakeholder Relations
- ◆ Advocacy and Civic Representation

The LDIPC has been working with community partners to create welcoming communities across Durham for nearly 10 years. Working with partners outside the settlement sector to embed the needs of newcomers into planning processes has been a cornerstone of the work. In the past year we have focused on working with Francophone-serving agencies in Durham, including our local RIF. We have created a Francophone Partners Working Group of the LIP, and membership continues to grow. Our goal is to ensure that newcomers know about the French-language information and services available to them and that agencies providing services in French are aware of newcomer supports in the community. The Durham Immigration Portal now has a dedicated section called, Francophone Durham (in French). The LIP co-hosted a flag-raising for Franco-Ontarian Day at the Region of Durham headquarters and, on November 8, we held a large community celebration to mark Francophone Immigration Week.



Edmonton Local Immigration Partnership

Province or territory

Alberta

Year of establishment

2016

LIP is mainly:

Urban

Contract of the LIP is held by:

Municipal or regional
government

Name of the Coordinator

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Major Achievements

- ◆ Labour Market Integration

The Edmonton LIP has worked hard to become a space where the community comes to collaborate in a dynamic and complex immigration sector. Our major achievements are in narrative sharing and practical solution-finding for issues that communities bring to the table.

One major achievement is the ELIP Employment Newsletter. This is a monthly email with all the available resources in the city for employment-related needs for newcomers. This newsletter is unique as it is built by the community, for the community. All major employment fairs are listed for that month, free classes and resources are organized by subject, and special events and employers are noted to be community allies and contacts. This newsletter acts as a resource for service providers to aid in their daily interactions with new Edmontonians and bridge sectoral silos to increase participation in the workforce.



Grand Prairie Local Immigration Partnership

Province or territory

Alberta

Year of establishment

2015

LIP is mainly:

Urban

Contract of the LIP is held by:

Municipal or regional government

Name of the Coordinator

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Major Achievements

- ♦ Communication
- ♦ Coordination and Access to Services

GPLIP Immigrants Portal

On June 12, 2018 at the Municipal Government Day celebrations, Grande Prairie Local Immigration Partnership (GPLIP) launched an online digital guide for immigrants and people looking to immigrate to Grande Prairie.

The goal of creating the website GPImmigration.ca was to connect the newcomers to services and resources that already exist within Grande Prairie. It thus provides information on the local community and how to connect with service areas organized under the headings: Living, Learning, and Working.

These service areas provide a local guide to everything from housing and medical information, schooling and finding employment, and recreational opportunities and community groups. The website acts like an online directory so people can look up topics they want more information on. It can automatically translate into over 25 different languages ranging from Kiswahili to Chinese.

GPLIP is grateful to IRCC for funding this project.



Greater Victoria
Local Immigration
Partnership

Greater Victoria Local Immigration Partnership

Province or territory

British Columbia

Year of establishment

2015

LIP is mainly:

Urban

Contract of the LIP is held by:

Immigrant serving agency

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Social Media

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Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Advocacy and Civic Representation

This past fall, the GVLIP was part of a unique community building event that brought our region's police and Muslim community members together to participate in a mini-team soccer tournament.

To open the event, participants attended the local Mosque which included words of welcome by the local Imam Ismail Nur and Victoria Police Chief Del Manak. Participants then went to the nearby park to play soccer on mixed police-community teams. After the last whistle, all the players and family members gathered at the Mosque for an awards ceremony and to enjoy BBQ'd burgers. The event encouraged trust and fostered positive relations between police and the Muslim community.

Imam Ismail Mohamed Nur of the Mosque commented: "The Mosque is very delighted to have been part of organizing and participating in this event. We hope to continue to build bridges and promote a greater level of understanding between police and our community".



Hamilton Immigration Partnership Council

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Urban

Contract of the LIP is held by:

Municipal or regional government

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Major Achievements

- ◆ Communication
- ◆ Labour Market Integration

Collaboration with The Hamilton Spectator Newspaper

In partnership with Workforce Planning Hamilton and Global Hamilton, the Hamilton Immigration Partnership Council collaborated with The Hamilton Spectator to produce two newspaper media series: "Employers Embracing Diversity" and "Hamilton@Work".

Both series focused on creating greater awareness of the contributions of immigrants and internationally trained professionals to the Canadian economy and highlighted promising human resource practices in Hamilton. Employers such as RBC, Coppley, Canada Bread, and Marchese Health Care were featured for their practices to attract, train, and retain newcomers. The second series profiled individuals in their places of work, business, or volunteering. In total, seventeen articles and profiles were shared as part of this collaboration.

As part of the Hamilton Spectator network, these profiles reached over 600,000 weekly subscribers in Hamilton and surrounding areas and 1.3 million visitors via TheSpec.com. To read a sample of these series, please visit: <http://www.hamiltonimmigration.ca/news>.



