

Measuring LIP Progress: London and Middlesex Local Immigration Partnership

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with

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Background

- 2010 Survey: audit of services and supports for immigrants in London and Middlesex, barriers to service access and service delivery gaps, promising practices
- Ongoing evaluation of the LMLIP: activities and output, event evaluations (e.g., community forums), quantification of in-kind contributions from partners

Why We Chose to Evaluate the Work of the LMLIP in 2013

- End of 3 year strategic plan (2010-2013): Repeat audit of services and supports for immigrants in London and Middlesex, and assess perceptions of the LMLIP by organizations in the community
- Developing new 3 year strategic plan (2013-2016): Assists in determining new or continuing priorities, suggests what may need more focus, helps identify gaps and opportunities
- Publishing results helps to support accountability to the community

Key Features of Methodology

- Online survey developed by an LMLIP advisory committee and researchers from the P2P
- Survey administered in June – September 2013
- Organizations within London and Middlesex contacted and asked to have a representative complete the survey on behalf of the organization – one set of responses per organization
- Also advertised on the London immigration portal, with the link to the survey provided
- 69 organizations completed the survey

Range of Organizations Completed the Survey

Examples

ACFO de London-Sarnia

Canadian Cancer Society

Canadian Iraqi House

City of London: 4 departments

College Boreal

Goodwill Industries

Korean Society of London

London Health Sciences Centre

London Cross Cultural Learner
Centre

Middlesex County Social
Services

Regional HIV/AIDS Connection

Somali Association of London

South London Neighbourhood
Resource Centre

Thames Valley District School
Board

WIL Employment Connections

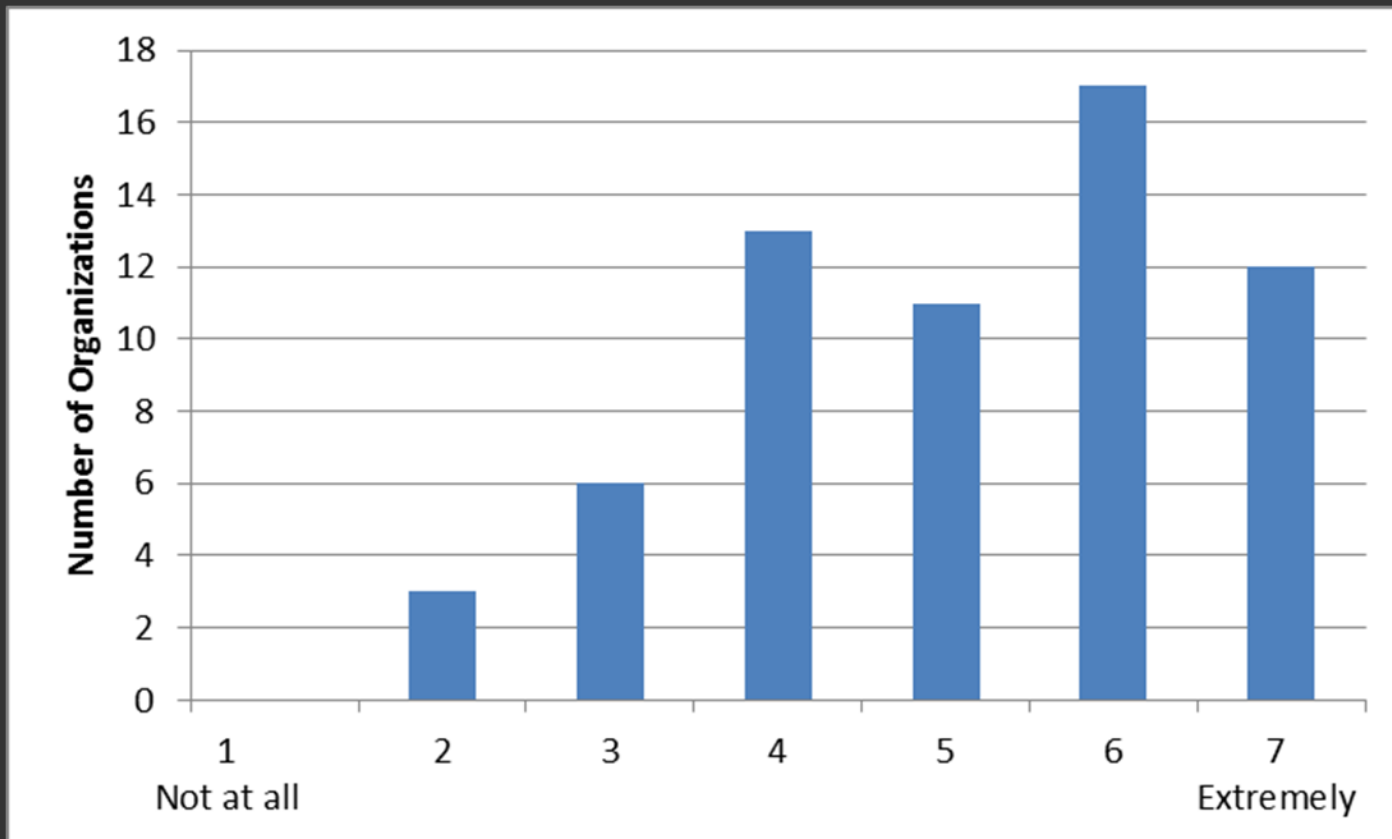
YMCA of Western Ontario

Range of Questions

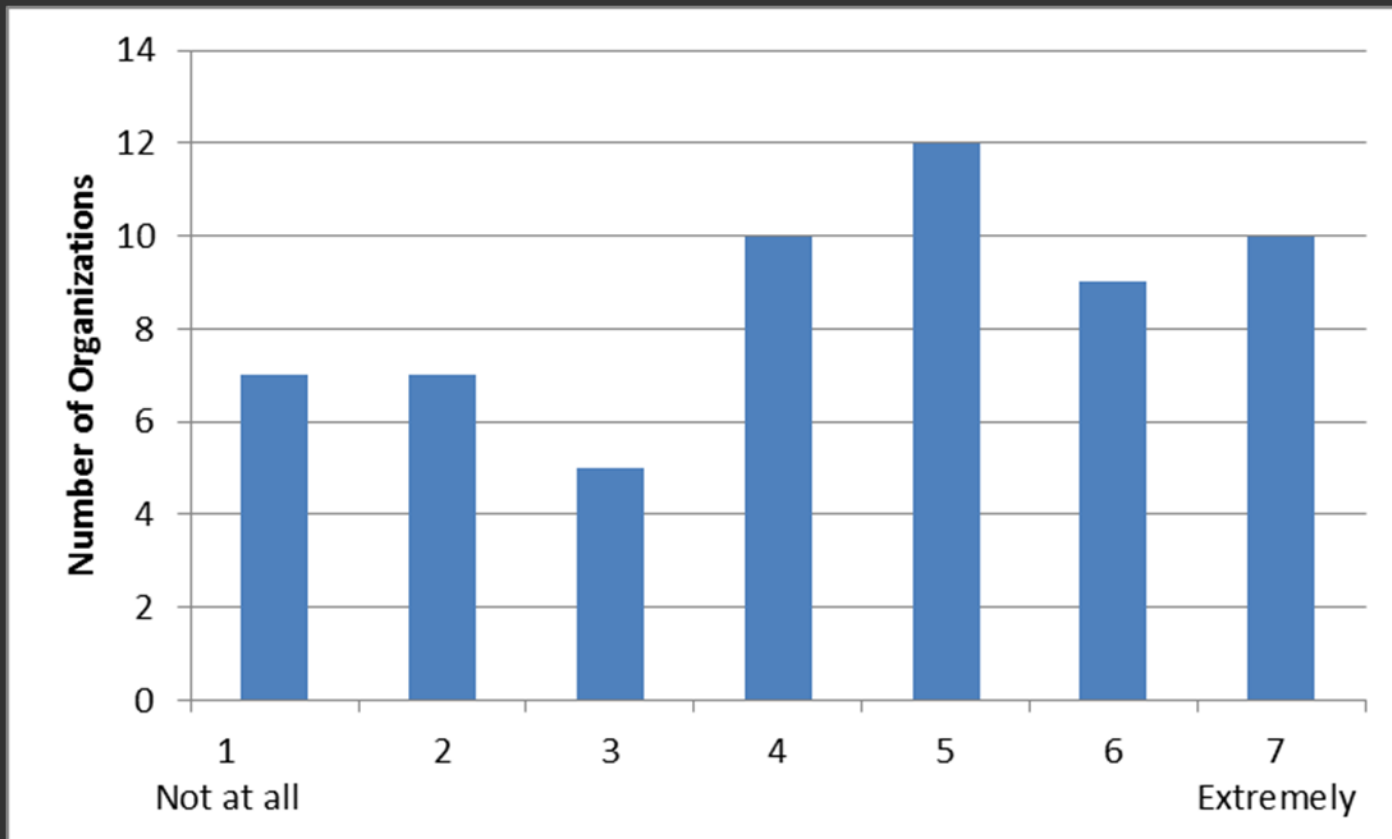
- Services offered by the organization: type, percentage of clients who are immigrants, target group(s)
- Anticipated outcomes of their services
- Emerging plans for new services for immigrants
- Relationships with other organizations
- How they evaluate their effectiveness
- **Assessment of the LMLIP with respect to LIP goals**

