

e future lives here

CITY OF SURREY: Arrival of 1,000 New Residents

P2P Conference, December 2, 2016



SURREY
LOCAL IMMIGRATION
PARTNERSHIP

Funded by:

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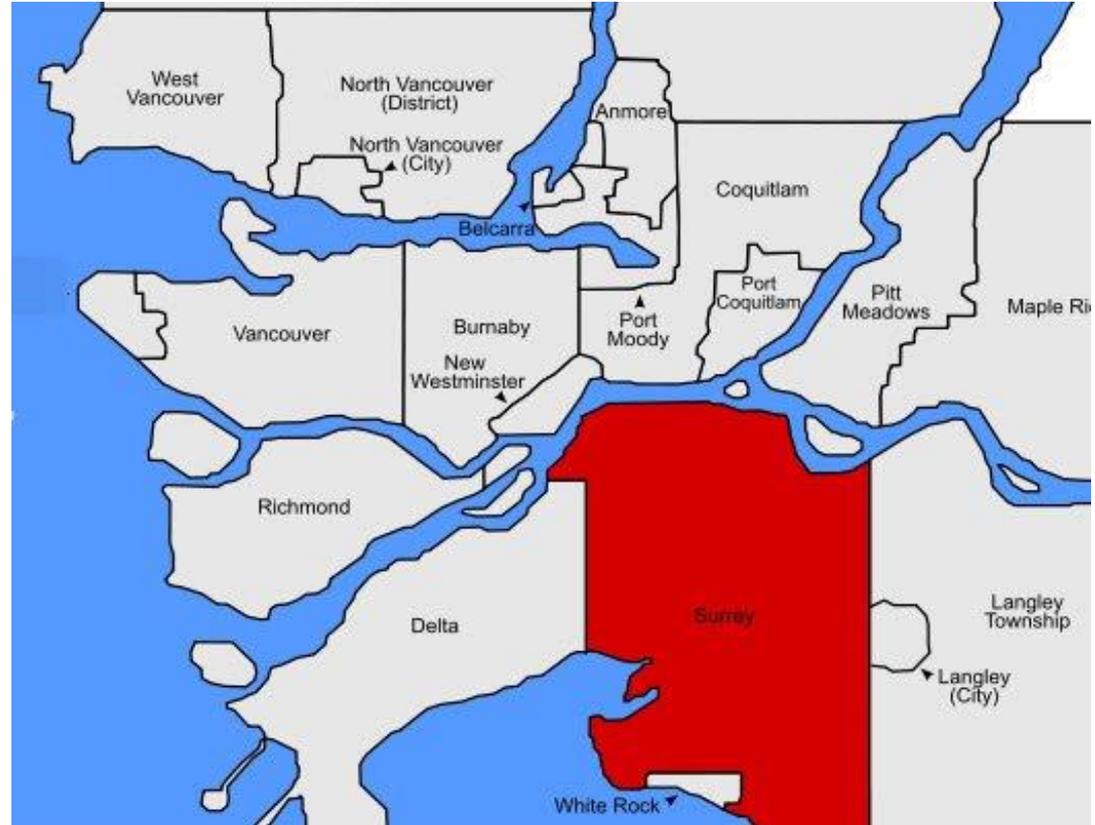


Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada

SURREY, BRITISH COLUMBIA

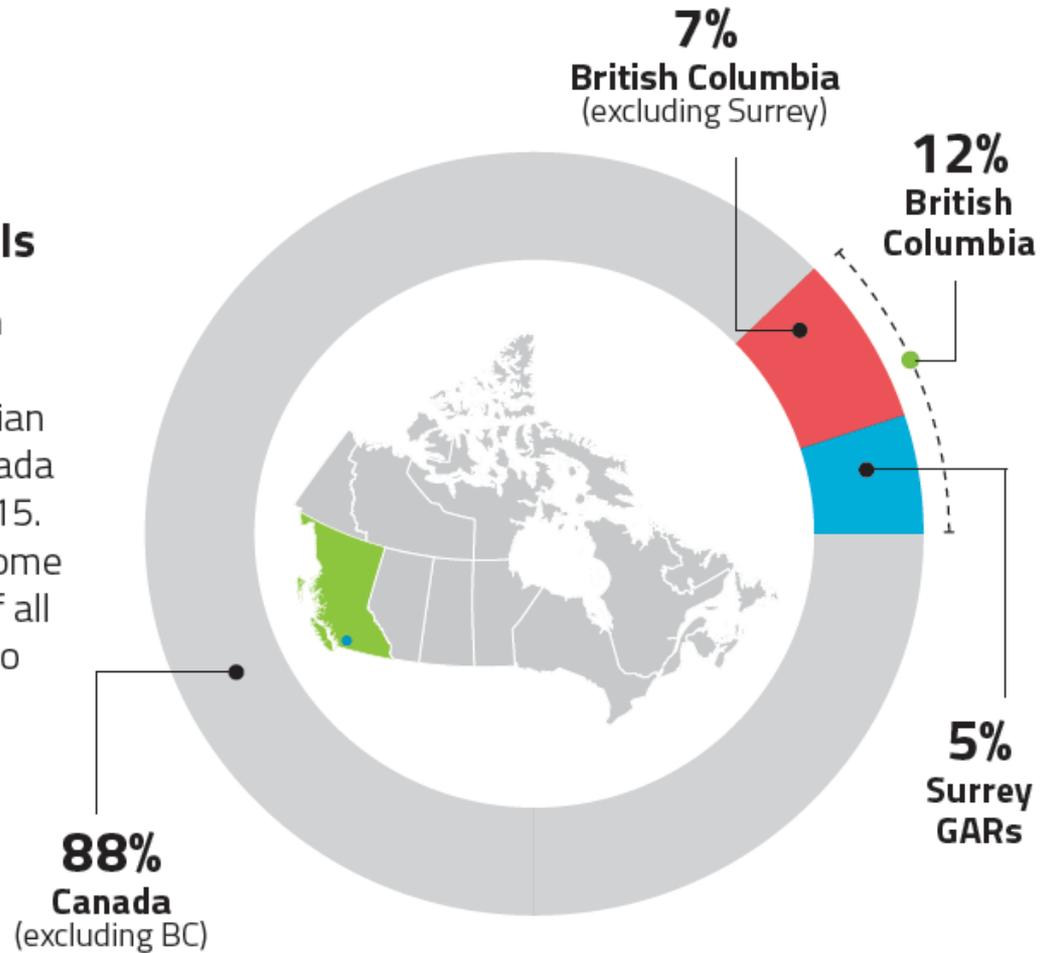
- 515,000 people
- Unique geography
- 1,000 new residents each month



2016

Syrian GARs in Surrey as a % of Syrian GAR Arrivals

The Province of British Columbia has received **12%** of the **17,437** Syrian GARs resettled to Canada since November 4, 2015. The City of Surrey is home to approximately **5%** of all of the Syrian GARs who arrived in Canada.



TYPES OF ACTIVITIES

1. Public Education/Engagement
2. Welcoming Syrians
3. Staff Education & Engagement
4. Public Awareness Campaign: We Are Surrey
5. Policy: Refugee Strategy
6. Advocacy:
Transportation Loan



INTER-DEPARTMENTAL GROUP

DEC 2015

- Social Planning
- Parks & Recreation
- Library
- Arts & Culture
- HR
- RCMP - City staff
- Engineering



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ONLINE INFORMATION CITY WEBSITE



Refugee Crisis

Globally, one in every 120 humans is now either a refugee, displaced person or seeking asylum, showing the highest ever recorded worldwide displacement (UNHCR, 2016). Since 2011, the civil war in Syria has become one of the main drivers of this phenomenon.

In the last five years, Surrey has become a home to the largest number of refugees in British Columbia.

In this period of time, over 25% of all Government Assisted Refugees (GARs) in B.C. have settled in Surrey and since November 2015, over 44% of all Syrian GARs who came to B.C. have found a home in Surrey.

Join Surrey in Helping Refugees

- **Sign the petition** to advocate the end of the federal government's [transportation loan program for refugees](#)
- **Connect refugees to the City of Surrey's [Leisure Access Program](#)**, if you are a service provider.
- **Help find housing in Surrey.** [ISSofBC](#) is the agency responsible for

Key Information

[How You Can Help brochure](#)

[Surrey Local Immigration Partnership](#)

[Our Community, Our Voice Report on Refugee Settlement and Integration](#)

[Welcome To Surrey brochure in English and Arabic](#)

[ISSofBC Refugee Readiness Hub](#)

SURREY LIP WEBSITE

Do you want to help?

Would you like to help as a volunteer? Do you have employment leads for newcomers? Would you like to make a donation? [Fill out the Surrey LIP Help pledge form.](#)

Finding adequate and affordable housing for Syrian refugee families is one of the most challenging tasks for ISSofBC, an organization responsible for initial settlement services to Government Assisted Refugees in BC. Can you help? [Fill out ISSofBC Accommodation form.](#)

There are six immigrant serving agencies in Surrey which are funded by the Government of Canada to provide settlement services to refugees. Below is the list of these organizations. They need your help in providing services and supports to refugees.

