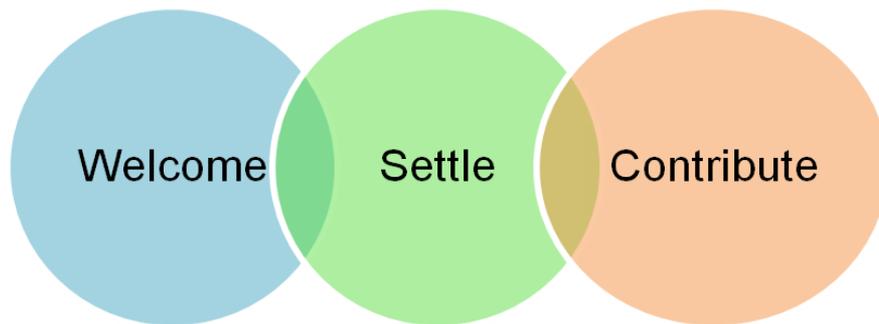


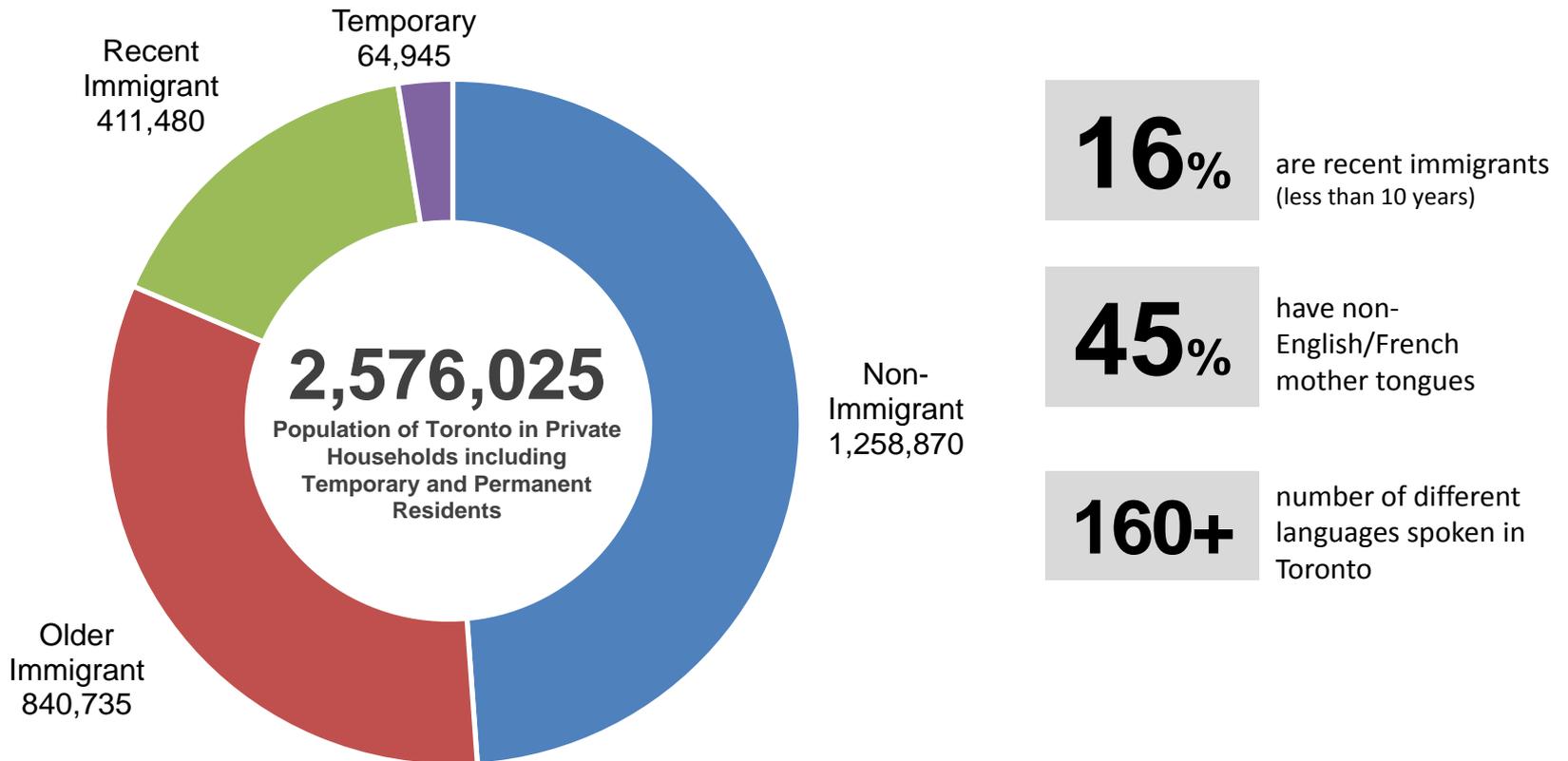


Promoting the Inclusion and Local Prosperity of Newcomers in the World's Most Diverse City: Toronto Experience



Toronto's Population

(2011 National Household Survey)



In the 2011 National Household Survey, permanent residents are counted as "immigrants"

Source: Statistics Canada 2011 National Household Survey



Barriers facing newcomers in Toronto

- Newcomers to Toronto face a number of barriers that challenge their ability to successfully settle and integrate into the social, economic and civic life of the city
- According to the Toronto Board of Trade, the estimated cost of undervaluing newcomers' qualifications and experiences to the Toronto region's economy is between \$1.5 and \$2.25 billion annually
- Newcomers continue to face multiple barriers in accessing City services



Toronto Newcomer Office

- The City of Toronto Newcomer Office (TNO) takes a leadership role in promoting the inclusion and local prosperity of newcomers in Toronto by facilitating the implementation of the Toronto Newcomer Strategy and the Toronto Refugee Resettlement Program.
- Provides management support to the Newcomer Leadership Table, and works closely with Local Immigration Partnerships, City divisions and external stakeholders.
- Funded by IRCC as city-wide LIP in Toronto



Toronto Newcomer Strategy

Vision

- All newcomers reach their full potential to thrive and contribute to their local neighbourhood, community and city, ensuring Toronto's continued success and prosperity.