Huron County Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Rural

Contract of the LIP is held by:

Municipal or regional government

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Major Achievements

- ◆ Coordination and Access to Services
- ◆ Labour Market Integration

We have been effective in mobilizing employers in the area. There is very strong interest from employers in hiring newcomers and we have been connecting employers with resources and information to hire, train, and retain newcomers. It began with an LIP employer forum in March 2017, when Jim Estil, CEO of Danby Appliances and the recent recipient of the IRCC 2018 Employer Award, spoke to local employers about his success in hiring and supporting newcomers. We currently host an employer roundtable at which employers can learn from each other, meet service providers, and network. It is successful because we keep them engaged and always provide resources and actionable items. We keep the meetings employer-focused and don't combine with other stakeholder meetings to not dilute their needs. We are recognized as a go-to source for information and have effectively connected many employers to service organizations outside our rural area.



Kingston Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Urban

Contract of the LIP is held by:

Community health centre

Name of the Coordinator

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Social Media

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Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Advocacy and Civic Representation
- ◆ Communication

KIP developed and implemented an anti-racism / anti-discrimination campaign to make our community a place where everyone feels welcome, respected, accepted, and valued.

Following a survey on how Kingstonians see and experience racism and discrimination, the #SayHello campaign was launched. The campaign aims to reduce racism, discrimination, and exclusion in the city, and fight stereotypes and misconceptions.

The #SayHello campaign has two components:

1. Public Awareness - Community education through sharing stories of racialized individuals and by opening the lines of communication to fight misconceptions with the goal of creating a more connected community. Videos and posters have been shared on social media and across the city.
2. Educational Opportunities and Safe Spaces- Partner organizations supported the messaging to ensure these issues are addressed at the early stages by educating children and youth, following recommendations from community leaders and residents.

The Human Library is another upcoming initiative.



Lethbridge Local Immigration Partnership

Province or territory

Alberta

Year of establishment

2016

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Immigrant serving agency

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Major Achievements

- ◆ Communication

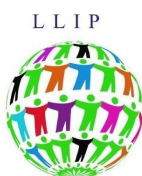
Lethbridge LIP has had an exciting year!

We have been so very fortunate to have such a great team of enthusiastic community partners to work with.

One of our greatest achievements was being nominated for “Downtown Event of the Year” for our very successful Newcomers Welcoming event that was held in February of 2016. Although we didn’t win, we were so honored to be recognized.

Our greatest achievement so far was the launch of our new Website! It truly was a collaborative effort designed mostly by members of our working groups. We really wanted to create a website where Newcomers, Service Providers, and the general public can access information easily, and we succeeded. We had pens made with just our LIP logo and the website to direct people to the website. Both have been very well received.

Check us out at www.lethbridgeimmigration.ca



Lloydminster Local Immigration Partnership

Lloydminster Local Immigration Partnership

Province or territory

Alberta

Year of establishment

2017

LIP is mainly:

Rural

Contract of the LIP is held by:

Immigrant serving agency

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Major Achievements

- ◆ Governance and Stakeholder Relations
- ◆ Coordination and Access to Services
- ◆ Community & Inter-cultural Relations

Since the coordinator was hired in late September 2017, the major achievement has been the formation of a broad base inclusive Strategic Planning Council (SPC) in March 2018. There has been three Strategic Planning Council meetings held – March 28, 2018, May 14, 2018, and October 3, 2018.

Members of the Strategic Planning Council include: Lloydminster Chamber of Commerce, City of Lloydminster Family and Child Support Services (LFCSS), Faculty and Staff from the Lloydminster Lakeland College/International Student Services, Lloydminster Learning Council, Alberta Health Services/Mental Health Section, Royal Mounted Police (RCMP), Lloydminster Public Library, Settlement Services in Lloydminster (Gateway for Newcomers), and Religious Groups, and Community Organizations.



Mission Local Immigration Partnership

Province or territory

British Columbia

Year of establishment

2014

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Immigrant serving agency

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Major Achievements

- ♦ Advocacy and Civic Representation
- ♦ Communication

Working collaboratively with other LIPs is beneficial. Our LIP operates in a community of 39,000 people. Mission LIP connected with Huda Hussein of London-Middlesex LIP in Ontario and received base artwork for the Mission #AllAreWelcomeHere bumper sticker campaign. The first batch of stickers was generously funded by the District of Mission social development department and the second by Prospera Credit Union. Mission LIP modified the initiative to feature bumper stickers instead of the more expensive lawn signs in Ontario. London-Middlesex LIP is now looking at the possibility of adopting the bumper sticker campaign in its community.

The bumper sticker is featured in social media campaigns with key community leaders posing with the item to make a statement. Others of course apply the sticker to their vehicle and are a moving reminder that all people matter in our community, not just immigrants but those with differences that can be an issue.



New Westminster Local Immigration Partnership [Welcoming and Inclusive New West (WINS) Local Immigration Partnership]

Province or territory

British Columbia

Year of establishment

2014

LIP is mainly:

Urban

Contract of the LIP is held by:

Social service agency

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Website

Purposesociety.org

Major Achievements

- ◆ Evaluation
- ◆ Governance and Stakeholder Relations
- ◆ Coordination and Access to Services

In February 2018, the New Westminster LIP Strategic Planning Working Group developed an evaluation survey to learn how LIP Council members feel collaborative practices among agencies and organizations have changed over the past few years, and if the Collaborative Agreement has made a difference.

Using rating scales and open-ended questions we asked about interest in partnerships, sharing resources, making referrals, and connections between organizations. We also asked about level of participation, and to what extent participating on the LIP Council has been a benefit to individuals and organizations.

