

# Pathways to Prosperity 2015 National Conference

**New Approaches to Specialized Services  
The Alberta Perspective**

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# Settlement Outcomes Survey

# Settlement Outcomes Survey

- National and Alberta Settlement Outcomes Survey
- Have similar goals and close alignment
- Have similar successes and challenges

# Survey Results – Key Measures

Key Measures	
<b>Alberta Settlement Outcomes Survey</b>	National Settlement Outcomes Survey: AB
<b>Experience with Settlement Services in AB</b> <b>Information Needs and Access</b>	Service Awareness & Accessibility Rights and Responsibilities
<b>Attachment to Alberta and Canada</b>	Settlement Satisfaction & Attachment
<b>Economic Integration and Outcomes</b>	Credential Recognition/Employment Fit
<b>Social Integration and Outcomes</b>	Social Connection
<b>Well-being and Life Satisfaction</b>	Life Essentials
<b>English Language Assessment and Instruction was a measure within Experience with Settlement Services in AB</b>	Ease with Official Languages

# Survey Results - Successes

Successes	
<b>Alberta Settlement Outcomes Survey</b>	National Settlement Outcomes Survey: AB
<b>Experience with Settlement Services in AB</b>	Service Awareness & Accessibility (for those in the labour force)
<b>Attachment to Alberta and Canada</b>	Settlement Satisfaction & Attachment
<b>Well-being and Life Satisfaction</b>	Life Essentials
<b>Social Integration and Outcomes</b>	

# Survey Results - Challenges

Challenges	
<b>Alberta Settlement Outcomes Survey</b>	National Settlement Outcomes Survey: AB
<b>Information Needs and Access</b>	Service Awareness & Accessibility (for those not in the labour force)
<b>Economic Integration and Outcomes</b>  <b>Lack of connections/networks to aid in finding employment noted under Economic Integration and Outcomes</b>	Employment Fit/Credential Recognition
	Social Connections
	Ease with Official Languages (those not in the labour force)

# Immigration System

# Changing Immigration System

- Changing landscape
- Growth in number
- Diversity of Immigrants



# Changing Immigration System

- Shifts in settlement policies and programs
- Support for successful settlement
- Examine programs and services
- Conduct research and evaluation

# New Approaches

# New Approaches

- Flexible and responsive
- Targeted
- Accessible
- Innovative

# Highlights: Programs and Services

# Highlights

- Multicultural Training
  - Edmonton, Calgary
  - Children and Family Services
  - Foundational Training

# Highlights

- Break the Wall
  - Learning English with CBC
  - Supports for both learners and teachers
  - News stories
  - Engage in social conversations

# Highlights

- Refugees
  - Refugee Resettlement Initiative Grant
  - Six Funding Streams
  - \$1M

<http://work.alberta.ca/Immigration/refugees.html>

# Highlights

- Seniors
  - Community engagement
- Parents/Youth
  - Interaction between parents and youth



# Highlights:

- Youth
  - Amazing Race – WIC initiative
- Women
  - ESL Literacy Programming

# QUESTIONS





**THANK YOU**

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