Local and Regional Planning and Collaboration among Multiple Stakeholders

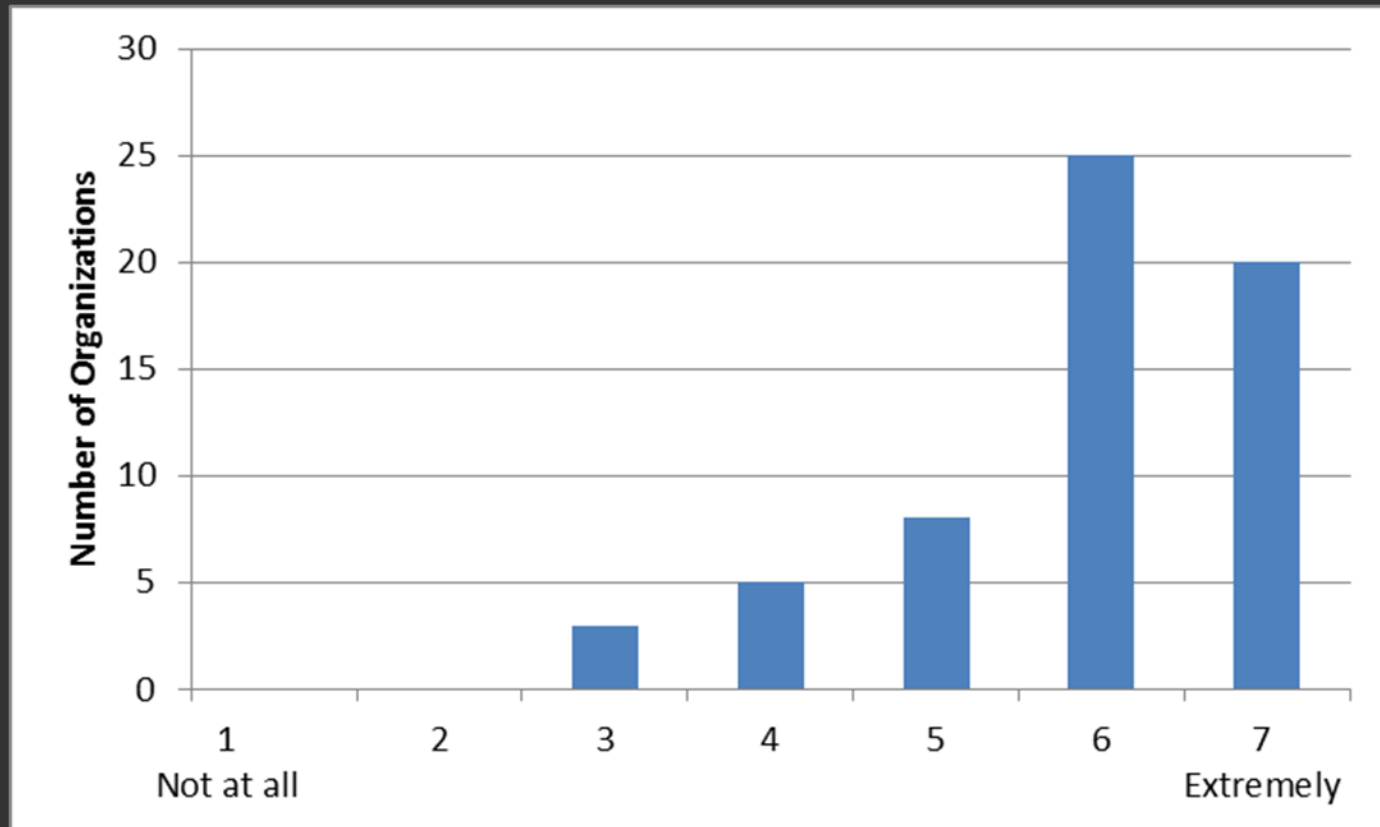
*To what extent are you familiar with the activities of the
London and Middlesex Local Immigration Partnership?*