For example, we asked to what extent has developing professional networks and increasing one's own understanding of issues for newcomers been a benefit to participation with the LIP initiative? Results included requests for additional time to share programs, events and resources, more support for events, locating participants, and promoting projects. We've opened the door a little further into the practice of collaboration.



Niagara Local
Immigration
Partnership | Partenariat local en
matière d'immigration
de Niagara.

Niagara Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Municipal or regional
government

Name of the Coordinator

Melissa Austin

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Website

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Social Media

Twitter: [@NiagaraLIP](https://twitter.com/NiagaraLIP)

Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Coordination and Access to Services
- ◆ Communication

Niagara LIP partnered with Niagara Economic Development to collaborate on the redevelopment of the portal, showcasing Niagara as a place to call “Your Home, Your Future.” Niagara LIP and Economic Development were both successful in leveraging funding. The community-based project worked to gather information from over 70 diverse community stakeholders through numerous engagement sessions. The input from these sessions and the Steering Committee informed content development in the areas of Living, Working, Studying, and Investing in Niagara. The portal is a live website that acts as a resource with the ability for sustained enhancement. The new portal was successfully launched on Canada Day in Niagara Falls, the largest Canada Day Celebration in the region and one of the largest Canada Day Celebrations in Ontario.

Check out Niagara’s Portal www.welcomeniagaracanada.com



North Bay Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2007

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Meg Ramore

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Website

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Social Media

Facebook: [@nbdmc](https://www.facebook.com/nbdmc)

Twitter: [@nbdmc](https://twitter.com/nbdmc)

Major Achievements

- ◆ Community & Inter-cultural Relations

North Bay Drum and Dance Festival - Festival de tambour et de dance de North Bay

Drumming is a universal language that allows people to transcend their differences. The echo of the drum calls for unity. Bringing Northern Ontarians together in this unique way promotes the inclusion of newcomers, multicultural groups, and Indigenous peoples, ultimately growing community pride and engagement.

- ◆ Free 2-day outdoor festival in North Bay, ON. Civic holiday weekend in 2017 & 2018.
- ◆ Partnership between the North Bay LIP, local settlement agency, municipality, and local newcomer-owned arts company.
- ◆ Showcased the talent of newcomer drummers and dancers, as well as francophone, Indigenous, and multicultural communities

Festival objectives:

- ◆ promote and celebrate newcomer artists
- ◆ create an inclusive and diverse space for culture sharing
- ◆ better reflect the diversity of North Bay
- ◆ recognize the value of newcomers' contributions to Ontario and Canada's culture, people, history & future



North Shore Immigration Inclusion Partnership

Province or territory

British Columbia

Year of establishment

2014

LIP is mainly:

Urban

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

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Social Media

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Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Advocacy and Civic Representation

In late 2017, our LIP hosted a large anti-racism public forum titled "Acting Against Racism: Strategies for Moving Forward". In collaboration with multiple stakeholders and partners from our North Shore communities, we welcomed over 400 participants to the event.

The forum had two primary goals: 1) to build relationships and connections between people in our communities; and 2) to share strategies and actions for citizens to take individually and/or collectively in the face of pervasive racism. Guest panelists explored the following question: "In light of recent national and international events that make our community feel uncertain or helpless, what can we do to prevent racist or discriminatory behaviour on the North Shore?"

We continue to build from the momentum of resiliency and hope generated at the Forum and find new ways in which to support groups dedicated to building an inclusive North Shore community and enabling positive systems change.



North Western Ontario Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Rural

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

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Social Media

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Major Achievements

- ◆ Governance and Stakeholder Relations
- ◆ Coordination and Access to Services
- ◆ Advocacy and Civic Representation

The North Western Ontario Local Immigration Partnership covers a vast geography including 36 communities across North Western Ontario. In the spirit of true partnership, the NWO LIP has actively collaborated over the past 10 months with the Réseau du Nord, the Société Économique De L'Ontario, and the Northern Policy Institute - combining and therefore extending the reach of individual travel budgets within the region.

The result — the topic of immigration: attraction, integration and retention, is at the forefront of focus for employers, current and proposed mining operations, politicians, economic development officers, school boards, libraries, community centres, etc.

Newcomer attraction and retention is of great importance across Canada, as we know, but it is critical for North Western Ontario — which will require a minimum of 50,000 net migration by 2041. This number assumes full employment of current residents projected to be work force eligible in this time frame.