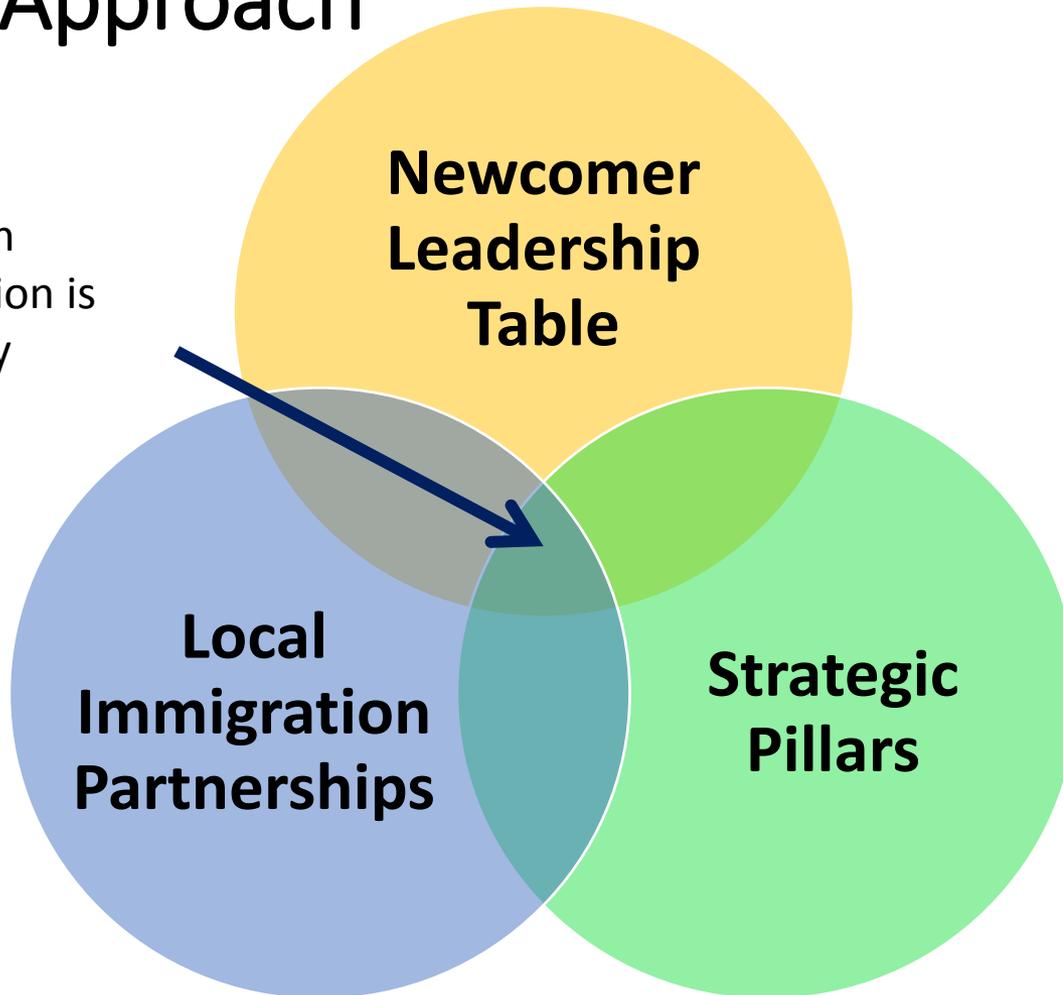
Mission

- Advance the successful settlement and integration of all newcomers to Toronto through a seamless, responsive and accountable human services system.



Strategic Approach

Collaboration and connection is supported by TNO



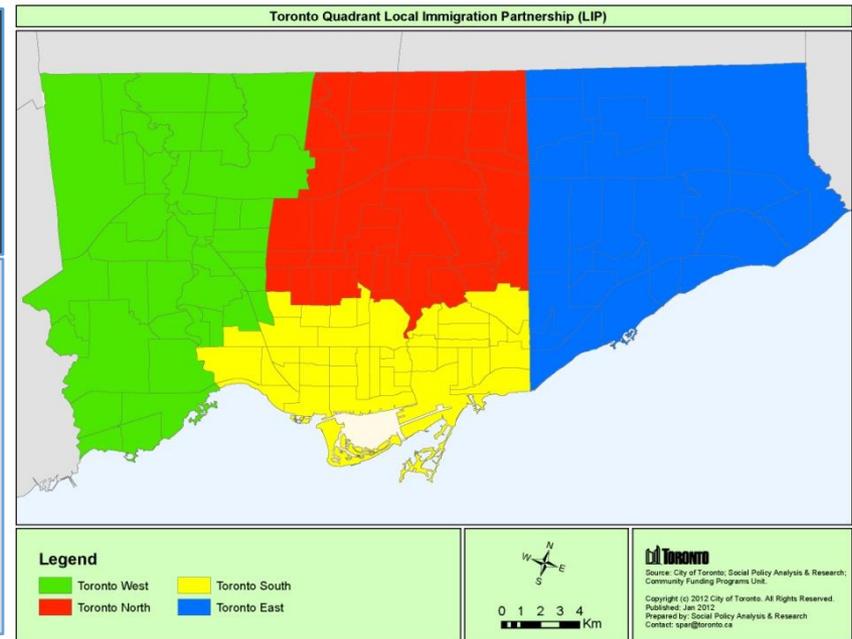
- Advancing Labour Market Outcomes
- Promoting and Supporting Good Health
- Improving Access to Municipal Supports
- Supporting Civic Engagement and Community Capacity