DIVERSEcity Community Resources Society

- [Visit Our Website](#)
- [Donate to support the needs of refugees we serve](#)
- Learn more about our settlement programs offered to refugees in Surrey: Contact Person: Tahzeem Kassam, Chief Operating Officer at 604-547-1274 or email at tkassam@dcrs.ca

Options Community Resources

- [Visit Our Website](#)
- [Donate to support settlement services for refugees](#)
- Learn more about our settlement programs offered to refugees in Surrey: Contact Person: Connie Hong.

[Contacts](#)



SURREY
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Public Forum - Jan 2016

Surrey Town Centres
مراكز الأحياء
في مدينة سري

City of Surrey is divided into six town centres. Each of these Town Centres has a variety of recreational facilities.

يوجد ستة أحياء في مدينة سري. توجد مجموعة متنوعة من المرافق الترفيهية في جميع أحياء المدينة.

CLOVERDALE Cloverdale Recreation Centre Don Christian Rec. Centre Clayton Community Hall Cloverdale Arena Cloverdale Library Cloverdale Mini Rec Centre Surrey Archives Surrey Museum	604-598-7960 604-502-6400 604-502-6400 604-502-6410 604-598-7320 604-502-6400 604-502-6429 604-592-6996
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FLEETWOOD Fleetwood Community Centre Surrey Sport & Leisure Complex Fleetwood Library	604-501-2030 604-501-2950 604-598-7360
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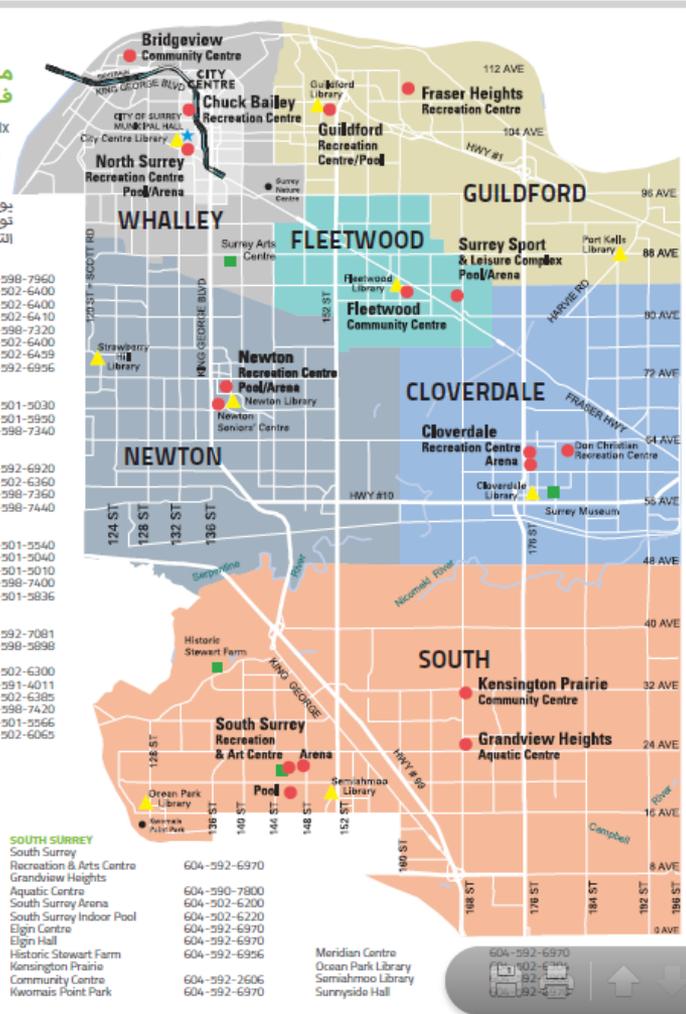
GUILDFORD Fraser Heights Recreation Centre Guildford Recreation Centre/Pool Guildford Library Port Kells Library	604-592-6920 604-502-6360 604-598-7360 604-598-7440
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NEWTON Newton Recreation Centre/Pool Newton Arena Newton Seniors' Centre Newton Library Strawberry Hill Library	604-501-2540 604-501-2040 604-501-2010 604-598-7400 604-501-2836
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NORTH SURREY Bridgeview Community Centre Chuck Bailey Recreation Centre North Surrey Recreation Centre/Arena/Pool City of Surrey Municipal Hall Bear Creek Pavilion City Centre Library Surrey Arts Centre Surrey Nature Centre	604-592-7081 604-598-9898 604-502-6300 604-591-4011 604-502-6385 604-598-7420 604-501-2566 604-502-6065
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LEGEND
معالم

Arts and Heritage فنون و تراث	★ City Hall مبنى البلدية	▲ Library مكتبة	● Recreation Centre مرافق ترفيهية
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Surrey has a population of approximately 500,000 people. It is the second largest city in British Columbia.
يبلغ عدد سكانها حوالي 500,000 نسمة. وهي ثاني أكبر مدينة في مقاطعة كولومبيا البريطانية.