Ottawa Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Urban

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Hindia Mohamoud

Contact Email

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Website

olip-plio.ca

Social Media

Facebook: [@OttawaLIP](https://www.facebook.com/OttawaLIP)

Twitter: [@OLIP-PLIO](https://twitter.com/OLIP-PLIO)

Youtube: [@OLIP PLIO](https://www.youtube.com/OLIPPLIO)

Major Achievements

- ◆ Coordination and Access to Services
- ◆ Labour Market Integration
- ◆ Governance and Stakeholder Relations

The Ottawa Newcomer Health Centre is one of OLIP's high impact achievements. Established collaboratively by the Somerset West Community Health Centre and the Catholic Centre for Immigrants in 2010 with funding from the Champlain LHIN, the Centre focuses on providing a bridging pathway for refugees to access health care. The Centre grew from 1 pilot program in 2010 to 4 permanent programs, including:

1. A medical clinic that bridges refugees to health care
2. A centralized system that sources language interpretation services for health care providers
3. A team of multicultural health navigators that assist newcomer families to find and access health and social services
4. A mental health counselling program, added most recently in 2018

The Ottawa Newcomer Health Centre embodies our Partnership's success in:

- ◆ Strategic alignment with the Champlain LHIN, who prioritized investment in newcomer health
- ◆ Fostering high trust and collaboration by partners in different sectors
- ◆ Knowledge sharing and mobilization between sectors. The Centre's programs are designed drawing from the knowledge of multiple sectors.
- ◆ Interestingly, the ONHC advances our partnership's employment goals as well, with 94% of the Centre's staff being first or 2nd generation immigrants.



Peel Newcomer Strategy Group

Province or territory

Ontario

Year of establishment

2006

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

United Way Greater
Toronto

Name of the Coordinator

Rodel Imbarlina-Ramos

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Website

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Social Media

Twitter: [@PeelNewcomer](https://twitter.com/PeelNewcomer)

Major Achievements

- ♦ Coordination and Access to Services

Peel Newcomer Strategy Group (PNSG) designed a cost-effective settlement-sector survey to support regional strategic planning and produce quantitative prioritizations of stakeholder insights typically collected qualitatively through consultations.

Four main areas were examined: newcomer client needs; systemic barriers; settlement professional development priorities; and client-referral pathway priorities. The survey was conducted jointly with Halton Newcomer Strategy and it garnered 133 total responses among newcomer-serving professionals, 65 percent of whom identified as frontline workers and 35 percent as managerial staff members.

Results can be isolated to the neighbourhood level, and these results were presented to stakeholders during two IRCC consultation events in late 2018. A report will be published shortly, enabling service providers to support funding proposals with recent data grounded in uniquely local perspectives, while also supporting regional settlement and integration planning.



Pembina Valley Local Immigration Partnership

Province or territory

Manitoba

Year of establishment

2017

LIP is mainly:

Rural

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Elaine Saindon

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Website

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Social Media

Facebook: [@PVLIP](https://www.facebook.com/PVLIP)

Major Achievements

- ♦ Community & Inter-cultural Relations
- ♦ Governance and Stakeholder Relations
- ♦ Communication

The PVLIP is still quite new and since March 2018 has focused on establishing partnerships across the Pembina Valley, including the communities of Winkler, Morden, Altona, Carman, Gretna, Plum Coulee, Morris, and the surrounding Municipalities.

Along with establishing partnerships, the PVLIP contributed to the delivery of the annual CultureFest Celebration promoting Diversity and Newcomer talents, music, dance, countries, and food to help educate the region on multiculturalism, reaching approx 20,000 visitors. This event helped raise awareness of the LIP and had an impact on several visitors who were very surprised to learn about the 133 countries represented in the region.

We hosted our Strategic Planning Session on Oct 11, 2018 with 40 stakeholders, community members and newcomer voices who identified the top 3 priorities for PVLIP:

- ♦ Welcoming + Inclusive Community Policy
- ♦ Communication
- ♦ Mental Health



Peterborough Immigration Partnership

Province or territory

Ontario

Year of establishment

2008

LIP is mainly:

Urban

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Yvonne Lai

Contact Email

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Website

<http://nccpeterborough.ca/peterborough-immigration-partnership/>

Social Media

Facebook:

[@newcanadianscentre](https://www.facebook.com/newcanadianscentre)

Twitter: [@ncc_ptbo](https://twitter.com/ncc_ptbo)

Youtube: [newcanadianscentre](https://www.youtube.com/newcanadianscentre)

Instagram:

[@newcanadianscentre](https://www.instagram.com/newcanadianscentre)

Major Achievements

- ♦ Labour Market Integration
- ♦ Community & Inter-cultural Relations

The Peterborough Immigration Partnership (PIP) is a community-based partnership of 150+ individuals and organisations, with the New Canadians Centre as the lead partner. The work of the PIP is guided by the Community Immigrant Integration Plan 2016-2021.

In the last two years, we have worked with community partners to plan, pilot, and implement two economic integration training projects for newcomer women. The Newcomer Kitchen Peterborough project empowers women with cooking, workplace English, and entrepreneurial skills through participation in a cooking collective. In the Sewing Collective, newcomer women gather with the goal of social integration and building their skills in sewing and workplace English as a pathway to employment.

Facebook: [@newcomerkitchenptbo](https://www.facebook.com/newcomerkitchenptbo) [@sewingptbo](https://www.facebook.com/sewingptbo)



Prince Edward Island Immigration Partnership

Province or territory

Prince Edward Island

Year of establishment

2015

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Melanie Bailey

Contact Email

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Website

<http://www.peipip.ca>

Social Media

Facebook: [PEI's Local Immigration Partnership](#)

Twitter: [@Melgwenbailey](#)

LinkedIn: [Melanie Bailey](#)

Major Achievements

- ◆ Governance and Stakeholder Relations
- ◆ Community & Inter-cultural Relations
- ◆ Communication

Over the last 3 years, with a staff of 1 and 340+ partners engaged in various PEI LIP activities:

The PEI LIP has strengthened collaboration between many PEI towns and cities, who are taking action to reach and support their immigrant residents. The PEI LIP has brought Service Provider Organizations (SPO's) together for ongoing collaboration and coordination of overlapping activities and priorities. In addition, the PEI LIP has been the convener of people and organizations that, as of October 2018, has led to a 340+ PEI-wide network of partners in immigration, 40 welcoming community or diverse events, 28 working group sessions, and 43 municipal or provincial strategy sessions.