To what extent has your organization participated in the London and Middlesex Local Immigration Partnership?

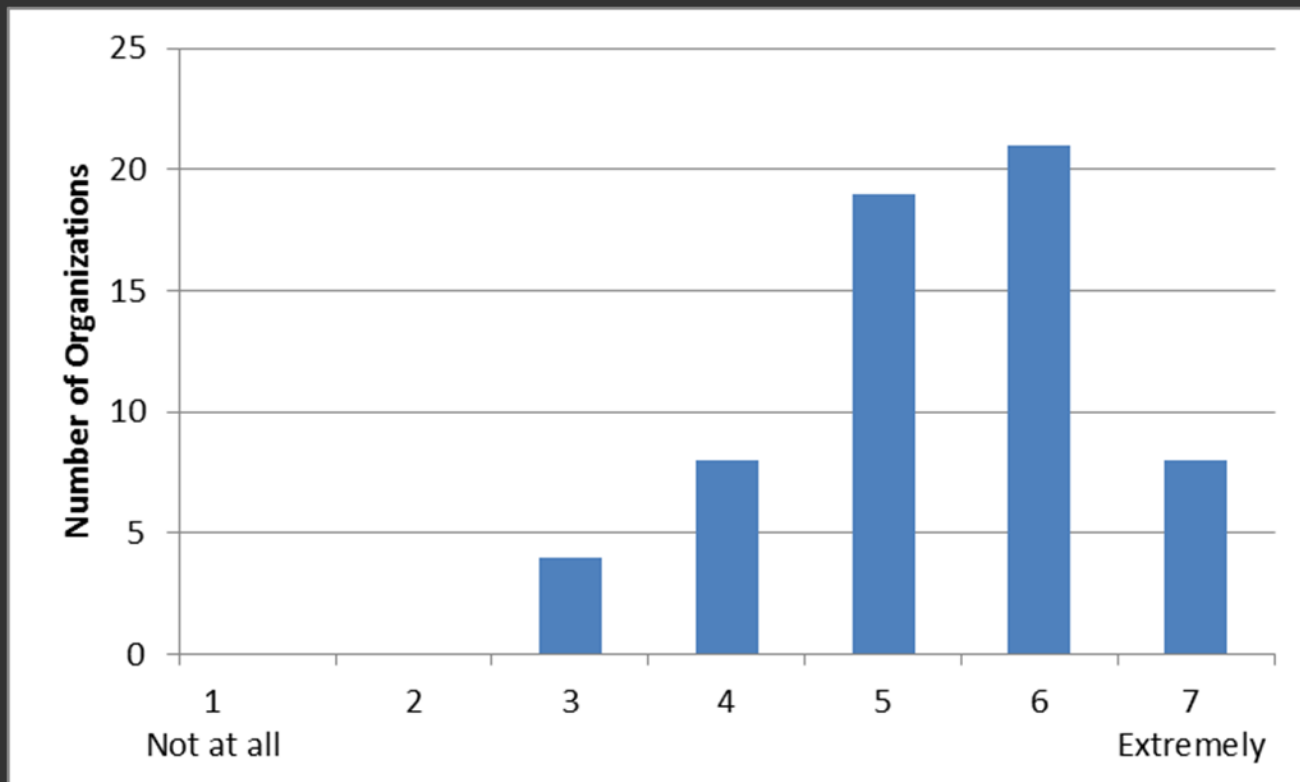


Do you think the London and Middlesex Local Immigration Partnership is relevant to the work going on in