Over 40% of Surrey residents were born outside of Canada.
أكثر من 40 من سكان سري ولدوا خارج كندا.

Surrey is located on the traditional territory of five First Nations - Katzie, Kwantlen, Semiahmoo, Tsawwassen, and Kwikwetlem and Qayqayt.
تقع مدينة سري على اراضي السكان الاصليين من شعوب وقبائل كاتزي، كوانتلن، سميامو، تواسن و كويكتلم.

The City of Surrey has an elected Mayor and 8 Council members. Local government elections happen every 4 years.
تقع مدينة سري على اراضي السكان الاصليين من شعوب وقبائل كاتزي، كوانتلن، سميامو، تواسن، و كويكتلم و فيفتين.

About This Pamphlet
عن هذا المنشور

This pamphlet was created by the City of Surrey and Surrey Local Immigration Partnership to welcome Syrian newcomers who are settling in Surrey in 2016. The pamphlet is available in English and Arabic. This is the second version of this pamphlet.

تم إنشاء هذا الكتيب من قبل بلدية سري و شراكة الهجرة المحلية في مدينة سري لاستقبال القادمين السوريين الذين سيستقرون في سري عام 2016. الكتيب متوفر باللغتين العربية والانجليزية. وهذه هي الطبعة الثانية من هذا المنشور.

About Surrey Local Immigration Partnership
معلومات عن شراكة الهجرة المحلية في سري

Established in 2014, Surrey LIP is led by the City of Surrey and governed by a committee drawn from 30 community organizations.

عن شراكة الهجرة المحلية في سري تم انشائها في عام 2014 ترأسها البلدية و تضم مجلس مكون من 30 منظمة مجتمعية



Welcome To Surrey
مرحبا بكم في سري

The artwork titled, What We Can't Do Alone, We Can Achieve Together is in the atrium at Surrey City Hall
ملا نستطيع تحقيقه بمفردين، باستطاعتنا تحقيقه معاً - مبنى بلدية مدينة سري





Staff Training - April - May 2016



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[What is Surrey LIP?](#)

[Facts & Resources](#)

[LIP Strategy & Projects](#)

[In the News](#)



Newton Library Staff Food Drive For Refugees

WEDNESDAY, AUGUST 31, 2016

As a part of the City of Surrey efforts to welcome refugees in the community, City's staff are volunteering and leading food and donation drives to refugees in Surrey. In July 2016 Newton Library staff led a food drive for the Muslim Food Bank. The staff collected money and food donations enough to support four families in need. Boxes of food were donated to the Muslim Food Bank which serves a large number of refugee families in the region.



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Staff Donation drives - Jun-Sept 2016



**Supporting 10 highly vulnerable
refugee families**



**\$3,000 - raised by staff through
Employee Appreciation Gift
program donated towards the City
fund to improve refugee access of
public transit**

Staff Donation drives - Jun-Sept 2016



Welcoming Event - Jul 2016

WHO DO YOU THINK WE ARE?

WE ARE AMBITIOUS

RANIA

BUSY DENTIST
SYRIAN FROM ABU DHABI
MARRIED WITH 2 KIDS
LOVES HIKING
BRYAN ADAMS' FAN



Wafa
BUSINESS OWNER
HOCKEY MOM OF 3 DAUGHTERS
CAME FROM IRAQ 4 YEARS AGO
OUTDOORS ENTHUSIAST
MEMBER OF THE CITY'S SOCIAL POLICY ADVISORY COMMITTEE

WE ARE SURREY

CURIOUS? LEARN MORE ABOUT WHO WE ARE AT WWW.SURREYLIP.CA

THECITYOFSURREY CITYOFSURREY #WEARESURREY SURREY BRITISH COLUMBIA CANADA

WHO DO YOU THINK WE ARE?