In all of this work, there remains an emphasis on empowering established immigrants as community leaders and co-laborers in LIP.

Please see our NEW website, www.peipip.ca, for more information.



Quinte Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2011

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

John L. Robertson

Contact Email

lip@quinteimmigration.ca

Website

Quintelip.ca

Major Achievements

- ◆ Labour Market Integration
- ◆ Coordination and Access to Services
- ◆ Communication

The Quinte Local Immigration Partnership QLIP through Quinte Immigration Services QUIS supports newcomers in the greater Quinte Region across 18 municipalities, including two cities and two counties, through multiple endeavours such as pilot projects.

Projects include the “Economic Development Through Immigration (EDTI)”, a pilot that involves assessment and counselling to facilitate skilled newcomers to find the best fit for their skills or business opportunities while alleviating regional labour shortages. The EDTI pilot will also compile updated information on jobs and entrepreneurship opportunities and match those with foreign trained skilled workers in our region, or newcomers about to move to our region.

A previous pilot project “Farmers feed the World (FFTW)” was awarded a Province of Ontario Premier’s Award for Agri-Food Innovation Excellence. This project mandated to provide a path for self-sustainability for Syrian refugees settling in Ontario within the agriculture and agri-food industries.



Regina Region Local Immigration Partnership

Province or territory

Saskatchewan

Year of establishment

2014

LIP is mainly:

Urban

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Carol Brouwers

Contact Email

carolb@rrlip.ca

Website

www.rrlip.ca

Social Media

Facebook: [@RRLIP](https://www.facebook.com/RRLIP)

Major Achievements

- ◆ Communications
- ◆ Coordination and Access to Services

RRLIP convened tables receive on-going support through education, information and connections. In an RRLIP convened meeting with private sponsors, members requested a visit from Regina Fire and Protective Services. They had been concerned about fire safety issues occurring with sponsored families. The RFPS shared their locally-produced fire safety videos and other resources with the sponsors, to share with refugee families. As a result of connections and ideas generated between the private sponsors, Regina Fire and Protective Services, and others, the local fire safety videos are now being downloaded on all used computers given to newcomer families in the community, through the Computers for Schools initiative. Also, other ideas and connections led to a local settlement agency collaboration with the RFPS to provide professional development fire safety training for all their settlement staff. Through these connections and collaboration, newcomer clients are better supported with coordinated fire safety education.



Saint John Local Immigration Partnership

Province or territory

New Brunswick

Year of establishment

2017

LIP is mainly:

Urban

Contract of the LIP is held by:

Saint John Human Development Council

Name of the Coordinator

Abiola Daramola

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Website

www.sjlip.ca

Social Media

Facebook: [@saintjohnlip](https://www.facebook.com/saintjohnlip)

Twitter: [@SJLIP1](https://twitter.com/SJLIP1)

LinkedIn: [Saint John Local Immigration Partnership](https://www.linkedin.com/company/saint-john-local-immigration-partnership)

Instagram: [@saintjohnlip](https://www.instagram.com/saintjohnlip)

Major Achievements

- ◆ Governance and Stakeholder Relations

We are pleased with the progress of Saint John's Local Immigration Partnership (LIP), which began in May, 2017. Since last year's report we have formed most of the working groups that will report to the LIP Council. The working groups engage 73 residents. They reflect our community's priorities and include:

- ◆ Employment and Training
- ◆ Welcoming Communities
- ◆ Language Inclusion

We have also established a Newcomer Advisory Panel (NAP) of 22 members from over 14 countries. The NAP will play a critical role in our LIP. Members will:

- ◆ Represent the true voices of newcomers in Saint John community;
- ◆ Ensure the voices of newcomers are heard in our community's efforts to improve settlement outcomes;
- ◆ Consult with SJLIP Council members on an ongoing basis to provide new ideas/solutions for enhanced newcomer outcomes;
- ◆ Promote intercultural communication and collaboration among diversified newcomer groups; and
- ◆ Nurture multicultural community leaders in the region.



Sarnia-Lambton Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Municipal or regional government

Name of the Coordinator

Stephanie Ferrera

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Website

<https://www.liveinlambton.ca/local-immigration-partnership/>

Social Media

Facebook: [@SarniaLambtonLIP](https://www.facebook.com/SarniaLambtonLIP)

Twitter: [@SarLamLIP](https://twitter.com/SarLamLIP)

Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Advocacy and Civic Representation
- ◆ Communication

ARAP funded by MCI focuses on engaging community residents in challenging racism and discrimination.