the community to support immigrants?



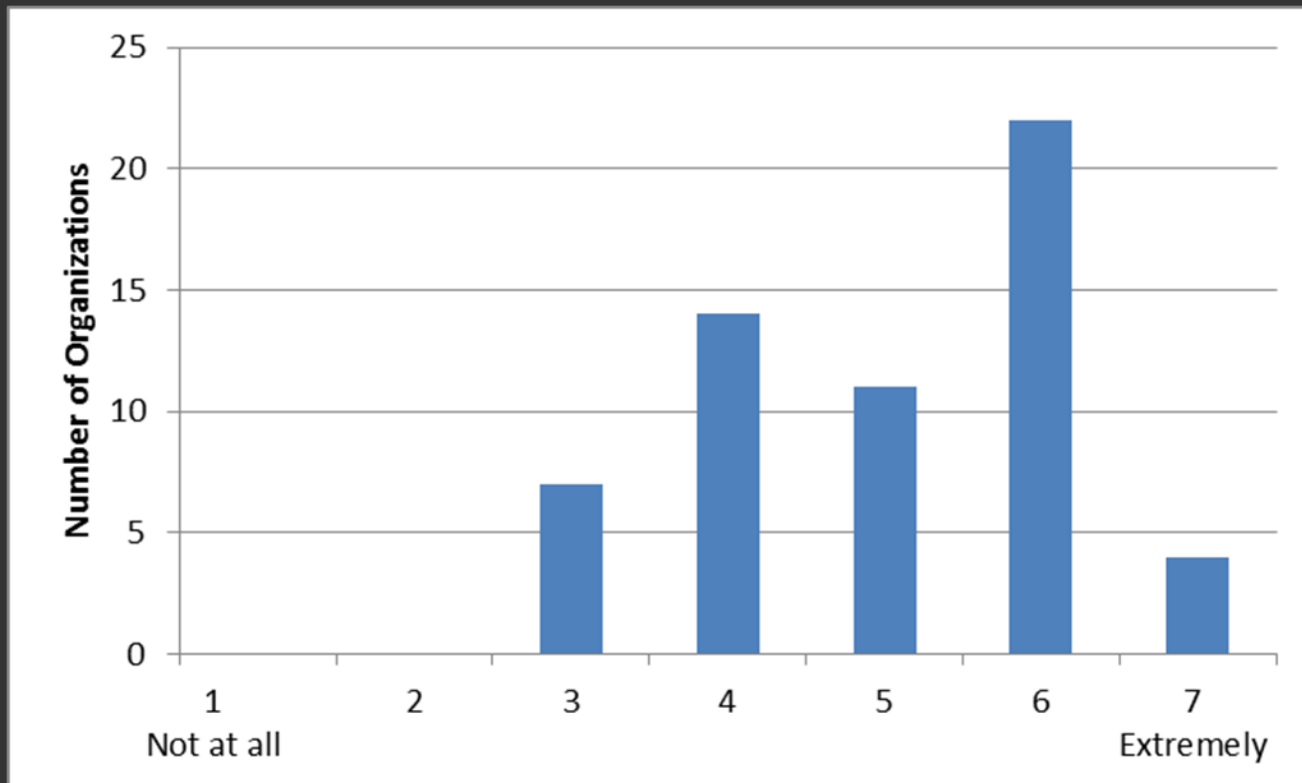
Coordination of Services

Do you think the London and Middlesex Local Immigration Partnership has increased the coordination of services for immigrants in London and Middlesex?