WE ARE INSPIRED

ZHAN-ZHAN

BORN IN CHINA
AWESOME 13-YEAR-OLD
DOES COMPUTER PROGRAMMING FOR FUN
RECEIVED A COMMUNITY GRANT
ORGANIZED SUMMER BASKETBALL FOR COMMUNITY KIDS



Ebrahe
PALESTINI SYRIAN REFUGEE
LEFT SYRIA ON OWN A
WANTS TO GIVE B. TO CAN.
RECEIVED COMMUNITY GR.
FORMED A PEER GR. FOR ARABIC YOI IN SUR

WE ARE SURREY

CURIOUS? LEARN MORE ABOUT WHO WE ARE AT WWW.SURREYLIP.CA

THECITYOFSURREY CITYOFSURREY #WEARESURREY SURREY BRITISH COLUMBIA CANADA

WHO DO YOU THINK WE ARE?

WE ARE RESILIENT

AHMED

SOMALIAN REFUGEE
FUN DAD
MASTER SMOOTHIE MAKER
PLAYS SOCCER
VOLUNTEERS WITH SOMALI YOUTH ASSOCIATION OF B.C.



Candace
REFUGEE FROM MYANMAR
SCHOOL SETTLEMENT WORKER
LOVES TIM HORTONS' ICED CARPPS
PHOTOGRAPHY BUFF
CHAIR OF KAREN CULTURAL SOCIETY OF B.C.

