

# Canadian Orientation Abroad

A Pre-departure orientation Project implemented by the  
**International Organization for Migration**



OIM • IOM



COA • OCE



*Pathways to Prosperity 2014 National Conference*



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# The International Organization for Migration (IOM)

IOM is an Inter-Governmental Organization (IGO) with **155** member states. A further 11 states hold observer status, as do numerous international (38) and non-governmental (53) organizations.

## IOM's Global Footprint

- ✓ 470 field locations in over 100 countries.
- ✓ Unmatched deployment capacity for flexible and mobile activities.
- ✓ Established partnerships with local stakeholders and hosts countries.
- ✓ Staff with field expertise and thorough understanding of migrants' needs.
- ✓ Cost-effectiveness through projectization (costs-sharing).



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# The International Organization for Migration (IOM)

IOM supports **Citizenship and Immigration Canada (CIC)**:

- ✓ Resettlement Assistance
- ✓ Health Assessment
- ✓ **Pre-departure Orientation**
- ✓ Visa Application Services

Other **Federal Agencies and Departments**:

- ✓ Employment and Social Development Canada (ESDC)
- ✓ Canadian Border Services Agency (CBSA)
- ✓ Department of Foreign Affairs, Trade and Development (DFATD)

And Canadian **Provinces and Territories** for:

- ✓ Documents integrity and verification services
- ✓ Seasonal and Temporary Migrant Training



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# The International Organization for Migration (IOM)

IOM has provided migrant training for over 60 years. Every year, **40,000** migrants receive IOM's support

- ✓ **Canadian Orientation Abroad (15 sites; 13 000)**
- ✓ United States Cultural Orientation (21 sites; 18 000)
- ✓ Australian Cultural Orientation (21 sites; 4 000)
- ✓ Norwegian Cultural Orientation (5 sites; 650)
- ✓ UK Cultural Orientation (5 sites; 600)
- ✓ Other programs (Netherlands, Finland, Germany, Japan, etc.)

For a total of **55 Migrant Training Programs and Activities** in 2013



# Canadian Orientation Abroad

Over **180,000** refugees and immigrants served since 1998.

Fiscal Year	Number of Participants Trained	Refugees		Skilled Workers		Family Class		Live-in Caregivers	
		Number of Participants	%	Number of Participants	%	Number of Participants	%	Number of Participants	%
1998-99	773	773	100%	-	0%	-	0%	-	0%
1999-00	8,222	8,222	100%	-	0%	-	0%	-	0%
2000-01	4,949	4,949	100%	-	0%	-	0%	-	0%
2001-02	7,432	3,759	51%	1,712	23%	1,961	26%	-	0%
2002-03	9,582	2,630	27%	4,121	43%	2,377	25%	454	5%
2003-04	12,681	3,591	28%	3,808	30%	3,911	31%	1,371	11%
2004-05	11,906	4,774	40%	4,856	41%	n/a	n/a	2,276	19%
2005-06	13,116	2,912	22%	6,220	47%	2,262	17%	1,722	13%
2006-07	13,831	3,625	26%	4,651	34%	2,528	18%	3,027	22%
2007-08	14,629	4,374	30%	4,799	33%	2,452	17%	3,004	21%
2008-09	13,225	5,295	40%	4,600	35%	2,241	17%	1,089	8%
2009-10	13,800	5,558	40%	5,126	37%	2,052	15%	1,064	8%
2010-11	13,104	6,415	49%	3,954	30%	1,524	12%	1,211	9%
2011-12	13,945	6,801	49%	4,072	29%	1,895	14%	1,177	8%
2012-13	11,261	4,650	41%	3,943	35%	1,889	17%	779	7%
2013-14	11,981	7,432	62%	2,636	22%	1,424	12%	489	4%
<b>TOTAL</b>	<b>174,437</b>	<b>75,760</b>	<b>44%</b>	<b>54,498</b>	<b>31%</b>	<b>26,516</b>	<b>15%</b>	<b>17,663</b>	<b>10%</b>



# Canadian Orientation Abroad

17 permanent sites active in 30 to 40 locations every year.

## Asia

- ✓ Malaysia
- ✓ Nepal (2)
- ✓ Pakistan (4)
- ✓ Philippines
- ✓ Sri Lanka

## Africa

- ✓ Ethiopia
- ✓ Ghana (RS)
- ✓ Kenya (RS)
- ✓ Sudan

## Europe

- ✓ Russia (RS)

## Middle East

- ✓ Egypt
- ✓ Jordan
- ✓ Lebanon (2)
- ✓ Turkey

## North America

- ✓ Canada

## South America

- ✓ Colombia
- ✓ Ecuador

## Mobile sessions in 2013:

- ✓ Burundi, Cameroon, Congo, DRC, Eritrea, Liberia, Malawi, Mozambique, Niger, Nigeria, South Africa, Tajikistan, Uganda, Venezuela and Zambia.



# Canadian Orientation Abroad

## COA ORIENTATION FORMAT

### Refugees

- ✓ 3-days
- ✓ Mother tongue
- ✓ Targeted Curriculum
  - ✓ Workbook
- ✓ Youth Programming
- ✓ Mobile Orientation
- ✓ Urban and Camp-based

≈ 40%

### FSWs, PNs, FCs

- ✓ 1-day
- ✓ English or French
- ✓ Targeted Curriculum
- ✓ Self-learning tools
- ✓ Self-registration

≈ 50%

### Caregivers in Canada

- ✓ 1-day
- ✓ English or French
- ✓ Targeted Curriculum
- ✓ Self-registration

≈ 10%



# Canadian Orientation Abroad

## Partners in Canada



Canadian Immigrant Integration Program (CIIP)



YMCA of Greater Toronto

## COA Working Group on Orientation to Refugees

Refugee Sponsorship Training Program (RSTP)

Immigrant Service Society of British-Columbia (ISSofBC)

Calgary Catholic Immigration Society (CCIS)

COSTI Immigrant Services

Solidarité ethnique de la Yamaska (SERY)

Immigrant Settlement and Integration Services (ISIS)

Manitoba Interfaith Immigration Council (MIIC)

YMCA Client Support Services Program





# Canadian Orientation Abroad

## OUTCOMES

- Adjusting strategies prior to departure (75%)
- Adjusting expectations (75%)
- Feeling prepared for the move (93%)
- Knowing what to do upon arrival (77%)
- Accessing settlement services upon arrival (82%)
- Easing initial settlement (84%)



# Canadian Orientation Abroad

## CHALLENGES

Providing **relevant, accurate, consistent,** and **timely** information to help newcomers make informed settlement decisions.

### Increased Outreach

- Be proactive in determining where PDO is offered
- Better promote services where they are available

### Needs Assessments

- Refugees: Information on destinations
- Immigrants: Employment preparation

### Post-arrival connections

- Find Gateway Organizations
- Build on the experience of the Settlement Sector



# Canadian Orientation Abroad

## UPCOMING CHANGES

- Express Entry in January 2015
- iCARE and client tracking in April 2015
- New partnerships & Pilots
- Increased role for PTs?



# Canadian Orientation Abroad

THANK YOU!

Visit our new website: [www.coa-oce.ca](http://www.coa-oce.ca)



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