1. Community Art workshops themed on racism and discrimination — Facilitated by many artists (including Indigenous) and professionals in the field of trauma. Education sessions were held to define racism and inform individuals in identifying personal practice for positive change and growth in areas of cultural diversity.
2. Student Art Challenge — This multi-media art challenge invited students in Grades 7-12 to submit work on diversity and anti-racism. Prizes were awarded to the top three contestants and a chance to showcase their art in the community.
3. Sustainable Program Facilitation — A committee was struck to oversee a campaign with relevant activities that will ensure that efforts to educate, inform, and promote community solidarity will continue long after the funding agreement with MCI has expired. The committee consists of local leaders and stakeholders who share a vision of making Lambton culturally aware.



Simcoe County Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2011

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Municipal or regional government

Name of the Coordinator

Sandra Lee

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Website

<https://www.simcoe.ca/dpt/ccs/lip>

Social Media

Twitter: [@simcoecounty](https://twitter.com/simcoecounty)

Major Achievements

- ♦ Communication
- ♦ Governance and Stakeholder Relations

Annually, the Simcoe County LIP works with community stakeholders to host the Newcomer Recognition Awards. Currently, there are awards in the following categories:

- ♦ Immigrant Youth
- ♦ Immigrant Mentor
- ♦ Immigrant Entrepreneur
- ♦ Immigrant Artist
- ♦ Welcoming Work Environment
- ♦ Diverse Workforce
- ♦ Multiculturalism in Education (Educator, Institution)
- ♦ Marketing and Outreach
- ♦ Service Excellence
- ♦ Community Champion (Adult, Youth)

The awards criteria were designed to align with the Community Settlement Strategy, and underscore both the contributions of immigrant residents, and the actions by stakeholders that support the development of welcoming communities. The evening awards ceremony has become a cornerstone for developing understanding. Partnership Council members are encouraged to bring a colleague to the event, and the political representation is robust (Mayors, Deputy Mayors, Councillors). In 2017, the provincial minister sent a welcoming video. The awards and hospitality are 100% supported by community sponsorships and in-kind contributions. CTV News is an important event partner and provides the Master of Ceremonies.



South Okanagan Similkameen Local Immigration Partnership

Province or territory

British Columbia

Year of establishment

2014

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Nora Hunt-Haft

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Website

www.soslip.ca and
www.soics.ca

Social Media

Facebook: [@soslip](https://www.facebook.com/soslip)

Major Achievements

- ◆ Labour Market Integration
- ◆ Coordination and Access to Services
- ◆ Community & Inter-cultural Relations

CONNECT 2018 Trades Forum

Trades people employed in developed countries generally make above average salaries compared to other employment sectors. This can mostly be attributed to more formalized and accredited training programs (apprenticeships) and the presence of established unions.

Trades jobs in many underdeveloped countries pay less than average wages in comparison to other sectors and lack the prestige or working conditions that developed countries enjoy. Consequently immigrants are not naturally drawn to careers in trades, even though there is significant employer demand.

CONNECT 2018 was designed to connect immigrants with careers in skilled trades. In partnership with our local college, we offered an Introduction to Trades Seminar. We followed this with a Trades Bus Tour, including several workplace on-site tours. We closed with a one day Forum including panel presentations, interactive employer talks, a resource fair, and fun hands-on trades activities.



St. John's Local Immigration Partnership

Province or territory

Newfoundland and Labrador

Year of establishment

2015

LIP is mainly:

Urban

Contract of the LIP is held by:

Municipal or regional government

Name of the Coordinator

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Website

<http://www.stjohns.ca/st-johns-local-immigration-partnership>

Social Media

Twitter: [@StJohnsLIP](https://twitter.com/StJohnsLIP)

Major Achievements

- ◆ Coordination and Access to Services
- ◆ Communication

My New St. John's is an online and mobile-friendly services map to help newcomers easily find and access programs and services in the City. Users can search for settlement services, language training, employment supports, community services, multicultural organizations and other services in the city, and see what's applicable to them by filtering by age and immigration category. Directions and transportation options pulled from Google maps are included.

A French version of the site is being developed and the LIP is currently focusing on marketing and promotional activities.



St. Lawrence - Rideau Immigration Partnership

Province or territory

Ontario

Year of establishment

2010

LIP is mainly:

Rural

Contract of the LIP is held by:

Municipal or regional government

Name of the Coordinator

Melissa Francis

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Website

leedsgrenvilleimmigration.ca

Social Media

Facebook: [@LGImmigration](https://www.facebook.com/LGImmigration)

Major Achievements

- ♦ Community & Inter-cultural Relations
- ♦ Labour Market Integration
- ♦ Communication

Annual Immigrant Entrepreneur Award

The LIP partners with six local organizations to coordinate this initiative. Members of the public are invited to nominate their favourite immigrant entrepreneur, and a Nomination Committee is responsible for completing the nominations forms. An Evaluation Working Group evaluates each nominee against a set of economic and community themed criteria. The winner is recognized at a regional conference hosted by a partner organization during Small Business Week.

The award is an excellent way to involve the public in the recognition and celebration of immigrant entrepreneur contributions. It also enables the LIP and partners to become aware of new entrepreneurs.