WE ARE SURREY

CURIOUS? LEARN MORE ABOUT WHO WE ARE AT WWW.SURREYLIP.CA

THECITYOFSURREY CITYOFSURREY #WEARESURREY SURREY BRITISH COLUMBIA CANADA

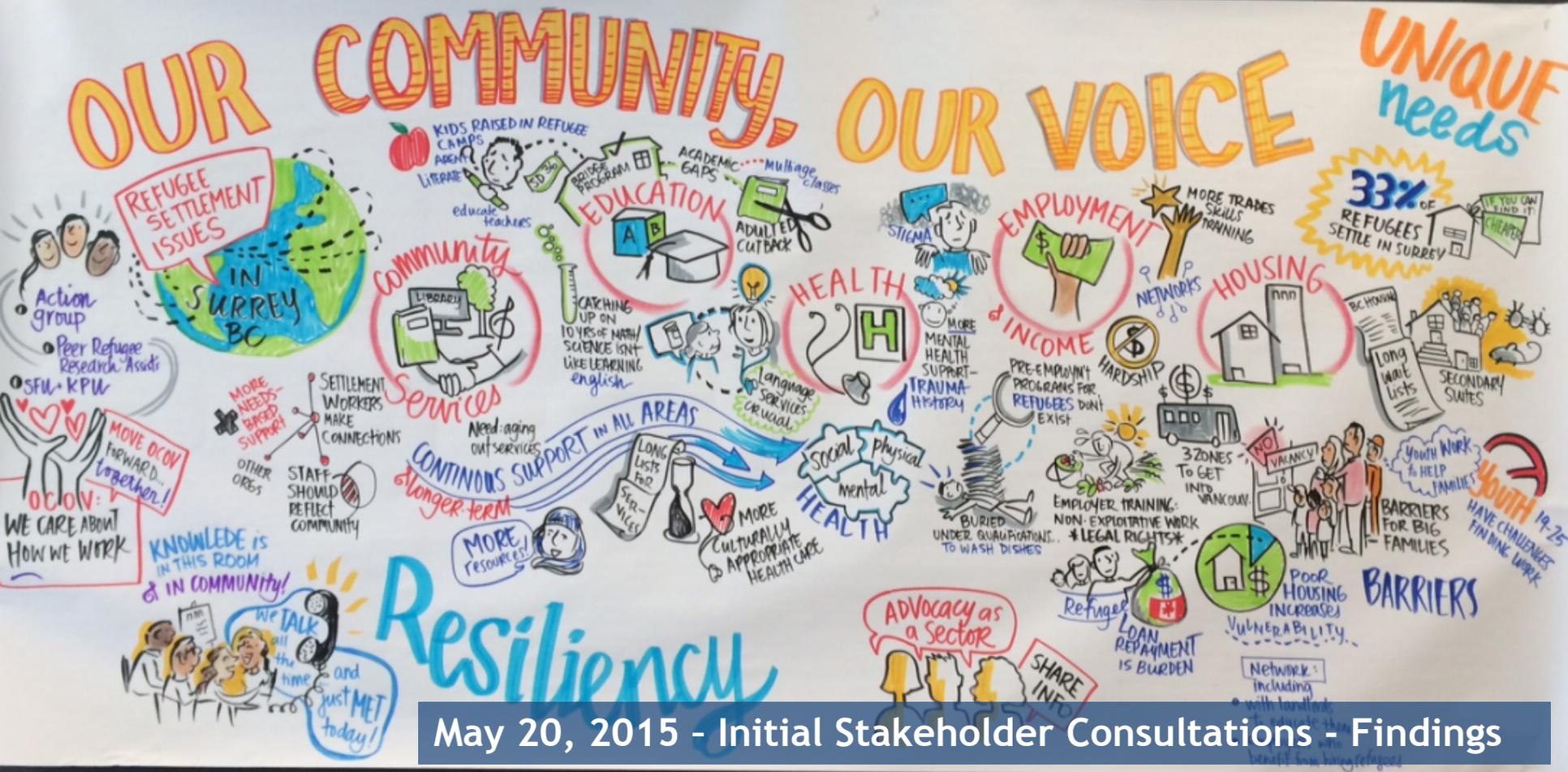
Engagement: Public Campaign



SURREY LOCAL IMMIGRATION PARTNERSHIP

POLICY: 2015- 2016

DEVELOPING 3-YEAR REFUGEE STRATEGY



May 20, 2015 - Initial Stakeholder Consultations - Findings

THE CITY: ADVOCATE

- **2009:** a Resolution to the Union of BC Municipalities
- **2014:** The City has initiated a petition to cancel outstanding GAR transportation loan debt
- **2016:** Standing Committee on Citizenship & Immigration



- **Councillor Villeneuve**
- **2008:** Cancel Refugee Transportation Loan

LEARNINGS

- Leadership
 - Councillor Villeneuve
 - City Manager
- Surrey LIP
 - Housing within the City
 - Funding



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July 20, 2016 - Surrey
Welcomes Refugees event

THANK YOU!
www.SurreyLIP.ca

Olga Shcherbyna, Surrey LIP Coordinator
oshcherbyna@surrey.ca



**SURREY
LOCAL IMMIGRATION
PARTNERSHIP**

CHALLENGES

- No decision making power
- Challenges in allocating resources
- Little engagement with senior levels of government



SURREY LIP & ITS IMPACT

- The City Role
- Better informed staff
- Community Capacity



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KEY LEARNINGS

- Senior Leadership
- Communication Materials
- City staff position
- Challenges: Leader vs. Convener roles