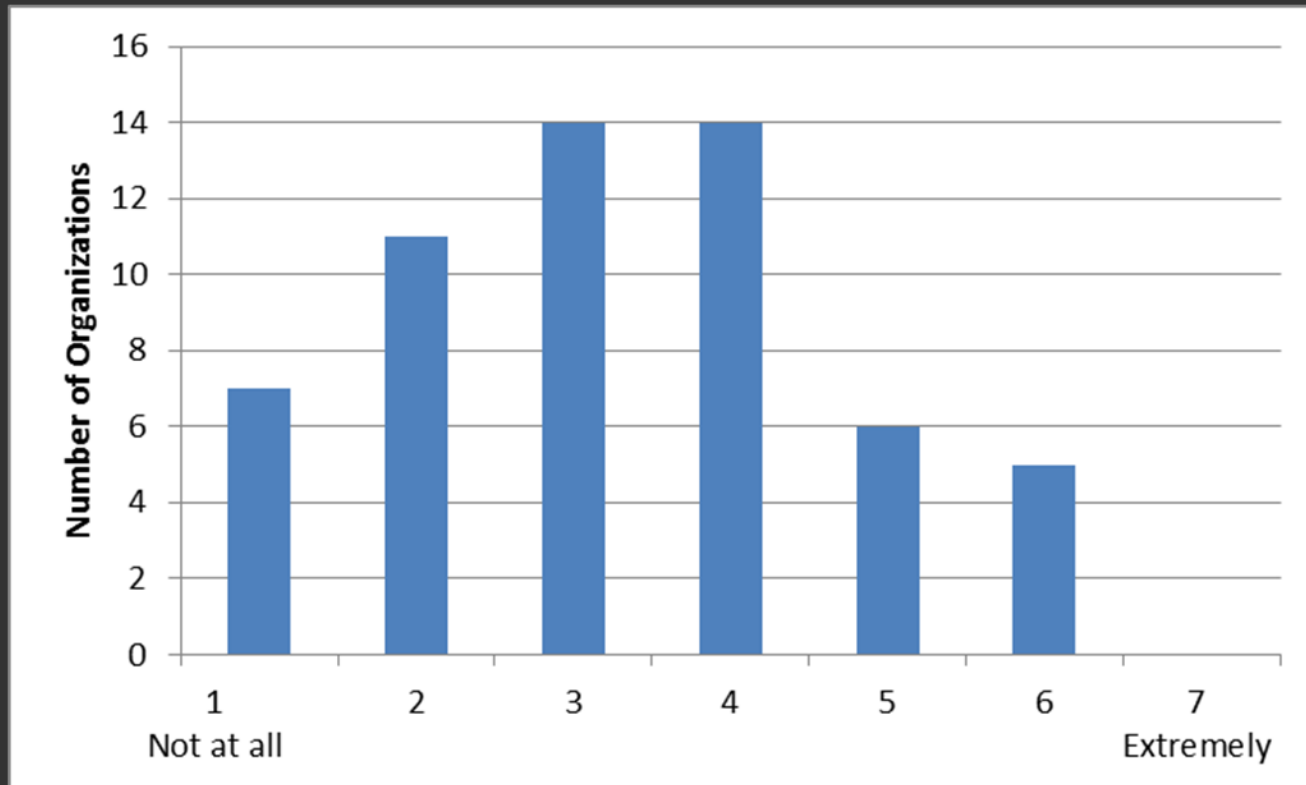


Enhancement of Services

Do you think that the London and Middlesex Local Immigration Partnership has improved the type of services that are offered to immigrants in London and Middlesex?

