

# **How Local Immigration Partnership – Municipal Relationships are Easing the Immigrant Integration and Settlement Process**

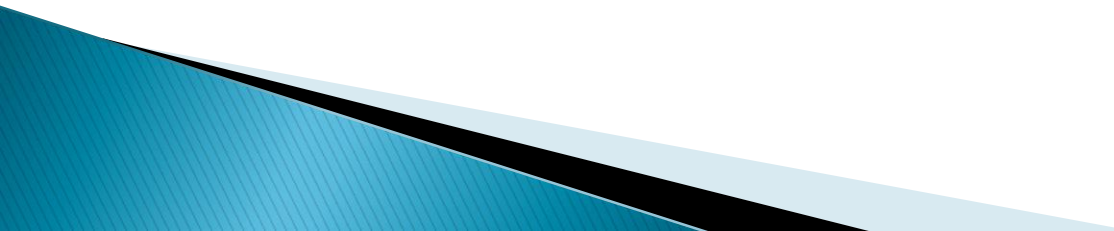
## **LIP GOVERNANCE STRUCTURE AND MUNICIPAL REPRESENTATION**



**Pathways to Prosperity 2010**



# **Progressive Intercultural Community Services Society (PICS)**

- ▶ Progressive Intercultural Community Services (PICS) Society is a registered non-profit society and has been serving the community since 1987.
  - ▶ PICS provides a broad spectrum of programs and services which includes Employment Programs, Settlement Services, Language Services, Social Programs and Housing Services.
  - ▶ Our services assist new immigrants, seniors, farm workers, women, youth and children.
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## **77 unit Guru Nanak Niwas, PICS' Independent Living facility**





## 49 Units of Assisted Living





# Seniors Day Program



# PICS Diversity Village Long Term Care Facility & Kids' Day Care





# LIP GOVERNANCE STRUCTURE AND MUNICIPAL REPRESENTATION

Delta



# MAP OF DELTA





# Delta Demographics 2011

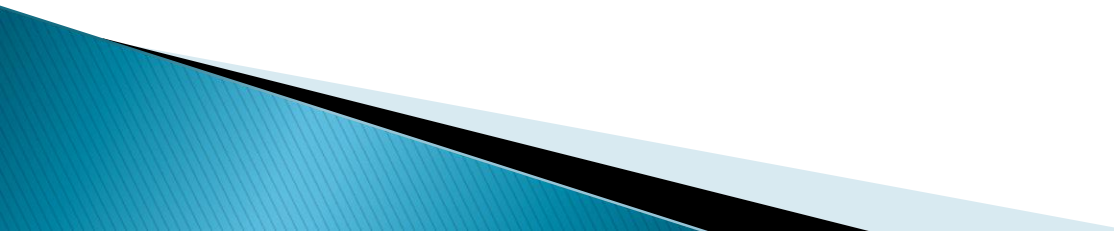
- ▶ According to the [2011 Canadian Census](#),<sup>[3]</sup> the population of Delta is 99,863, a 3.3% increase from 2006.
- ▶ Delta is a fairly diverse city with many ethnic communities .Aboriginal population mostly reside in South Delta (Tawassan & Ladner)
- ▶ Delta is located 27 kilometres (17 mi) south of Vancouver and 22 kilometres (14 mi) north of the [Canada–US border](#) at Peace Arch, Surrey.
- ▶ [North Delta](#) is also home to the [Burns Bog](#), 40 square kilometres (10,000 acres) of natural [wetlands](#) that are important for wildlife.

# LIP GOVERNANCE STRUCTURE AND MUNICIPAL REPRESENTATION

- ▶ In April 2014 PICS began the **process of connecting sectors** that are critical to the successful integration of recent immigrants.
- ▶ Began **collaboration at the community-level** aiming at the successful settlement and integration of immigrant and refugee newcomers in Delta.
- ▶ Created an **organizational structure** which includes:
  - a Council,
  - four issued based and
  - Four strategic priorities based working groups as well as
  - an Immigrant Advisory Committee.



# **LIP GOVERNANCE STRUCTURE AND MUNICIPAL REPRESENTATION**

- ▶ PICS is the lead agency of Local Immigration Partnership program.
  - ▶ The Corporation of Delta became formally involved in the DLIP program recently.
  - ▶ The Corporation of Delta hired a Social Planner recently who started working towards social welfare of Delta residents.
  - ▶ The new hired Social Planner is one of the prominent members of DLIP Partnership Council.
  - ▶ Thence the City that is now involved directly in settlement strategy of newcomers and refugees has become very supportive and contributory.
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# **LIPGOVERNANCE STRUCTURE AND MUNICIPAL REPRESENTATION**