IMMIGRANTS & SURREY

- 41% are immigrants
- 1 in 5 speaks Punjabi

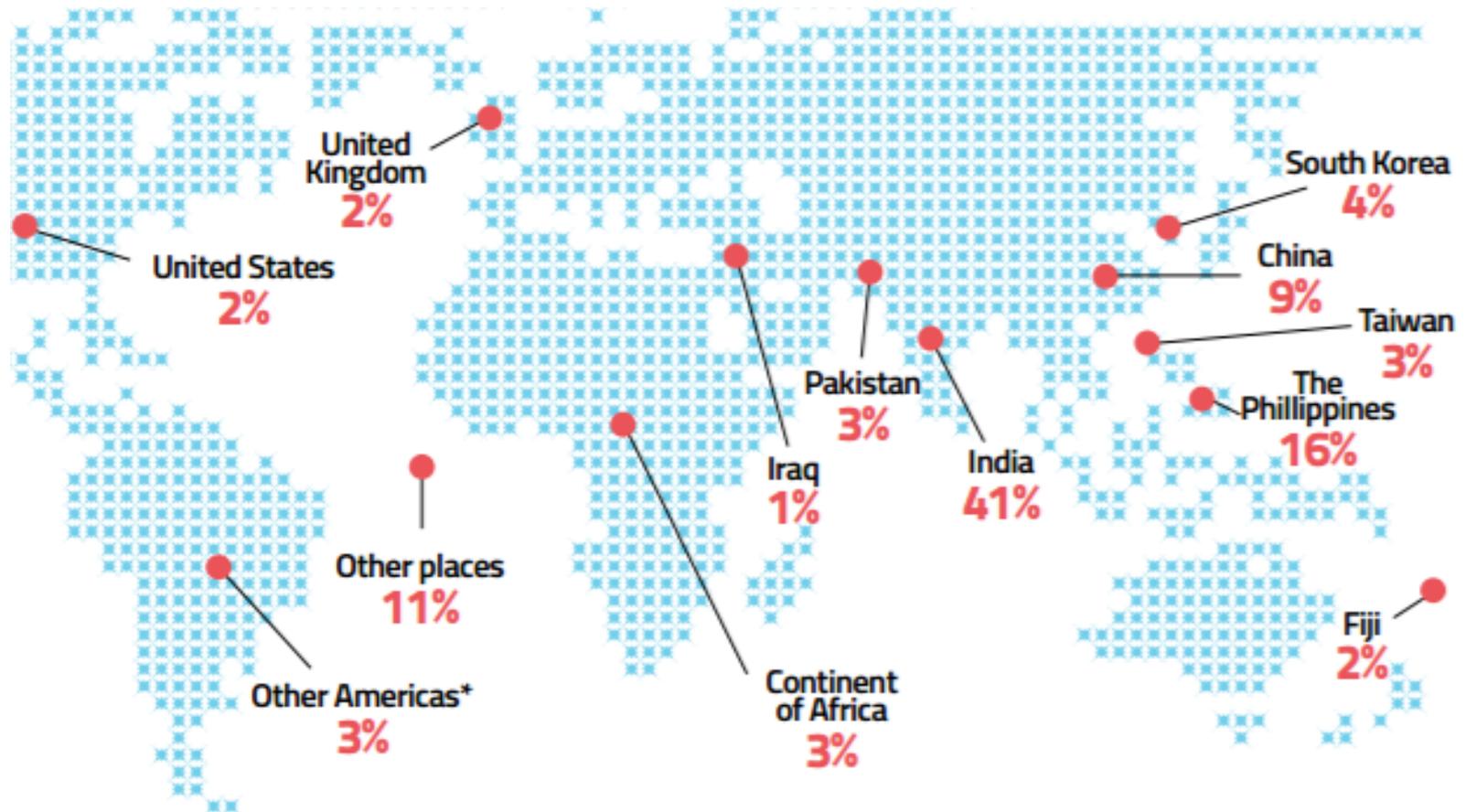


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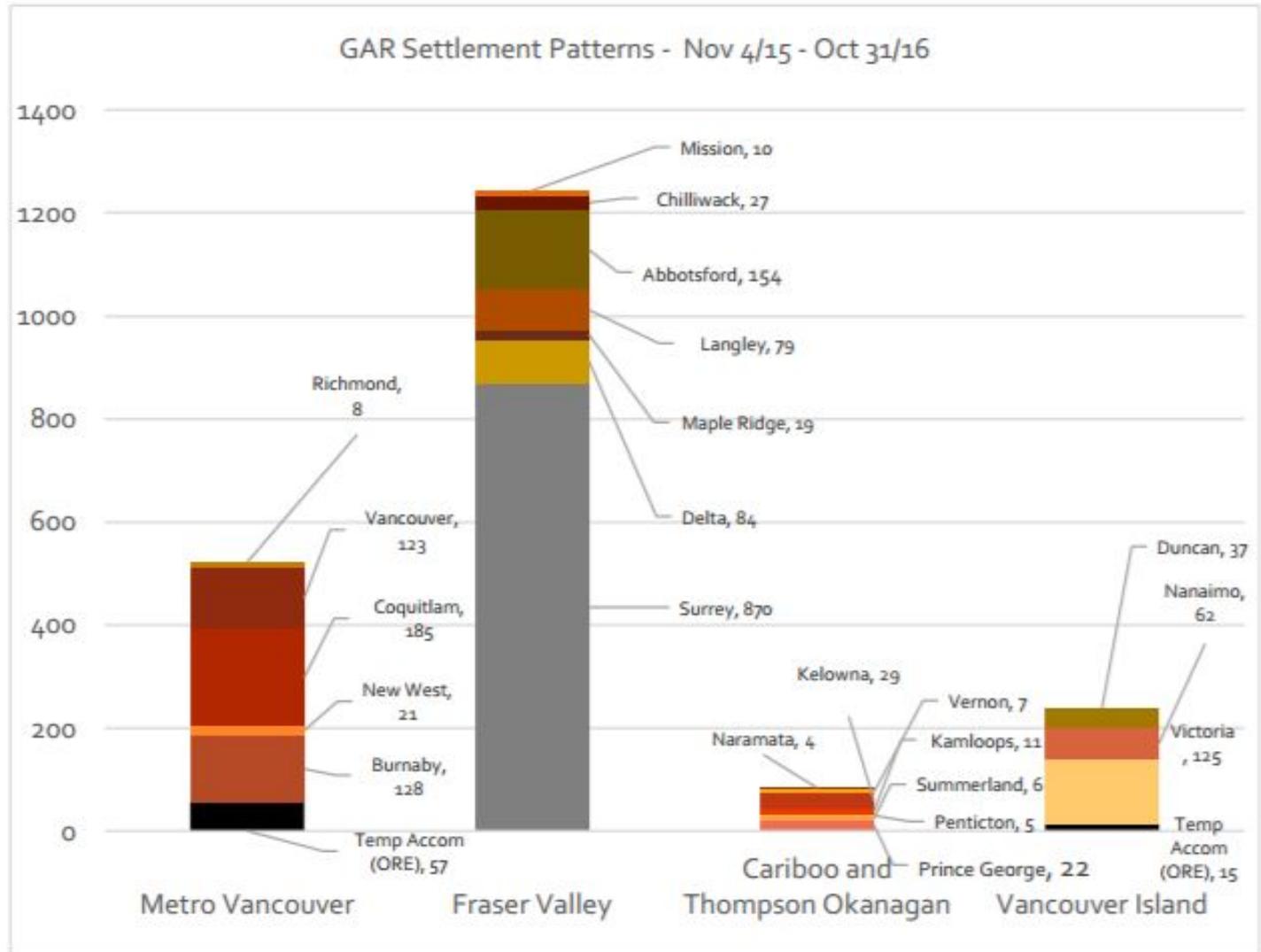


