

Strategic Priorities & Key Issues	Goals (Proposed)	Proposed Actions	Programs or Partners Involved (proposed)	Timelines (2021- 2025)	Measures
 Immigrant Labour Market Integration Barriers faced by newcomers: Difference in job search process in Canada vs. countries of origin Language barriers Lack of credential recognition Lack of Canadian experience 	 Immigrant job seekers & service providers increase their awareness of existing labour market services & supports. More opportunities to support newcomers to obtain meaningful employment through mentorship & networking 	Provide training on resource navigation for service providers and connect service providers? Collaborate with partners to support the organization of a forum for immigrant job seekers	WorkBC Microfinancing/ loan programs, such as Vancity & Windmill Settlement organizations Provincial employment programs Career Paths providers (Douglas College, ISSofBC, MOSAIC) Self-employment programs/ resources (SUCCESS, ISSofBC, BDC, Small Business BC) Libraries Mentorship programs (IECBC) Tri-Cities Chamber of Commerce Local municipalities	2021/2022 Annually	 Unemployment rate of recent immigrants vs. Canadian-born Wage gap
 Barriers faced by employers: Challenges with recruitment of diverse/ multilingual candidates Integration of staff from diverse backgrounds Lack of capacity to research & implement inclusive HR practices Lack of funding to implement inclusive practices Issues around cultural differences once newcomers are hired 	 Employers are able to access resources to connect them with newcomer talent. Employers increase their capacity to develop and implement inclusive workplace policies and practices to support the retention and recruitment of newcomer talent. Stronger partnerships with organizations that represent businesses, such as the Tri-Cities Chamber of Commerce 	In collaboration with partners, TCLIP to coordinate the Diversity in Leadership project to engage businesses/ organizations around strengthening capacity in inclusive policies and practices. Workplace Inclusion Charter that sets out organizations' commitments around implementing inclusive policies & practices & development of supporting resources	Tri-Cities Chamber of Commerce Local municipalities Local businesses Equity, Diversity & Inclusion workshop facilitators & mentors	April 2021- March 2024	Project specific measures: # of organizations/ businesses engaged per year (determine change per year) # of commitments implemented per organization per year Feedback on organizational changes implemented Feedback on supports received vs. needed Recommendations to others (behaviour) Pre & post survey Length of employment,



					Race-based data (length of time at entry level job)* dependent on organizational capacity
		As part of the Anti-Racism (JEDI) conference, TCLIP to identify 4-5 workshops to support organizations in developing inclusive policies & practices	Tri-Cities Chamber of Commerce Local municipalities Equity, Diversity & Inclusion workshop facilitators	May 2021	# of organizations engaged Behavioural application of learning (feedback) Recommend to others (behavior) % of respondents with deeper understanding of EDI principles # of organizations who participate in other EDI events
Access to & Navigation of Community Services & Information Barriers faced by newcomers: • Do not know where to find information about various settlement topics • Availability of language support when accessing government services (particularly in French- an	 More newcomers are aware of community services and are able to access needed services in a timely way Stronger collaborations between service providers in supporting clients to navigate Canadian systems 	Collaborate with partners on using communication platforms to share information (including printed materials/ advertising in public spaces) Develop a robust communication plan that engages community leaders and stakeholders to share information on community resources		Ongoing	Reach/ scope of communication materials - TCLIP website measures - E-newsletter measures - Social media measures # of partners' services/programs featured in e-newsletter and social media posts
 official language of Canada) Lack of digital literacy skills or hardware necessary to participate in virtual services Eligibility requirements 		Identify tools and resources to support service providers to learn about existing services and resources	New to BC service listing Arrival Advisor app/ BC 211 Pathways		