Local Immigration Partnerships

Community-Led Partnership Councils

- Responsive to unique geographies, demographics and communities
- Resident engagement, involvement
- Identify gaps in service and opportunities for collaboration



Strategic Pillar: Improving Access to Municipal Supports

1) Signing of the Integrating Cities Charter (2014)



Strategic Pillar: Improving Access to Municipal Supports

2) Toronto Newcomer Day



TORONTO NEWCOMER DAY

**TUESDAY, MAY 24, 2016
NATHAN PHILLIPS SQUARE
11:30 am-3:30 pm**

Welcoming and Celebrating New Torontonians

FORMAL PROGRAM
12:30-1:30 pm
Nathan Phillips Square Stage
Remarks by Mayor John Tory and
Special guest Senator Ratna Omidvar

INFORMATION FAIR
11:30 am-2:30 pm
Nathan Phillips Square

CITIZENSHIP CEREMONY
2:30-3:30 pm
Council Chamber

FUN & ENTERTAINMENT
11:30 am-3:30 pm
Food Trucks, Tours of City Hall, Newcomer Artist Showcase,
Speakers Corner Filming, Art Exhibit, Gardening and Group Activities.

**toronto.ca/newcomerday
@TONewcomer | #TONewcomerDay**





Strategic Pillar: Improving Access to Municipal Supports

3) Newcomer Services in City Facilities



NEWCOMER SERVICES

**New to Canada?
Newcomer Services Can Help You**

CONNECT, ACCESS and **FIND** housing,
employment and social services.

FOR MORE INFORMATION, VISIT
toronto.ca/newcomer





Strategic Pillar: Improving Access to Municipal Supports

Newcomer Brochure & Welcome Packages

New Immigrant
to Toronto?

Welcome!

Resources and services to
help newcomers settle in

 TORONTO Call 3-1-1



John Tory
Mayor

Dear New Torontonian:

I wanted to be among the first to say welcome to Toronto, one of the most multicultural urban areas in the world. We have been eagerly awaiting your arrival and are happy that you will call Toronto your new home.

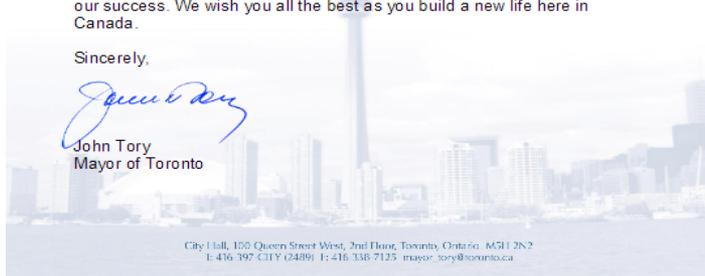
Every year Toronto welcomes thousands of people like you from around the world. The diverse cultures and communities of our residents have helped create Toronto's identity as a vibrant global city. We are very proud of this diversity and see it as one of our greatest strengths.

As a new Torontonian you will have access to services and resources to help make your transition easier. Some of these key services are outlined in this *Welcome Package*. Take some time to familiarize yourself with what is offered, and remember that many of these services are available without charge. Make use of them, they are designed to help you.

As mayor, I am proud of how our city and country has opened our arms to welcome you as our new residents. We strongly feel that your success is our success. We wish you all the best as you build a new life here in Canada.

Sincerely,

John Tory
Mayor of Toronto





Engaging the Municipal Structure

- Municipalities have a significant role in newcomer settlement and integration
- The Toronto Newcomer Office partners with City Divisions and Agencies in different ways at both a strategic and an operational level
- TNO able to leverage its municipal positioning to develop a strong network of partners at the municipal, provincial, federal and community level.



Looking to the Future

- Cities across Canada are developing strategies and investing resources to attract newcomers to help them integrate faster and better
- Refugee Resettlement Program
- More than 5,000 Syrian newcomers have arrived in Toronto since November 2015
- Toronto Integrating Cities Action Plan



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toronto.ca/newcomer | toronto.ca/refugees