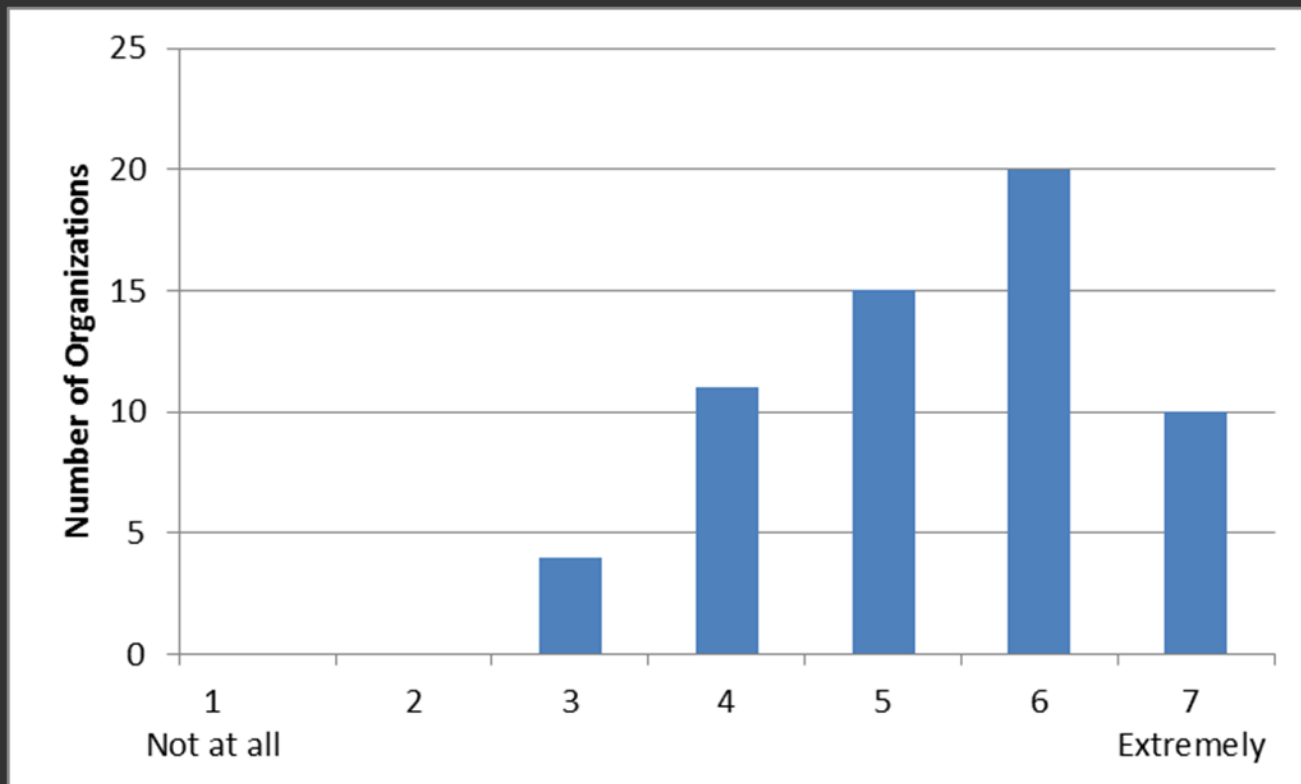


To what extent has your organization changed its delivery of services in response to the strategic planning and activities of the London and Middlesex Local Immigration Partnership?



Promoting a Welcoming Community

Do you think that the London and Middlesex Local Immigration Partnership has changed the extent to which London and Middlesex is a welcoming community for immigrants?



Summary

- Local and regional planning, and collaboration among multiple stakeholders: ++
- Coordination of services: +++
- Enhancement of services: +/++
- Building a welcoming community: +++

Plans for Further Evaluation

- Evaluation of the functioning of key bodies: central council, sub-councils, committees – e.g., Assessment of Interprofessional Team Collaboration Scale (AITCS)
- Survey or focus groups of immigrants in the community
- Expanded evaluation at the end of the current three year strategic plan: 2016