St. Thomas - Elgin Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2011

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Non-profit organization

Name of the Coordinator

Petrusia Hontar

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phontar.stelip@gmail.com

Website

<http://www.stelip.ca>

Social Media

Facebook: [@CDStThomasElgin](https://www.facebook.com/CDStThomasElgin)

Twitter: [@CDStThomasElgin](https://twitter.com/CDStThomasElgin)

Youtube: [St. Thomas-Elgin Cultural Diversity Committee](https://www.youtube.com/St.Thomas-ElginCulturalDiversityCommittee)

Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Communication

To commemorate National Multiculturalism Day, STELIP produced a 30 second commercial to be aired on Facebook at the local Tim Horton's, On Routes (highway stops), and Cineplex Theaters. The video was a collection of subtle movement videos of different people with different cultural backgrounds from across the county. This project was created as a celebration of culture and to highlight the variety of people that are living in the community.

The video can be seen online at: <https://www.youtube.com/watch?v=uuynmzsoL4E>

The video has been viewed 3800 times on Facebook and over 70 times on YouTube.



Toronto East Quadrant Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2012

LIP is mainly:

Urban

Contract of the LIP is held by:

Immigrant serving agency

Name of the Coordinator

Irmi Hutfless

Contact Email

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Website

<http://www.scarboroughlip.ca>

Social Media

Facebook:

[@www.ScarboroughLIP](https://www.facebook.com/ScarboroughLIP)

Twitter: [@TEQ_LIP](https://twitter.com/TEQ_LIP)

Major Achievements

- ◆ Coordination and Access to Services
- ◆ Governance and Stakeholder Relations
- ◆ Community & Inter-cultural Relations

BRIDGES Collaboration Forum

For the past several years the TEQ LIP has organized an annual BRIDGES Collaboration Forum. The Forum was initiated in 2013 in Scarborough and brings diverse organizations together for a day of learning and sharing around building successful partnerships and collaborations. It has since expanded to include organizations from across Toronto and is now organized in collaboration with all Toronto LIPs.

Each BRIDGES Forum has a particular collaboration-related thematic focus, which may speak to current trends, such as collaboration to address needs of refugees; or a continuous need, such as tools and promising practices for successful service collaboration or engaging with grassroots, and ethnocultural sectors.

In 2018, the Forum was supported by additional funding from the Ontario Ministry of Citizenship and Immigration, enabling us to increase capacity from 100 to 150 attendees with a special focus on inviting small, grassroots and ethnocultural organizations to participate in the event.



Toronto Newcomer Office

Province or territory

Ontario

Year of establishment

2013

LIP is mainly:

Urban

Contract of the LIP is held by:

Municipal or regional
government

Name of the Coordinator

Vera Dodic

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vera.dodic@toronto.ca

Website

www.toronto.ca/newcomer

Social Media

Twitter: [@TONewcomer](https://twitter.com/TONewcomer)

Major Achievements

- ◆ Coordination and Access to Services
- ◆ Governance and Stakeholder Relations

The Toronto Newcomer Office coordinates the Newcomer Services Kiosk program in collaboration with the settlement sector and champions within City divisions. The goal of the program is to increase access to City services and provide appropriate referrals both within and outside the City of Toronto, thereby better serving newcomer residents.

The program leverages the expertise of the non-profit settlement sector by embedding settlement workers in 15 City facilities. The program creates synergies between the non-profit sector and City divisions, promoting cross referrals and increasing capacity in both sectors. It allows settlement agencies to serve clients that they otherwise may never have encountered. It increases the City's capacity to provide services to residents who are newcomers. It provides residents with access to services at convenient locations, whether that be a civic centre, a recreation centre, or an employment office. For the settlement agencies, the municipality, and newcomers, it is a win-win-win.



Toronto North Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Urban

Contract of the LIP is held by:

A consortium of three agencies - settlement and employment

Name of the Coordinator

Elmira Galiyeva

Contact Email

elmira@torontonorthlip.ca

Website

<http://www.torontonorthlip.ca>

Social Media

Facebook: [@TNLIP](https://www.facebook.com/TNLIP)

Major Achievements

- ◆ Coordination and Access to Services
- ◆ Communication

The Toronto North LIP has developed a mobile application, “NewTo”, featuring free and low-cost services in Toronto. The application helps newcomers, their families, sponsors, and friends navigate settlement, housing, employment, legal, health, education and other services in their communities. The unique feature of the app is that Instead of using the sector terms for the above listed services we categorized the data using a newcomer lens. For example, “settlement services” have been broken into: language classes, community connections, etc. The users have an option to see the data as a list or on a map. The data are being updated by the workgroup on a regular basis. We hope that the app will be useful to newcomers in the pre-arrival stage as well in identifying the services in the community they plan to settle in before they land.



Toronto South Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2012

LIP is mainly:

Urban

Contract of the LIP is held by:

Multi-service agency

Name of the Coordinator

Paulina Wyrzykowski

Contact Email

director@torontolip.com

Website

www.torontolip.com

Social Media

Twitter: [@torontosouthlip](https://twitter.com/torontosouthlip)

Youtube: [Toronto South LIP](https://www.youtube.com/TorontoSouthLIP)

Major Achievements

- ◆ Capacity Building and Collaboration
- ◆ Coordination and Access to Services

Diversifying our funding and strengthening collaboration with our fellow Toronto LIPs has been a major focus of the Toronto South LIP over the past two years. In 2017 TSLIP became the lead on a joint Toronto LIP project aimed at enhancing the capacity of frontline staff who work with vulnerable newcomers through a series of Train-the-Trainer workshops. This 18 month project is funded through the province and involves joint planning and delivery by all five Toronto LIPs. The topics include: access to city services, developing mental health protocols to support front line staff, outreach to under-served communities, anti-oppression, combating mental health stigma, serving newcomers with limited English ability and formal education, and housing. Topics were selected on the basis of a service provider needs assessment scan. In total, 12 workshops are being designed and delivered jointly by LIP staff (including an Adult Educator) and community experts.



Toronto West Local Immigration Partnership

Province or territory

Ontario

Year of establishment

2012

LIP is mainly:

Urban

Contract of the LIP is held by:

Employment agency

Name of the Coordinator

Yasmeen Tian

Contact Email

y.tian@jobstart.org

Website

<http://www.torontowestlip.ca>

Major Achievements

- ◆ Labour Market Integration
- ◆ Coordination and Access to Services

Employment Flyer Bank

This is an initiative of the Employment Resource Connections Action Group of the Toronto West LIP. The Action Group aims to raise awareness of partner services, improve referral processes through online resources, and build capacity of front-line staff in the employment sector. The Employment Flyer Bank is an online platform for service providers to share and promote employment related programs and services to support newcomer clients with their employment needs.

Flyer Bank Introduction Video:

www.torontowestlip.ca/flyer-bank-intro

**VERNON
LOCAL
IMMIGRATION
PARTNERSHIPS
COUNCIL**

Vernon Local Immigration Partnership Council

Province or territory

British Columbia

Year of establishment

2014

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Non-profit - social planning council

Name of the Coordinator

Annette Sharkey

Contact Email

spcno@socialplanning.ca

Website

www.socialplanning.ca

Major Achievements

- ◆ Community & Inter-cultural Relations
- ◆ Communication

The Vernon Local Immigration Partnership Council is committed to creating a welcoming community and highlighting the contributions of newcomers. Over the past three years, our LIPC has hosted an annual Multicultural Champion Awards. Each year, 10 champions are selected from a public nomination process and honored at a special event, with the Mayor, MLA, and MP offering congratulations. The champions also meet with a writer/photographer and have their story published in our local paper.

Our LIPC partners promote the stories in their newsletters, websites, and in their office spaces. Vernon is a smaller community with a large seniors demographic who tend to read the local paper faithfully. Each month, for the last 30 months, the community has learned about the amazing accomplishments of both Immigrant and Indigenous residents in the areas of career, entrepreneurship, and volunteerism. This initiative has been a huge success!



Waterloo Region Immigration Partnership

Province or territory

Ontario

Year of establishment

2009

LIP is mainly:

Urban/Rural Mix

Contract of the LIP is held by:

Municipal or regional government

Name of the Coordinator

Tara Bedard

Contact Email

tbedard@regionofwaterloo.ca

Website

immigrationwaterlooregion.ca

Social Media

Facebook: [@ImmigrationWR](https://www.facebook.com/ImmigrationWR)

Twitter: [@ImmigrationWR](https://twitter.com/ImmigrationWR)

Major Achievements

♦ Evaluation

The Waterloo Region Immigration Partnership developed and is implementing a performance measurement strategy aligned with its current Community Action Plan (2017-2019). It was developed through the work of an Evaluation Advisory Committee, a subcommittee of the Immigration Partnership Council.

The purpose of the strategy is to:

1. Continually monitor and examine the contributions of the activities of the partnership's Steering Groups and Council in achieving its mandate;
2. Examine the effectiveness of the processes and structure of the partnership in achieving its mandate; and
3. Support strategic learning by using data to inform decision-making and strategy in a dynamic environment.

The strategy establishes the partnership's main research questions which align with its outputs, immediate outcomes, and intended intermediate and ultimate outcomes. It establishes the indicators that the partnership will monitor at each of these levels, as well as the methods of implementation and timelines.

It can be viewed at: <https://www.immigrationwaterlooregion.ca/en/business-opportunities/resources/Governance/IP-Evaluation-Strategy--Results-Frameworks.pdf>

Questionnaire: Achievements of LIPs

1. Name of the Local Immigration Partnership
2. Province or territory
3. LIP is mainly:
 - Urban
 - Rural
 - Urban/Rural Mix
4. Year of Establishment
5. Name of the LIP Coordinator
6. Email
7. The contract for our LIP is held by:
 - Municipal or regional government
 - Immigrant serving agency
 - Employment agency
 - Other
8. Website Link
9. Looking back over the last 3 years, please describe briefly (150 words maximum) one major achievement of your LIP that you would like to share with others
10. Please select the top category from the dropdown that best fits the achievement you have described above:
 - Governance and Stakeholder Relations
 - Coordination and Access to Services
 - Labour Market Integration
 - Community & Inter-cultural Relations
 - Advocacy or Civic Representation
 - Communication
 - Evaluation
 - Other
11. If required, select other categories (to a maximum of 2) from the list below that best fit the achievement you have described above:
12. Please provide your LIP's Twitter, Facebook, Instagram, YouTube, and any other social media account name and URL



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PROSPERITY**
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