



Creating a welcoming community. << Together. >>



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Role of Internal Performance Assessment and Research

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Measure Partnerships for Impact

Evaluation of a collaborative's work is twofold:

1. Measuring the change in indicators over time to see improvements towards the impact goal
2. Measuring how well the collaborative works – taking a pulse on the health of the collaborative

Measure Partnerships for Impact

“Measuring Partnerships should lead to insights and learning and should boost partners ability to make informed judgments as the initiative is implemented.”

– Preskill H., Parkhurst M., Splansky Juster J., 2014. *Guide to Evaluating Collective Impact Part One (pg 11)*. Collective Impact Forum, FSG.

Why Measure your Collaborative?

Measuring:

- gives the partnership/collaborative a basis for Continuous Learning and Growth
- identifies strengths and opportunities within the collaborative
- gives you data about the collaborative
- gives you more to your “story” when reaching out to broad stakeholders

Illustrating and Measuring Collaboration

Assessing the partnership

- assessing the health of the partnership is as vital as assessing where you are in terms of your results
- your collaboration is only as strong as the commitment you have from each individual organization

Measuring our partnerships shifts us...

- Moving from prove to improve
- To believing that group measurement has wide-reaching value
- To using current partnership data to help us achieve long term impact goals
- To help us understand, enhance and fund our collaborative
- To using an intentional process of analyzing and using data to make decisions, improvements.

Central Planning Table

- Comprise of 24 voting representatives from a diverse range of sectors, 6 non-voting members: project funders and ex-officios
- Provides strategic guidance, expertise, leadership and overall project oversight

Sector	CPT Members
Funders	Citizenship & Immigration Canada, Ontario Trillium Foundation, United Way of Peel Region, Ministry of Citizenship, Immigration and International Trade
Collaborative	Regional Diversity Roundtable, Social Planning Council of Peel
Settlement	Punjabi Community Health Services, Newcomer Centre of Peel, COSTI Immigrant Services, Peel Multicultural Council
Education	Peel District School Board, Dufferin-Peel Catholic District School Board, French Catholic District School Board, Sheridan College
Health	Trillium Health Partners, Mississauga Halton LHIN, Central West LHIN
Government	Regional Municipality of Peel, City of Mississauga, City of Brampton, Town of Caledon
Employment	The Brampton Board Of Trade, Peel-Halton Workforce Development Group, ACCES Employment

How does PNSG Assess its partnership

1. Partnership-Self Assessment Tool

To capture member's perceptions around gaps and assets in the collaborative

2. Secondary Partnership-Self Assessment Tool

- To capture the value add the LIP has on 'secondary' partner
- Gaining a better understanding of newcomers
- Leveraging PNSG's work

Examples of the bold data acquired through an assessment....

Assets	<p>Many collective partners said that synergies were working well to identify new and creative ways to solve problems and that by working together, the collective has the ability to understand the issues.</p>	<p>Collective partners stated that they have developed a common vision or goal and that it aligns well with identified community priorities and needs.</p>	<p>Participants did score 'excellent' or 'very good' most of the time for the collaborative's ability to foster respect, trust, inclusiveness, and openness in the partnership.</p>	<p>82% Collective partners said meetings are well attended and run effectively and efficiently.</p>
Areas for Improvement	<p>The lowest scoring question was around the collaborative's ability to carry out comprehensive activities in order to work toward the collaboration's goals and mandate.</p>	<p>Participants generally expressed that they did not know where the collaborative was at in terms of resolving conflict with partners .</p>	<p>Participants still feel that the collaborative does not have connections to political decision-makers, government agencies, other organizations/ groups.</p>	<p>31% of partners report that by belonging to the partnership collaborative they identify and implement new strategies or activities to address gaps or duplication</p>

Ripple Effect of the LIP

- Contribution analysis vs. causality
- Degree of influence
- Effect of LIP at partners' tables

