

# GOING THE DISTANCE

Integrating Technology into Settlement Programs

# ISANS Online & IT Delivery Goals:

To integrate the appropriate use of technology into effective service delivery for newcomers that supports convenience, high quality learning and customization to clients.

To use appropriate technology to maximize access and minimize barriers to ISANS programs and services for all newcomers.

# A reminder...

Don't let the technology become the conversation

# Audio recording devices

- Labour Market Language classes
- English in the Workplace onsite classes

## iPads

- in literacy class for special needs clients
- apps for literacy

# E-recruitment

- Skills Match

# Social Media

- Promotion of workshops, training, events
- Supporting networks

# Web Conferencing

- Employment Counselling
- Business Counselling
- Mentoring
- Practice Interview Program
- HR interviews
- English in the Workplace
- Workplace culture workshops
- Supplement LINC Home Study
- Oral communication component within online courses

# Live Streaming

- IMG Clinical Skills Review Program
- Focus Groups
- Business Series
- Staff meetings
- Employer Advisory Council meetings
- Onsite Recruitment Information Sessions

# Online

- Orientation
- Skill development courses
  - Employment
  - Communication
  - Business



# Online

## Online communities:

- International Medical Graduates
- International Pharmacy Graduates
- Internationally Educated Engineers
- Community of practice for online facilitators

# Settlement Online in Canada

Opportunities for settlement organizations across Canada to deliver post-arrival communication and pre-employment training to immigrants who are in their communities.



Arrive prepared.

- Needs assessments, referrals and information/ orientation
- Job search, job readiness and job retention are at the core of SOPA's 5 facilitated and self directed courses.