Photo source: Flickr.
Credits to [waferboard](#)

IMMIGRANTS BY COUNTRY OF ORIGIN



2016

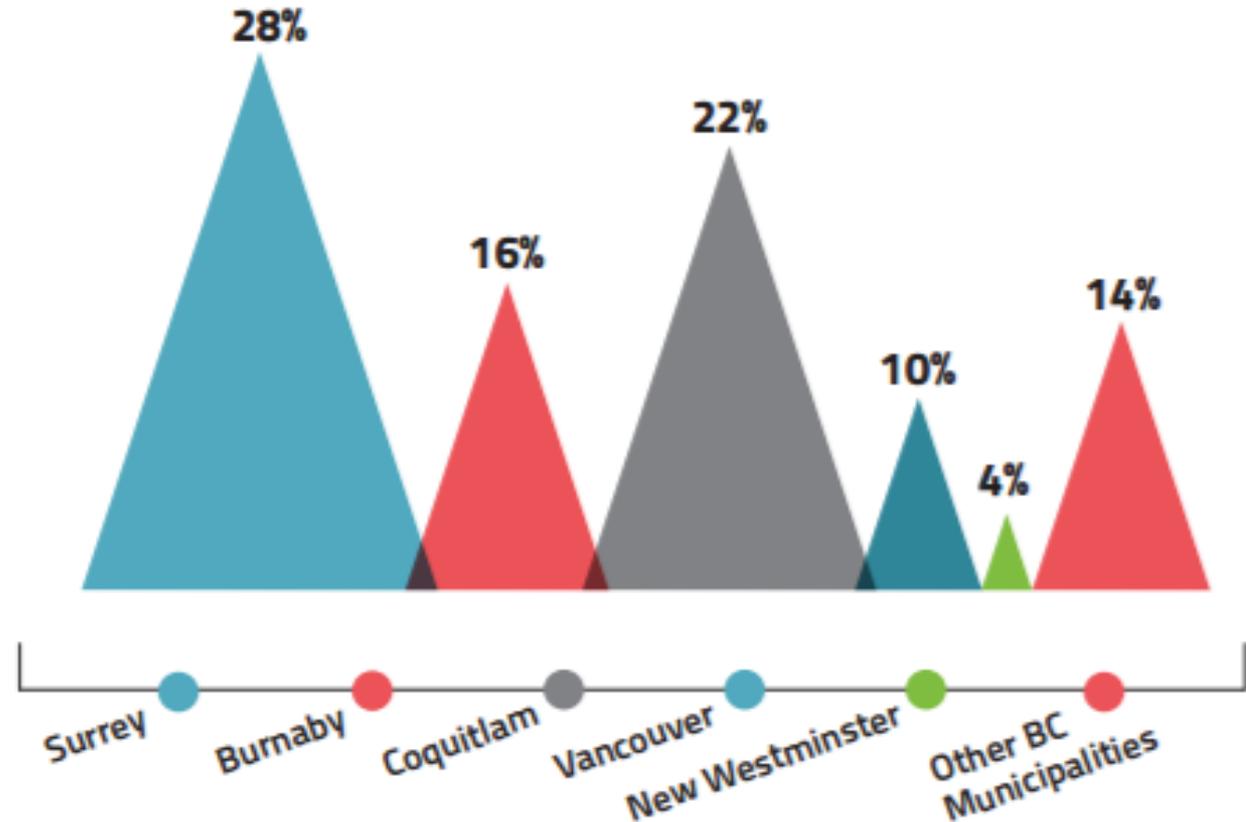


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In
previous
years ...

Government Assisted Refugees destined to B.C. by municipality, 2010 to 2013

Source: ISSofBC



Note: 6% are reported as Outside B.C.



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