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Available & affordable child		A referral system among service		2022/2023	
care		providers to make it easier for			
Affordable housing needs		newcomers to connect with the			
Navigating complex		services they need			
healthcare system (lack of					
family doctors & culturally		Connect with local volunteer to	Library Champions program	2023- 2025	
appropriate mental health		act as host/ buddy system to help	Parent Ambassador program		
supports)		navigate community resources	Settlement agency volunteer		
			programs		
			Community Volunteer		
			Connections		
		Organize a Tri-City wide forum			
		around navigating complex	Settlement Agency Partners	2022- 2025	
		systems, such as	BC Housing		
		Digital literacy resources	Tri-Cities Literacy Committee		
		Contact centre for newcomers to	Healthlink BC		
		receive assistance	Pathways/ FNW Divisision		
		Housing needs	BC 211		
		Finding a GP, understanding			
		health care system and mental			
		health supports			
Social Inclusion & Civic Inc	ncreased visible practices by	Collaborate with partners on	Settlement agencies		
Engagement of Immigrants col	ommunity organizations and	strategies to engage newcomers	Vancity		
Issues/barriers identified: sta	takeholders which demonstrate	and immigrants in community	Douglas College		
Need for social connections en	ngagement and participation of	events, including:	City of Coquitlam phone buddy		
within the community div	iverse voices.	- Identifying opportunities	program		
Lack of knowledge on city		for diverse groups to co-	SHARE		
bylaws and ways to engage		design community events	School District		
with government		 Opportunities to amplify 	Tri-Cities Literacy Committee-		
Lack of Inclusion and		diverse voices within the	Adult Literacy WG		
representation in leadership		community			
Addressing racism/ systemic		 Identify indicators to 			
racism		measure participation			
		rates of newcomers &			
		immigrants			



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 Promoting tolerance & 	Increased deliberate practices in	Share promising practices on	Municipalities		
understanding	community events, organizations	engaging diverse cultures and	Welcome to Coquitlam event		
 Indigenous-newcomer 	(profit, not for profit, and	backgrounds	Equity, Diversity & Inclusion		
relationships	government) which promotes		Roundtable (City of PoCo)		
'	mutual understanding and	Support partners in implementing	City of Coquitlam Multiculturalism		
	learning of diverse cultural	identified practices	Advisory Committee		
	perspectives.	processor			
	perspectives:				
	Increased community members'	Collaborate with partners on	Settlement Agencies		
	understandings of Indigenous	strategies to support newcomer	Tri-Cities Literacy Committee-		
	cultural perspectives with an	and immigrant awareness of	Adult Literacy WG		
	emphasis on newcomers and	Indigenous history and cultural	Addit Literacy WG		
	· ·	perspectives, such as:			
	immigrant awareness.	- Dialogues with Indigenous			
		speakers/ facilitators/			
		leaders			
		- Promote Indigenous-led			
		community events to			
		newcomers/ immigrants			
		- Developing tools/			
		resources to include in			
		LINC curriculum			
	Increased visible	Develop initiatives with partners	Province of BC	Annually	
	efforts/projects by	to create safer spaces to discuss	Libraries		
	community members,	racism and discrimination,	Police		
	government, non-profit, and	including developing tools and	Resilience BC Networks		
	profit and other stakeholders	initiatives that support equity,	City of PoCo EDI Roundtable		
	that promote diversity,	diversity and inclusion	Coq Public Library Anti-Racism		
	address racism and	JEDI Anti-Racism initiative	Speaker Series (Fall 2021)		
	discrimination.	Resilience BC spoke	,		
	3.33	Diversity in Books Book			
		Club			
		Read in Colour Initiative			
		Tri-Cities Food & Diversity			
		Stories			



	Nice to Meet You Project			
 Increased diversity of participation in leadership positions of organizations (government, profit, and non- profit) in the Tri-Cities area. 	Collaborate with partners in coordinating the Diversity in Leadership project to increase diversity in community leadership roles	Vantage Point Municipalities Settlement agencies Community service organizations	2021-2024	Project specific measures: # of participants from diverse backgrounds # of diverse candidates in leadership roles per year # of local leadership opportunities shared # of networking/ connection opportunities between organizational leaders and candidates