## **CITY INVOLVEMENT WITH LIP PLANNING AND IMPLEMENTATION**

- ▶ The DLIP program has had an important impact at the municipal level
- ▶ The City Social Planner functions on Partnership Council and its working groups and committees.
- ▶ Corporation is contributing in creating a website that will connect newcomers with a “centralized point of information.
- ▶ Staying on top of things in respect to the arrival and settlement of Syrian refugees
- ▶ Creating resources and networks



# **LIP GOVERNANCE STRUCTURE AND MUNICIPAL REPRESENTATION**

- ▶ A DLIP community forum was attended by 60 representatives
- ▶ Recommendations from the Forum were shared with Delta Council members on newcomer's needs and service gaps.
- ▶ Neighborhood Guide was produced and printed under our 'Welcoming Inclusive Program' (WCP) and being revised with a grant from another source.
- ▶ Neighbourhood Guide for Delta is being linked to the Corporation's, partners' and other settlement agencies' websites.

# LIP GOVERNANCE STRUCTURE AND MUNICIPAL REPRESENTATION

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To access the reports and program updates, you can visit:

<http://pics.bc.ca/diversity/delta-local-immigration-partnership-program/>



# Prior to Arrival Education and Awareness of Available Services

Priority	Focus Of Action	Project (s)	Status By November 28, 2016	Performance Indicators of Success	Impact Indicators	How to Measure the Impact?
Prior to Arrival Education and Awareness of Available Services	Develop resources to promote Delta as a welcoming destination for immigrant and refugee newcomers	Develop and post online the Promotional Fact Sheet to be shared with service providers and clients who have been approved to immigrate to Canada	A draft of content of the fact sheet was developed. An application requesting funding to cover the costs of development of the content of the fact sheet, translations and graphic design for printing and online versions was submitted by PICS to the Delta Community Foundation. A decision will be made by the Foundation in December of this year.	<ul style="list-style-type: none"> <li>✓ Funding was obtained</li> <li>✓ Fact sheet produced</li> <li>✓ Fact sheet is available online for service providers and clients of pre-arrival services</li> </ul>	# of newcomers who became aware of Delta as a welcoming community.	Survey of pre-arrival service providers and clients

# Centralized Point of Services

Priority	Focus of Action	Project (s)	Status by November 28, 2016	Performance Indicators of Success	Impact Indicators	How to Measure the Impact
<b>Centralized Point of Services</b>	Inform and serve newcomers in one "setting"	<ul style="list-style-type: none"> <li>Welcome to Delta website</li> <li>Update of Delta Neighbourhood Guide</li> </ul>	<p>Website is in process of development</p> <p>The content of the Guide was partially updated. PICS submitted Expression of Interest to Envision Community Endowment Fund to request funding for the update. Result: The topic was not among their funding priorities.</p>	<ul style="list-style-type: none"> <li>✓ Website was developed and in use by target audiences</li> <li>✓ Guide was updated, printed and available for distribution</li> </ul>	# of newcomers increased access to information about available services in Delta.	<ul style="list-style-type: none"> <li>✓ # of website users measured using Google analytics</li> <li>✓ # of copies of the Guide that were distributed among newcomers</li> <li>✓ # of agencies that received copies of the Guide.</li> </ul>

# Jobs /Labour Market Outcomes

Priority	Focus of Action	Project	Status by November 28, 2016	Performance Indicators of Success	Impact Indicators	How to Measure the Impact
<b>Jobs /Labour Market Outcomes</b>	Connect newcomers with training and employment opportunities	Organize an Employers' Roundtable to promote their participation in the DLIP program	<p>Working group meetings held to brainstorm</p> <p>Contacts were made with the Delta Chamber of Commerce to help us to connect with employers and be able to organize the event</p>	<p>✓ Round table held</p> <p>✓ Employers decided to be involved with DLIP</p> <p>✓ New ideas generated to improve access to training and employment for newcomers in Delta</p>	# of newcomers who were hired by Delta employers	Survey of employers and newcomers



# Newcomers' Physical and Mental Health

Priority	Focus of Action	Project	Status by November 28, 2016	Performance Indicators of Success	Impact Indicators	How to Measure the Impact?
<b>Newcomers' Physical and Mental Health</b>	Improve information and access to services. Promote healthy living & prevention of chronic diseases, mental health and addictions, in children, youth, adults and seniors	Youth mental health navigator and outreach project	Potential sources of funding identified  A proposal was submitted to Pacific Blue Cross Community Connection Health Foundation (October)	<ul style="list-style-type: none"> <li>✓ Funding for the project was obtained</li> <li>✓ The youth navigator and outreach worker was hired</li> </ul>	# of newcomer youth and families that received timely mental health and addiction services in Delta.	Survey and interviews of newcomer youth and their families.