Increase in Adapted Service Delivery by Non-Settlement Institutions

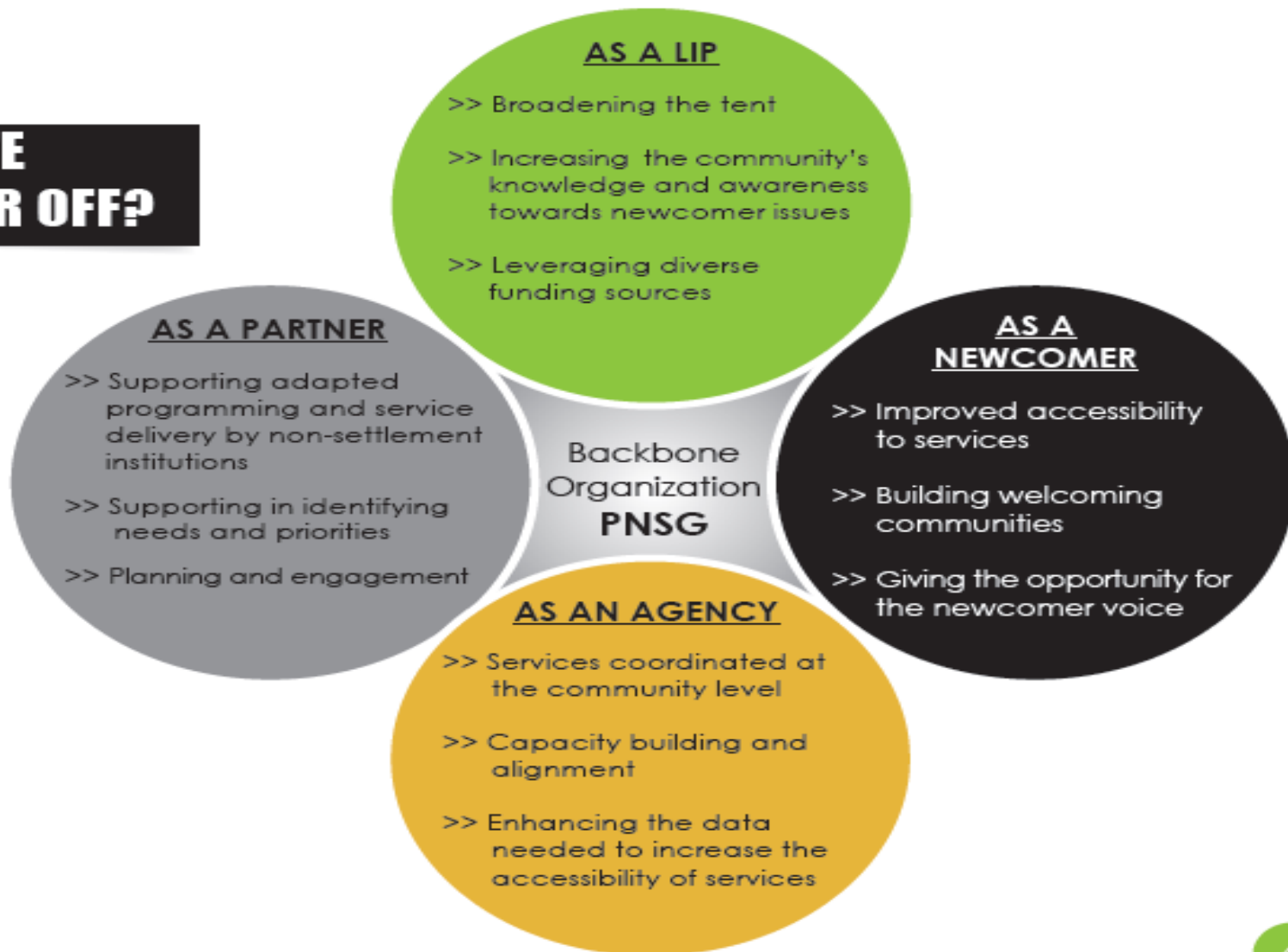
- Disaggregated Data
- Newcomer Specific Data
- Service Accessibility

Increase in success rates for employment programs

- Survey to employers and newcomer employees
- Soft-skills identified as major theme
- Further research around soft-skills as an employment standard

Are we better off?

ARE WE BETTER OFF?



Moving Forward

- Begin conversations with other LIPs around common indicator
- Funders and partners continue leveraging LIP knowledge and expertise
- Continue finding ways to gauge resident impact (via population level results & indicators)

Thank you

Funders and Partners:



Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada

